

Complaints dealt with by the Director-General of Communications in November 2025

In November 2025, the Director-General of Communications (“DG Com”) dealt with 40 cases (48 complaints) under the delegated authority of the Communications Authority (“CA”), of which 2 cases (2 complaints) were classified as minor breaches and 21 cases (26 complaints) as unsubstantiated. The remaining 17 cases (20 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from December 2024 to November 2025 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in November 2025. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of November 2025.

Figure 1

**Complaints dealt with by the
Director-General of Communications
From December 2024 to November 2025**

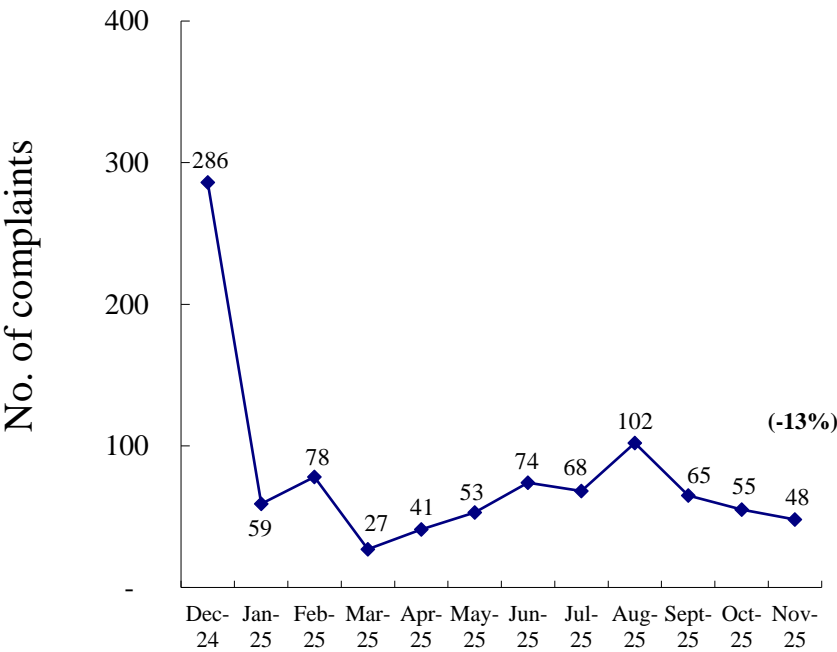


Figure 2

**Nature of the Unsubstantiated Complaints classified by the
Director-General of Communications in November 2025**

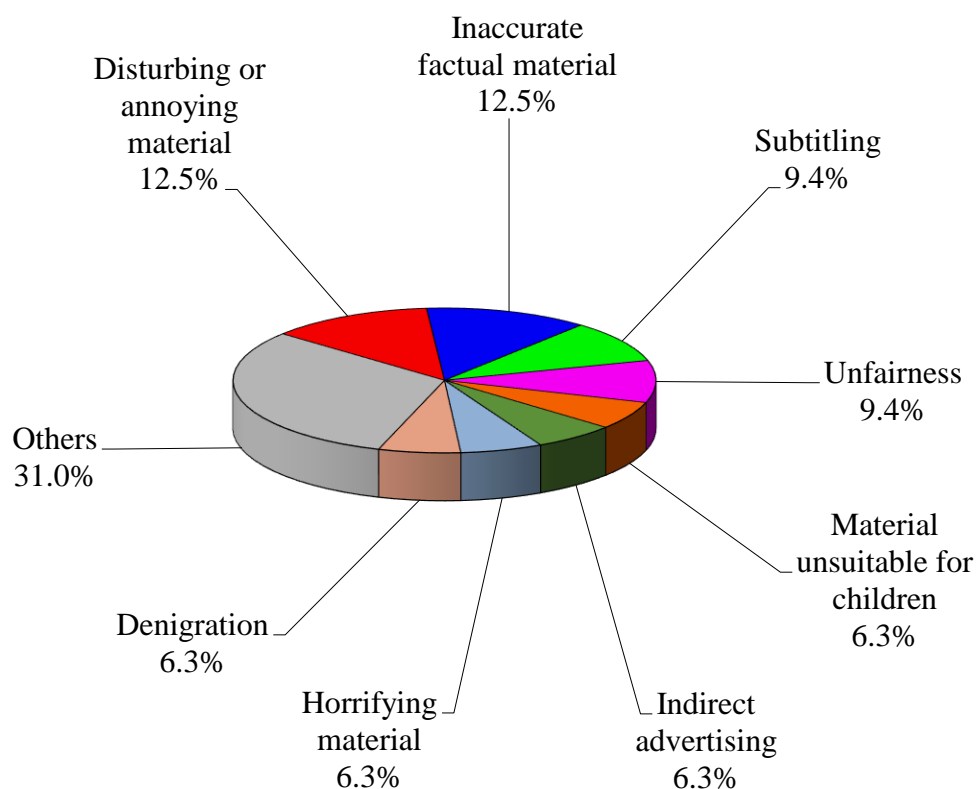


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in November 2025**

| Title | Channel | Broadcast Date | Substance of Breach |
|---|----------------|-----------------------|----------------------------|
| TV Programme “News Report” (新聞報道) | TVB News | 21.8.2025 | Inaccuracy |
| Radio Programme “Bid and Ask” (揀股問盤) | Metro Finance | 13.10.2025 | Inaccuracy |