

Complaints dealt with by the Director-General of Communications in August 2026

In August 2026, the Director-General of Communications (“DG Com”) dealt with 44 cases (62 complaints) under the delegated authority of the Communications Authority (“CA”), of which 1 case (3 complaints) was classified as minor breach and 23 cases (29 complaints) as unsubstantiated. The remaining 20 cases (30 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from September 2025 to August 2026 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in August 2026. Figure 3 shows the nature of the complaints classified by the DG Com as minor breach in the month of August 2026.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from September 2025 to August 2026**

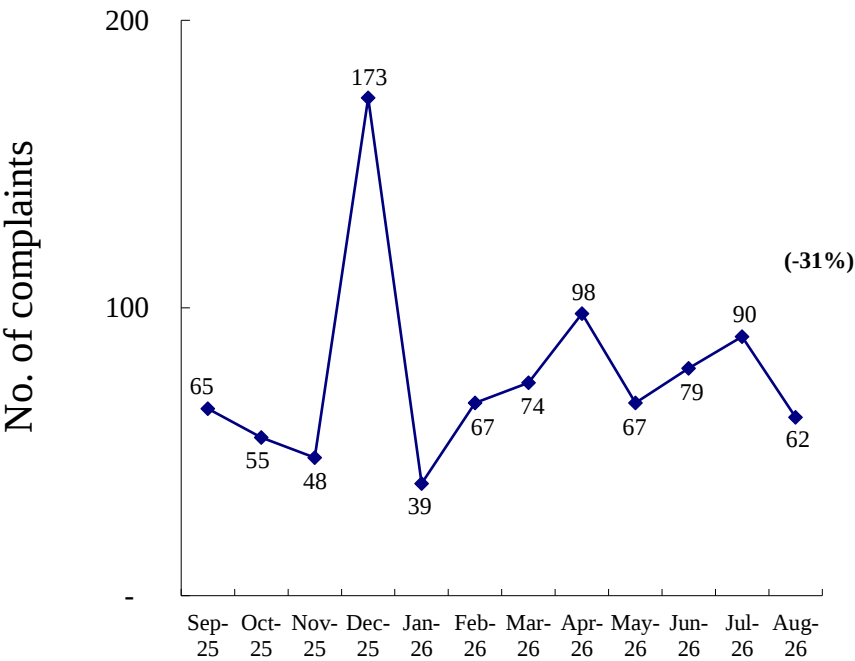


Figure 2

**Nature of the Unsubstantiated Complaints classified by the
Director-General of Communications in August 2026**

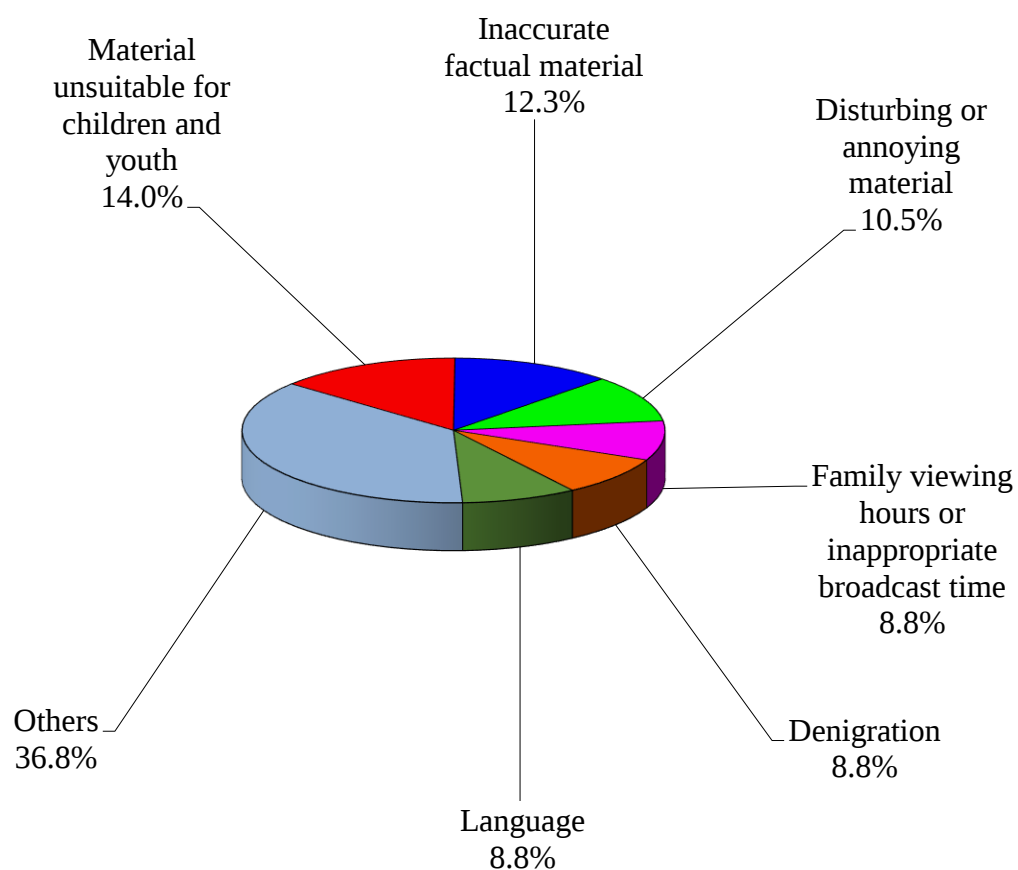


Figure 3

**List of Complaint Case classified by the
Director-General of Communications as Minor Breach
in August 2026**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “FIFA World Cup 2026” (FIFA 世界 盃 2026)	HKTVE ViuTV, Now Sports 616 & 618	12.6.2026	No reasonable steps taken to inform viewers of programme change