

Complaints dealt with by the Director-General of Communications in March 2026

In March 2026, the Director-General of Communications (“DG Com”) dealt with 39 cases (74 complaints) under the delegated authority of the Communications Authority (“CA”), of which 3 cases (3 complaints) were classified as minor breaches and 27 cases (62 complaints) as unsubstantiated. The remaining 9 cases (9 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from April 2025 to March 2026 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in March 2026. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of March 2026.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from April 2025 to March 2026**

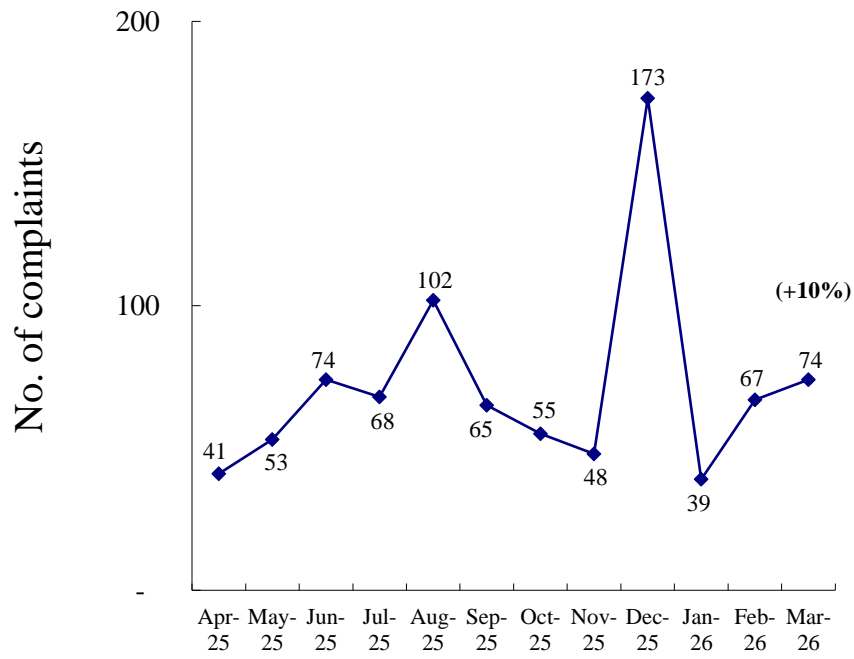


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in March 2026

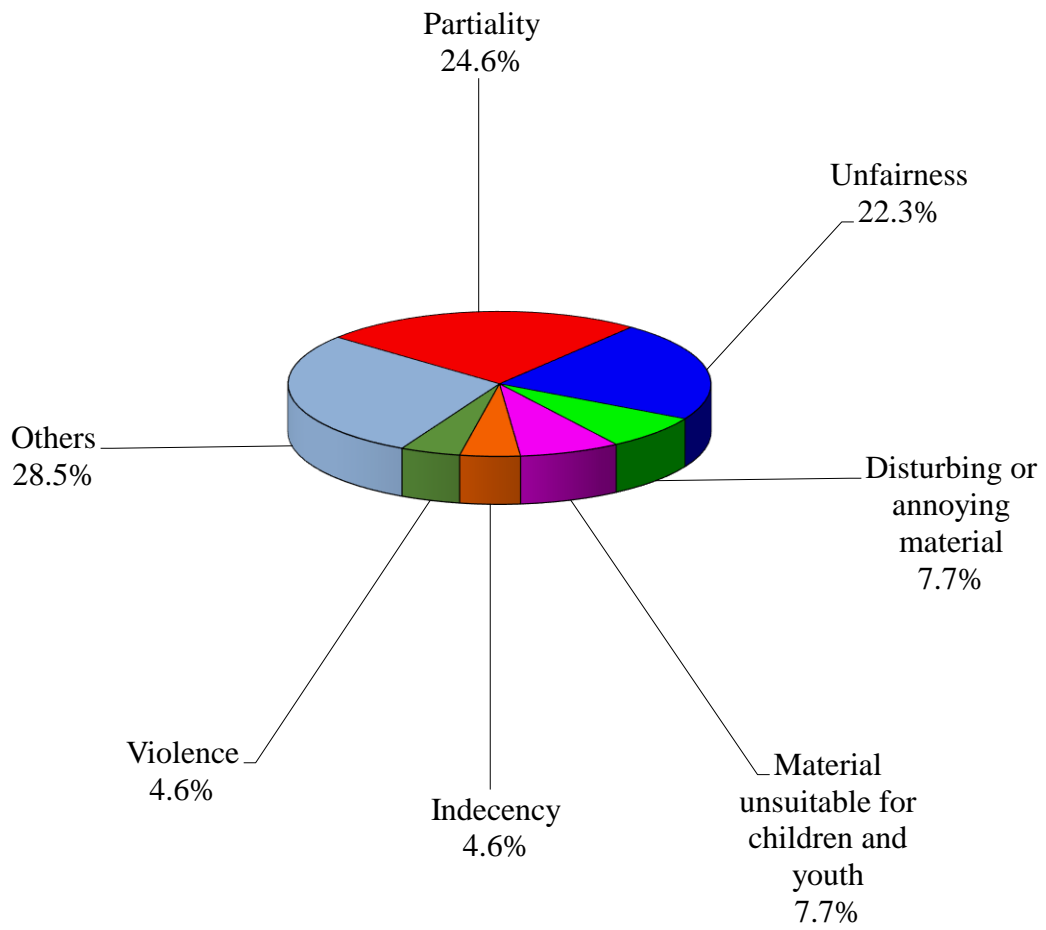


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in March 2026**

| Title | Channel | Broadcast Date | Substance of Breach |
|--|----------------|--------------------------|--------------------------------------|
| Radio Programme “903 Music” (叱咤 樂壇) | CR 2 | 25.12.2025 & 6.1.2026 | Inaccuracy of weather information |
| TV Programme “News” (新聞報 道) | TVB News | 20.1.2026 | Inaccuracy |
| TV Programme “Good Morning Hong Kong” (香港 早晨) | TVB Jade | 21.1.2026 | Inaccuracy |