

Complaints dealt with by the Director-General of Communications in September 2025

In September 2025, the Director-General of Communications (“DG Com”) dealt with 47 cases (65 complaints) under the delegated authority of the Communications Authority (“CA”), of which 5 cases (5 complaints) were classified as minor breaches and 32 cases (50 complaints) as unsubstantiated. The remaining 10 cases (10 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from October 2024 to September 2025 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in September 2025. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of September 2025.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from October 2024 to September 2025**

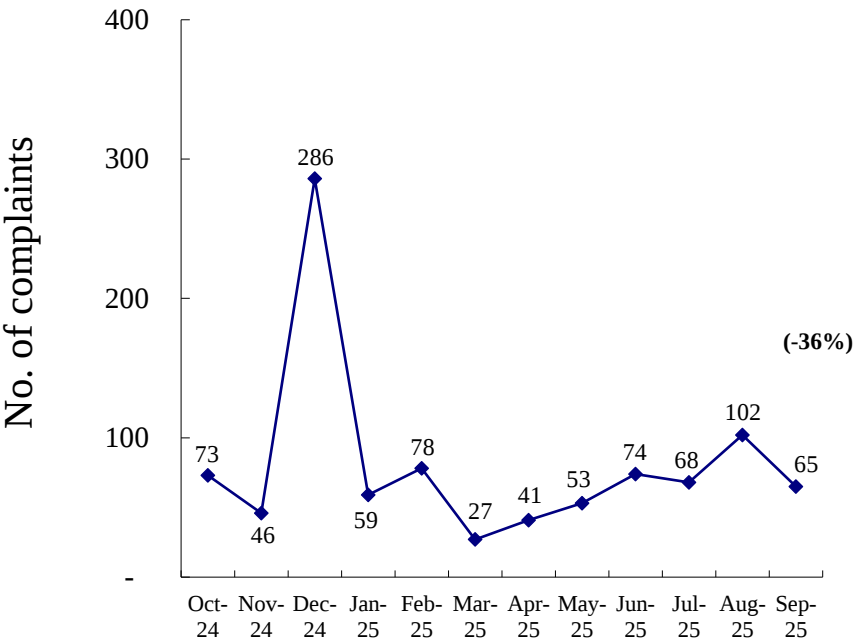


Figure 2

**Nature of the Unsubstantiated Complaints classified by the
Director-General of Communications in September 2025**

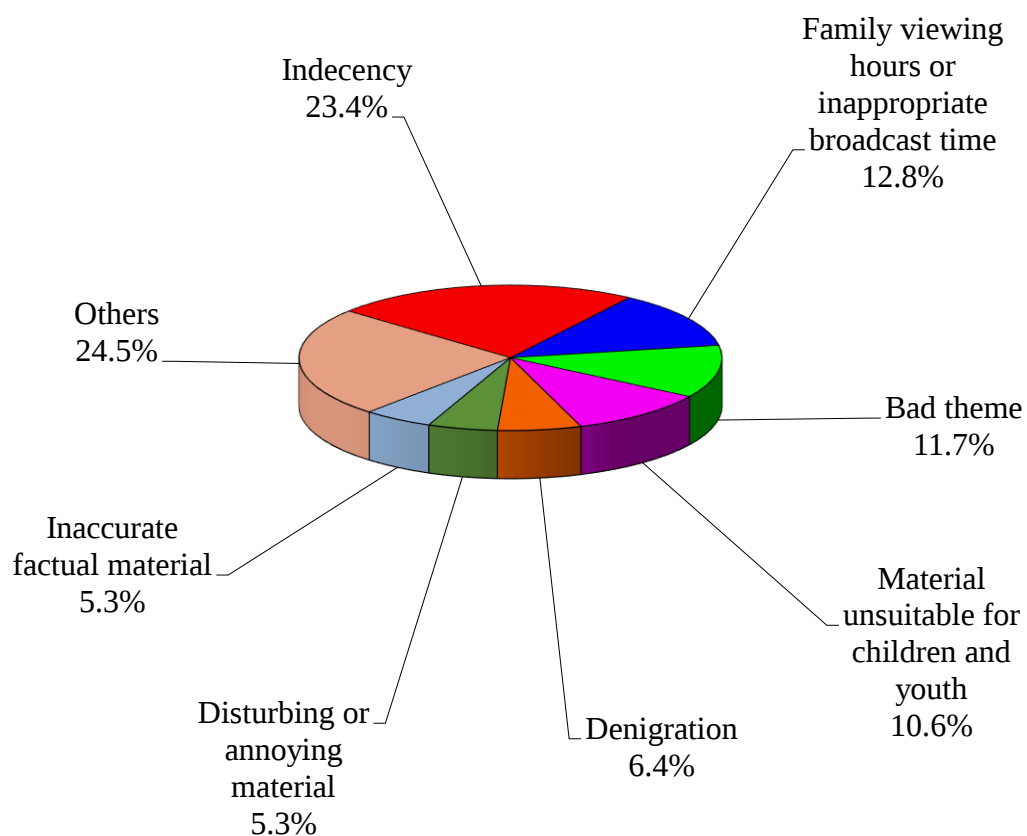


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in September 2025**

Title	Channel	Broadcast Date	Substance of Breach
TV Programmes “News at 6:30” (六點半新聞報道), “News Roundup” (晚間新聞), “News Report” (新聞報道) & “Late News” (晚間新聞)	TVB Jade & TVB News	18.6.2025	Inaccuracy
TV Programme “Now News” (Now新聞報道)	Now News	19.7.2025	Inaccuracy
TV Programme “News” (新聞報道)	TVB News	5.8.2025	Inaccuracy
TV Programme “Noon News” (午間新聞)	HOY TV & HOY Infotainment	14.8.2025	Inaccuracy
TV Programme “Good Morning Hong Kong” (香港早晨)	TVB News	14.8.2025	Inaccuracy