

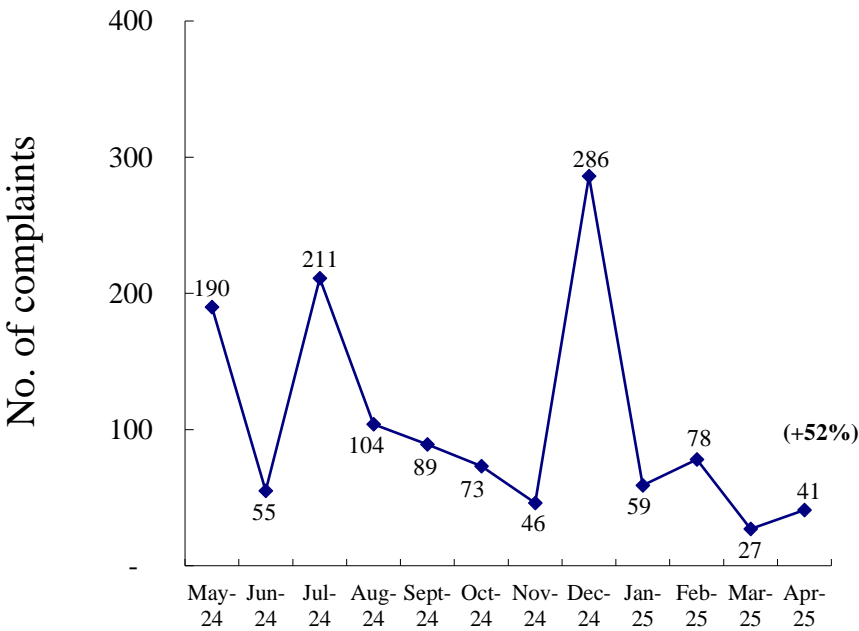
## **Complaints dealt with by the Director-General of Communications in April 2025**

In April 2025, the Director-General of Communications (“DG Com”) dealt with 32 cases (41 complaints) under the delegated authority of the Communications Authority (“CA”), of which 21 cases (27 complaints) were classified as unsubstantiated. The remaining 11 cases (14 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from May 2024 to April 2025 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in April 2025.

**Figure 1**

**Complaints dealt with by the  
Director-General of Communications  
From May 2024 to April 2025**



**Figure 2**

**Nature of the Unsubstantiated Complaints classified by the  
Director-General of Communications in April 2025**

