TELECOMMUNICATIONS ORDINANCE (Chapter 106)

UNIFIED CARRIER LICENCE

DIRECTION

(Special Condition 4)

To : PLDT (HK) Limited

Date : 19 September 2018

1. Pursuant to Special Condition 4 of the Unified Carrier Licence (the "Licence") granted to PLDT (HK) Limited (the "Licensee") on 19 September 2018, the Communications Authority (the "Authority") hereby directs the Licensee, until further notice is given in writing,

> (a) to facilitate, at the Licensee's own expenses, the portability of numbers from the numbering plan of Hong Kong as stipulated in the Special Condition 4 of the Licence for (i) customers of fixed telecommunications services licensed under fixed telecommunications network services licences or fixed carrier licences or unified carrier licences (with provision of fixed services authorized), and (ii) customers of internal fixed telecommunications services for carrying real-time voice communications (which may be integrated with other types of communications) which is capable of allowing customers to make and receive calls to and from parties assigned with numbers from the numbering plan of Hong Kong and licensed under services-based operator licences ("Operator Number Portability"), so that HKCA

2102 entitled "Procedures for Handling Number Porting by Database Solution" issued by the Authority and as revised from time to time by the Authority can be fully complied with on and after the launch of the service;

(b) to facilitate, at the Licensee's own expenses, the portability of numbers from the numbering plan of Hong Kong as stipulated in the Special Condition 4 of the Licence for (i) customers of mobile telecommunications services licensed under mobile carrier licences or unified carrier licences (with provision of mobile services authorized), (ii) customers of mobile virtual network operators services licensed under services-based operator licences or other licences. and (iii) customers of internal mobile telecommunications services for carrying real-time voice communications (which may be integrated with other types of communications) which is capable of allowing customers to make and receive calls to and from parties assigned with numbers from the numbering plan of Hong Kong and licensed under services-based operator licences ("Mobile Number Portability"), so that the Code of Practice entitled "Code of Practice related to the Implementation of Mobile Number Portability" issued by the Authority and as revised from time to time by the Authority can be fully complied with on and after the launch of the service.

2. Notwithstanding paragraph 1, nothing in this Direction requires the Licensee:

- (a) to enable any number assigned by the Licensee to be used for a "Class 2 service" provided by any other licensee ; or
- (b) to enable any number assigned by any other licensee for a "Class 2 service" to be used for any service provided by the Licensee.

3. Notwithstanding paragraph 1, where the Licensee provides a "Class 2 service", nothing in this Direction requires the Licensee:

- (a) to enable any number assigned by the Licensee for such "Class 2 service" to be used for any service provided by any other licensee; or
- (b) to enable any number assigned by any other licensee to be used for such "Class 2 service" provided by the Licensee.

4. For the purpose of this Direction, "Class 2 service" means the service referred to in the applicable provisions in unified carrier licences, services-based operator licences or other licences under which provision of Class 2 service is authorized.

(Agnes Wong) for Communications Authority

TELECOMMUNICATIONS ORDINANCE (Chapter 106)

UNIFIED CARRIER LICENCE

DIRECTION

(Special Condition 22)

To : PLDT (HK) Limited

Date : 19 September 2018

Pursuant to Special Condition 22 of the Unified Carrier Licence (the "Licence") granted to PLDT (HK) Limited (the "Licensee") on 19 September 2018, the Communications Authority (the "Authority") hereby directs the Licensee, until further notice is given in writing, to pay its relevant share of the universal service contribution, as may be specified in the relevant statements issued by the Authority and as revised from time to time, to PCCW-HKT Telephone Limited and Hong Kong Telecommunications (HKT) Limited or other fixed carrier licensees or unified carrier licensees (with provision of fixed services authorised) or other licensees with a universal service obligation, as the case may be, to assist those licensees to meet their universal service obligations.

(Agnes Wong) for Communications Authority