

Complaints dealt with by the Director-General of Communications in July 2026

In July 2026, the Director-General of Communications (“DG Com”) dealt with 54 cases (90 complaints) under the delegated authority of the Communications Authority (“CA”), of which 35 cases (70 complaints) were classified as unsubstantiated. The remaining 19 cases (20 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from August 2025 to July 2026 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in July 2026.

Figure 1

Complaints dealt with by the
Director-General of Communications
from August 2025 to July 2026

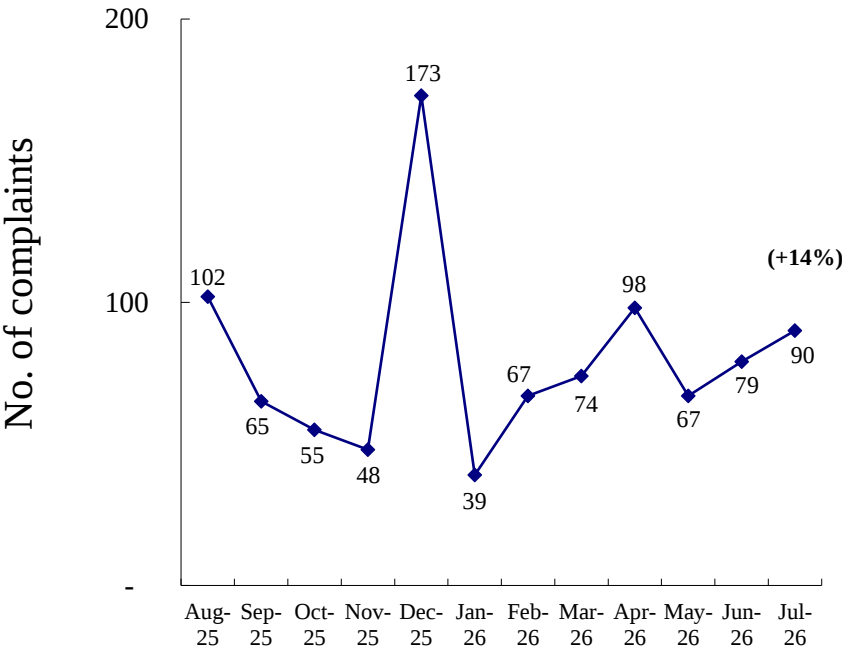


Figure 2

**Nature of the Unsubstantiated Complaints classified by the
Director-General of Communications in July 2026**

