

Complaints dealt with by the Director-General of Communications in May 2026

In May 2026, the Director-General of Communications (“DG Com”) dealt with 45 cases (67 complaints) under the delegated authority of the Communications Authority (“CA”), of which 1 case (1 complaint) was classified as minor breach and 35 cases (55 complaints) as unsubstantiated. The remaining 9 cases (11 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from June 2025 to May 2026 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in May 2026. Figure 3 shows the nature of the complaint classified by the DG Com as minor breach in the month of May 2026.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from June 2025 to May 2026**

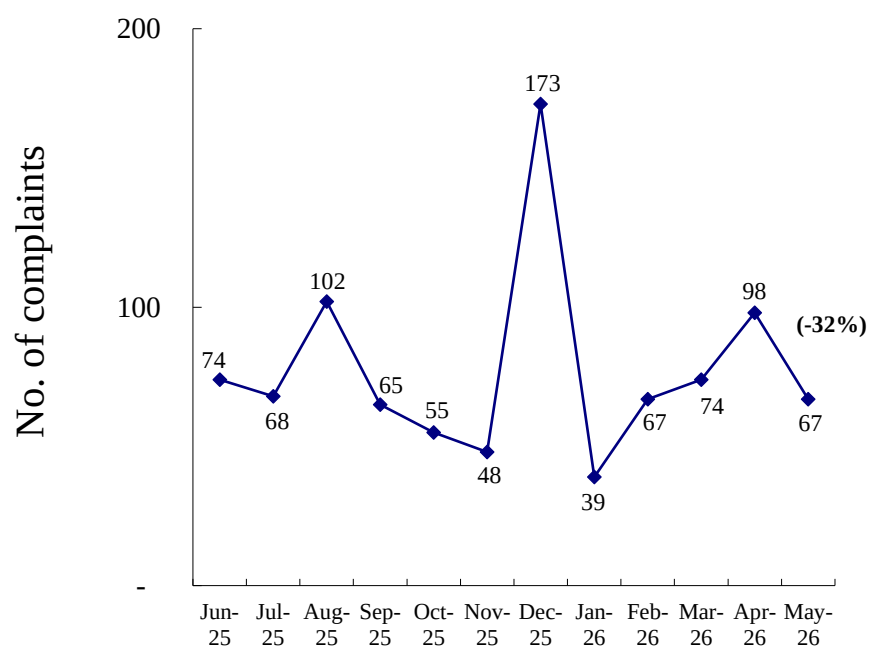


Figure 2

**Nature of the Unsubstantiated Complaints classified by the
Director-General of Communications in May 2026**

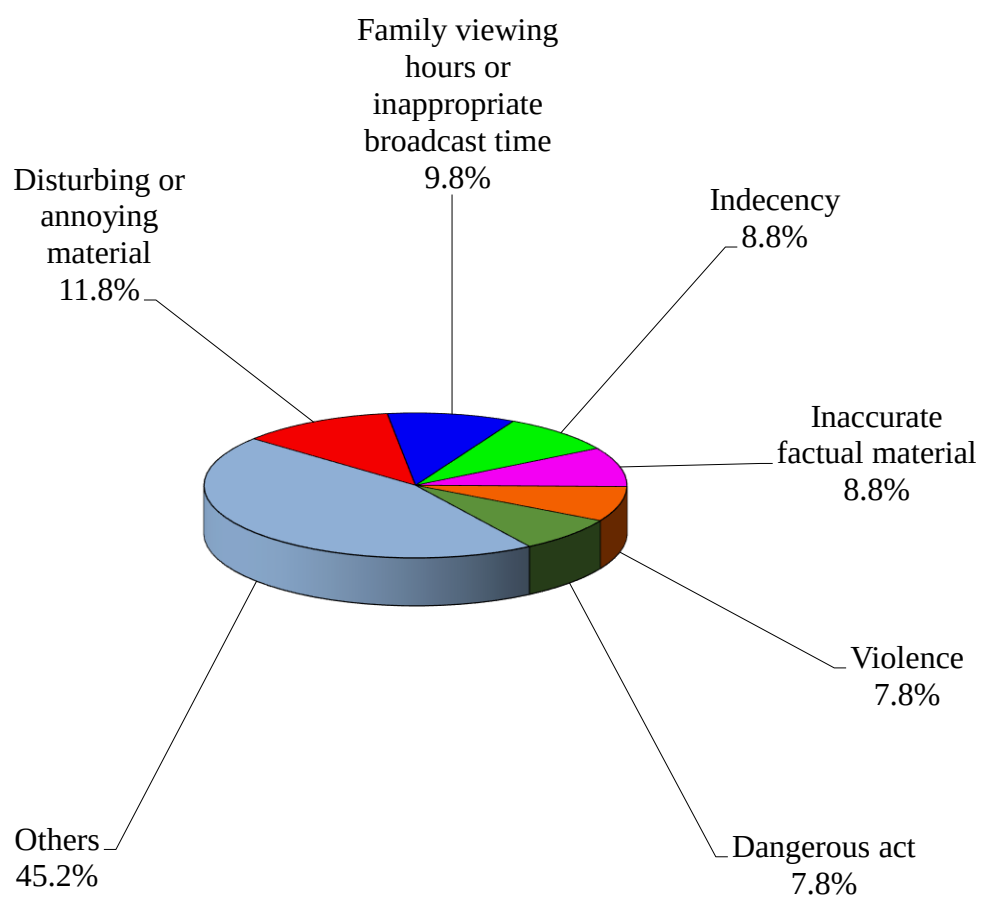


Figure 3

**List of Complaint Case classified by the
Director-General of Communications as Minor Breach
in May 2026**

Title	Channel	Broadcast Date	Substance of Breach
Radio Programme “Smart Finance Hub” (一鍵理財)	Metro Finance	31.3.2026	Inaccuracy