

Complaints dealt with by the Director-General of Communications in September 2026

In September 2026, the Director-General of Communications (“DG Com”) dealt with 68 cases (77 complaints) under the delegated authority of the Communications Authority (“CA”), of which 3 cases (3 complaints) were classified as minor breaches and 50 cases (54 complaints) as unsubstantiated. The remaining 15 cases (20 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from October 2025 to September 2026 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in September 2026. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of September 2026.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from October 2025 to September 2026**

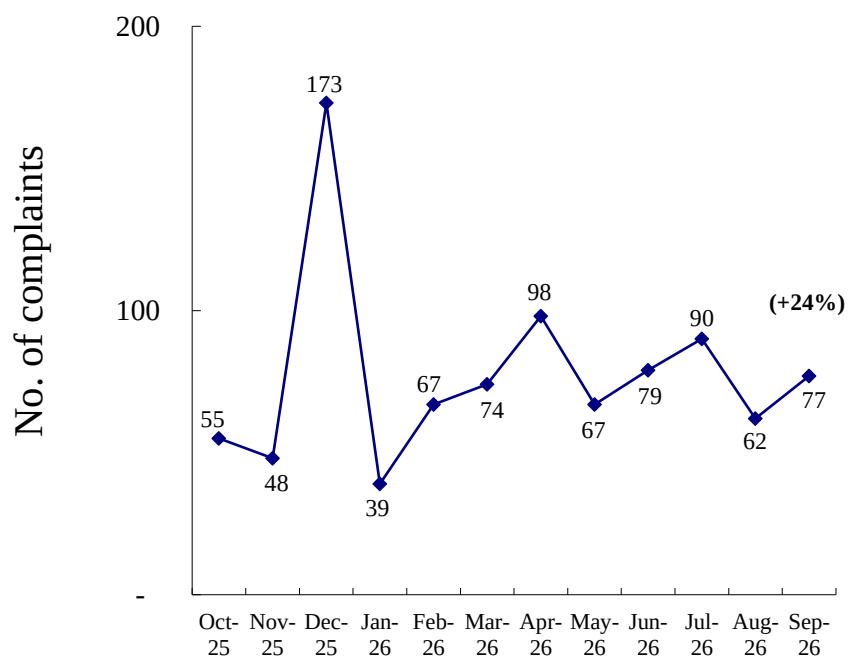


Figure 2

**Nature of the Unsubstantiated Complaints classified by the
Director-General of Communications in September 2026**

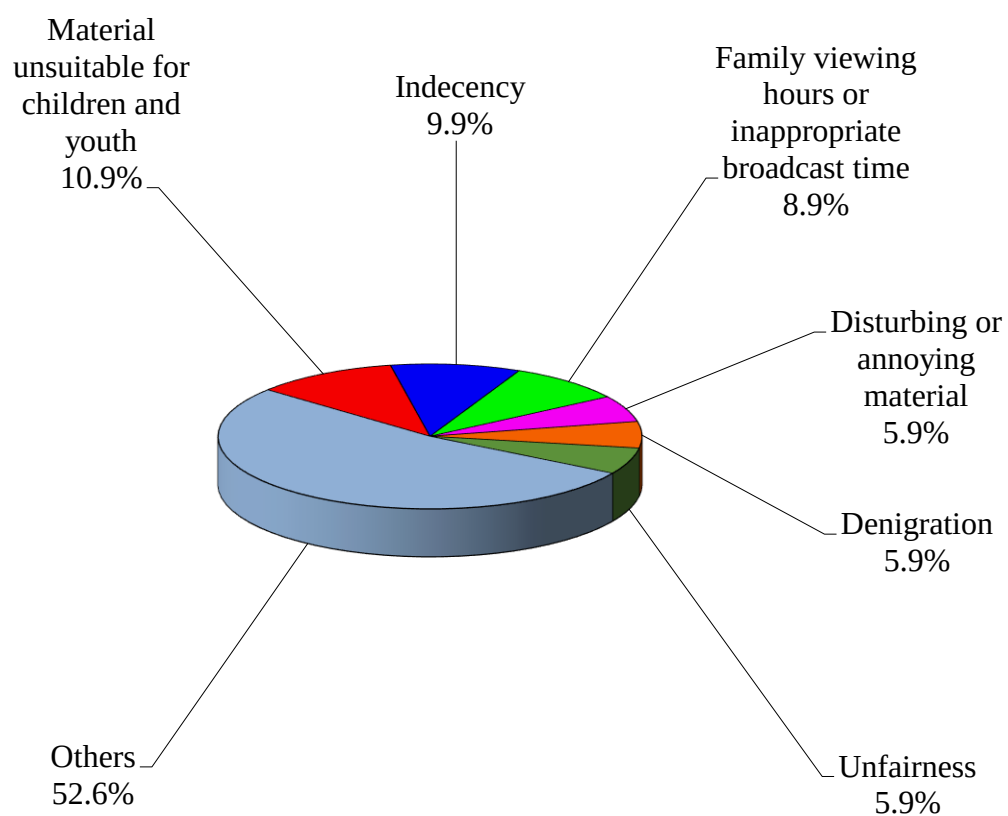


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in September 2026**

Title	Channel	Broadcast Date	Substance of Breach
Radio Programme “Bid and Ask” (揀股問盤)	Metro Finance	8.7.2026	Inaccuracy
Radio Programme “Finance Boulevard” (財知大道)	Metro Finance	8 & 9.7.2026	Inaccuracy and misleading
Radio Programme “Finance Boulevard” (財知大道)	Metro Finance	13 & 15.7.2026	Inaccuracy and misleading