

**Complaints dealt with by the Communications Authority (“CA”) (released on 20 March 2026)**

The CA reviewed the decisions of the Director-General of Communications (“DG Com”) on two complaint cases.

Having considered the recommendations of the Broadcast Complaints Committee, the CA decided that the decisions of the DG Com on the complaint cases should be upheld. Details of the cases are set out in the [Appendix](#).

20 March 2026

**Appendix**

**Review of the Director-General of Communications' Decisions on Complaint Cases  
by the Communications Authority**

<b>Title</b>	<b>Broadcast Channel</b>	<b>Broadcast Date</b>	<b>Substance of Complaint</b>	<b>Decisions Upheld</b>
Promo for TV Programme "You Are Not Alone 3" (「直播靈接觸」宣傳片)	TVB Jade	3.9.2025	Horrifying & Inappropriate Broadcast Time	Unsubstantiated
TV Programme "You Are Not Alone Again" (直播靈接觸)	TVB Plus	20.9.2025	Horrifying	Unsubstantiated