

Complaints dealt with by the Director-General of Communications in May 2025

In May 2025, the Director-General of Communications (“DG Com”) dealt with 33 cases (53 complaints) under the delegated authority of the Communications Authority (“CA”), of which 25 cases (40 complaints) were classified as unsubstantiated. The remaining 8 cases (13 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from June 2024 to May 2025 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in May 2025.

Figure 1

Complaints dealt with by the
Director-General of Communications
From June 2024 to May 2025

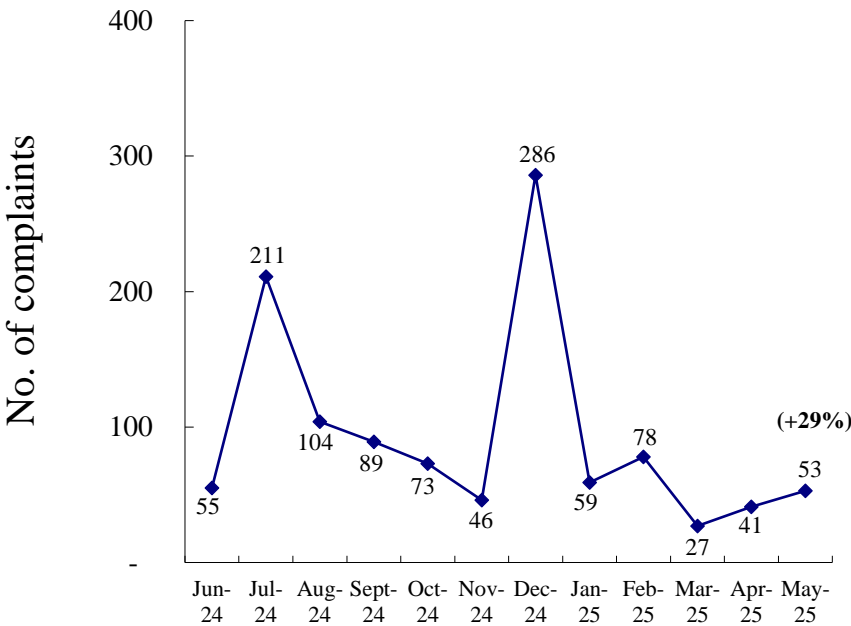


Figure 2

**Nature of the Unsubstantiated Complaints classified by the
Director-General of Communications in May 2025**

