

Complaints dealt with by the Director-General of Communications in January 2026

In January 2026, the Director-General of Communications (“DG Com”) dealt with 28 cases (39 complaints) under the delegated authority of the Communications Authority (“CA”), of which 3 cases (5 complaints) were classified as minor breaches and 18 cases (25 complaints) as unsubstantiated. The remaining 7 cases (9 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from February 2025 to January 2026 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in January 2026. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of January 2026.

Figure 1

**Complaints dealt with by the
Director-General of Communications
From February 2025 to January 2026**

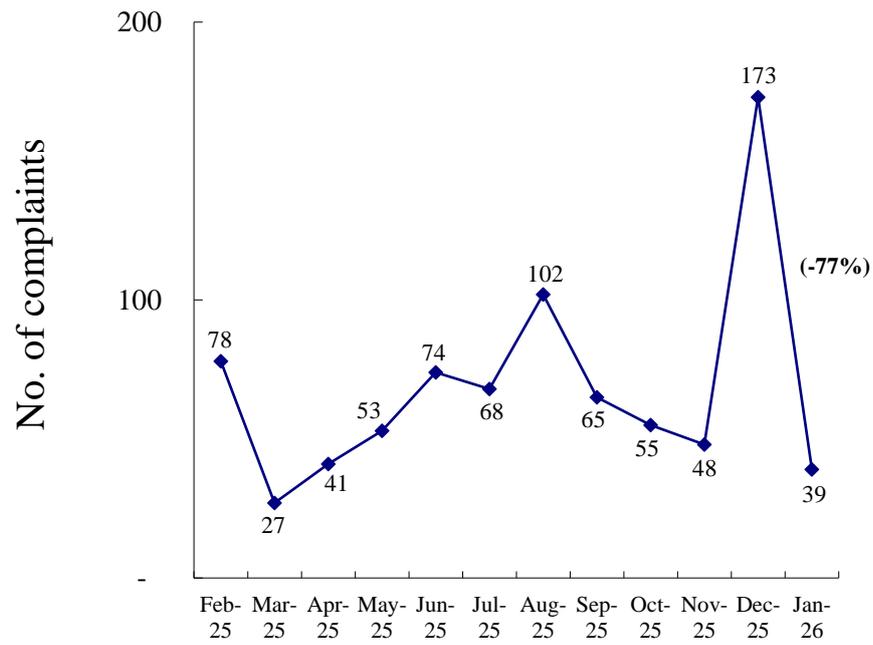


Figure 2

**Nature of the Unsubstantiated Complaints classified by the
Director-General of Communications in January 2026**

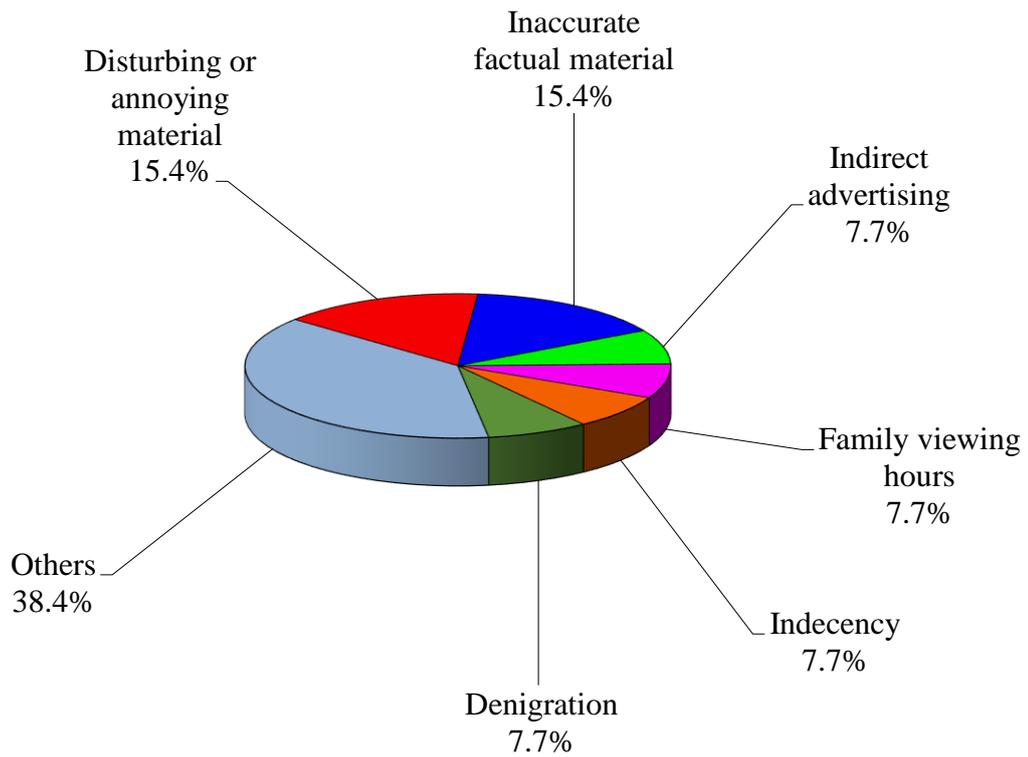


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in January 2026**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “The Greater Bay area Film Concert 2025” (「灣區升明 月」2025 大灣區電 影音樂晚會)	TVB Pearl, TVB Phoenix Hong Kong Channel, HKTVE ViuTVsix & HOY International Business Channel	28.9.2025	No announcement was made at the beginning of the programme, or through other means, to identify the source of the programme
TV Programme “News” (新聞報 道)	TVB News	26.11.2025	Inaccuracy
Radio Programme “Bid and Ask” (揀 股問盤)	Metro Finance	28.11.2025 & 3.12.2025	Inaccuracy