

**TELECOMMUNICATIONS ORDINANCE**  
**(Chapter 106)**

**UNIFIED CARRIER LICENCE**

**DIRECTION**  
(Special Condition 4)

To : Console Connect (HK) Limited  
Date : 8 March 2024

1. Pursuant to Special Condition 4 of the Unified Carrier Licence (the “Licence”) granted to Console Connect (HK) Limited (the “Licensee”) on 8 March 2024, the Communications Authority (the “Authority”) hereby directs the Licensee, until further notice is given in writing,

- (a) to facilitate, at the Licensee’s own expenses, the portability of numbers from the numbering plan of Hong Kong as stipulated in the Special Condition 4 of the Licence for (i) customers of fixed telecommunications services licensed under unified carrier licences (with provision of fixed services authorized), and (ii) customers of internal fixed telecommunications services for carrying real-time voice communications (which may be integrated with other types of communications) which is capable of allowing customers to make and receive calls to and from parties assigned with numbers from the numbering plan of Hong Kong and licensed under services-based operator licences (“Operator Number Portability”), so that HKCA 2102 entitled

“Procedures for Handling Number Porting by Database Solution” issued by the Authority and as revised from time to time by the Authority can be fully complied with on and after the launch of the service;

- (b) to facilitate, at the Licensee’s own expenses, the portability of numbers from the numbering plan of Hong Kong as stipulated in the Special Condition 4 of the Licence for (i) customers of mobile telecommunications services licensed under unified carrier licences (with provision of mobile services authorized), (ii) customers of mobile virtual network operators services licensed under services-based operator licences or other licences, and (iii) customers of internal mobile telecommunications services for carrying real-time voice communications (which may be integrated with other types of communications) which is capable of allowing customers to make and receive calls to and from parties assigned with numbers from the numbering plan of Hong Kong and licensed under services-based operator licences (“Mobile Number Portability”), so that the Code of Practice entitled “Code of Practice related to the Implementation of Mobile Number Portability” issued by the Authority and as revised from time to time by the Authority can be fully complied with on and after the launch of the service.

2. Notwithstanding paragraph 1, nothing in this Direction requires the Licensee:

- (a) to enable any number assigned by the Licensee to be used for a “Class 2 service” provided by any other licensee ; or
- (b) to enable any number assigned by any other licensee for a “Class 2 service” to be used for any service provided by the Licensee.

3. Notwithstanding paragraph 1, where the Licensee provides a “Class 2 service”, nothing in this Direction requires the Licensee:

- (a) to enable any number assigned by the Licensee for such “Class 2 service” to be used for any service provided by any other licensee; or
- (b) to enable any number assigned by any other licensee to be used for such “Class 2 service” provided by the Licensee.

4. For the purpose of this Direction, “Class 2 service” means the service referred to in the applicable provisions in unified carrier licences, services-based operator licences or other licences under which provision of Class 2 service is authorized.

5. This Direction supersedes all the Directions previously issued under Special Condition 4 of the Licence.

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( Chaucer Leung )

for Communications Authority

**TELECOMMUNICATIONS ORDINANCE**  
**(Chapter 106)**

**UNIFIED CARRIER LICENCE**

**DIRECTION**  
(Special Condition 11)

To : Console Connect (HK) Limited

Date : 8 March 2024

1. Pursuant to Special Condition 11 of the Unified Carrier Licence (the “Licence”) granted to Console Connect (HK) Limited (the “Licensee”) on 8 March 2024, the Communications Authority (the “Authority”) hereby directs the Licensee, until further notice is given in writing, subject to compliance with the Personal Data (Privacy) Ordinance (Cap. 486), General Condition 7 of the Licence and any applicable law, to establish, maintain and operate, or arrange for the establishment, maintenance or operation of a telephonic directory service whereby its customers of fixed services may, upon request, be provided with directory information other than that of customers who request the information relating to them not to be disclosed.

2. Nothing in this Direction applies to Class 2 service.

3. For the purpose of this Direction, “fixed services” mean public internal fixed telecommunications services authorized under unified carrier licences, services-based operator licences or other licences. “Class 2 service” means the service referred to in the applicable provisions in unified carrier licences, services-based operator licences or

other licences under which provision of Class 2 service is authorized.

4. This Direction supersedes all the Directions previously issued under Special Condition 11 of the Licence.

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( Chaucer Leung )

for Communications Authority

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**(Chapter 106)**

**UNIFIED CARRIER LICENCE**

**DIRECTION**  
(Special Condition 22)

To : Console Connect (HK) Limited  
Date : 8 March 2024

1. Pursuant to Special Condition 22 of the Unified Carrier Licence (the “Licence”) granted to Console Connect (HK) Limited (the “Licensee”) on 8 March 2024, the Communications Authority (the “Authority”) hereby directs the Licensee, until further notice is given in writing, to pay its relevant share of the universal service contribution, as may be specified in the relevant statements issued by the Authority and as revised from time to time, to PCCW-HKT Telephone Limited and Hong Kong Telecommunications (HKT) Limited or unified carrier licensees (with provision of fixed services authorized) or other licensees with a universal service obligation, as the case may be, to assist those licensees to meet their universal service obligations.

2. This Direction supersedes all the Directions previously issued under Special Condition 22 of the Licence.

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( Chaucer Leung )  
for Communications Authority