

Complaints dealt with by the Director-General of Communications in March 2025

In March 2025, the Director-General of Communications (“DG Com”) dealt with 22 cases (27 complaints) under the delegated authority of the Communications Authority (“CA”), of which 2 cases (2 complaints) were classified as minor breaches and 17 cases (22 complaints) as unsubstantiated. The remaining 3 cases (3 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from April 2024 to March 2025 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in March 2025. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of March 2025.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from April 2024 to March 2025**

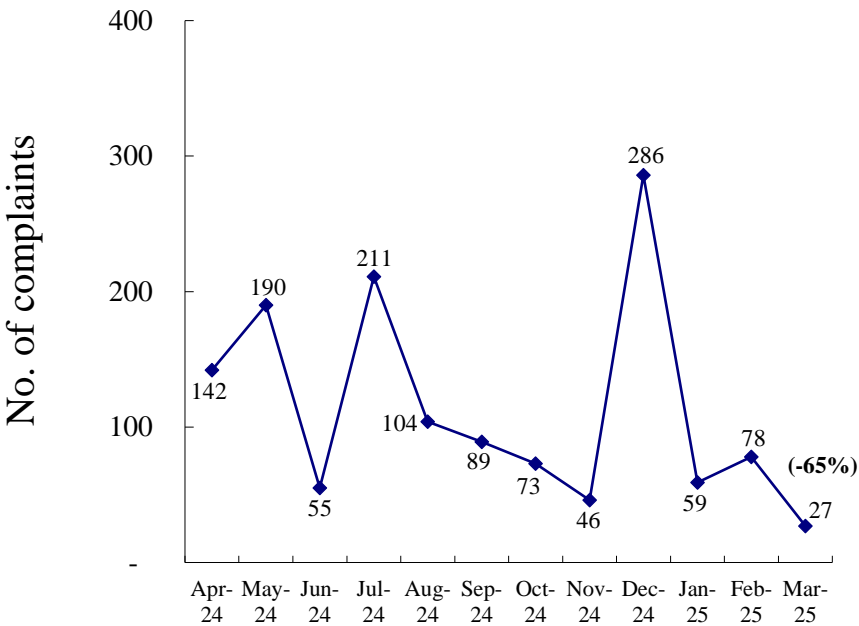


Figure 2

**Nature of the Unsubstantiated Complaints classified by the
Director-General of Communications in March 2025**

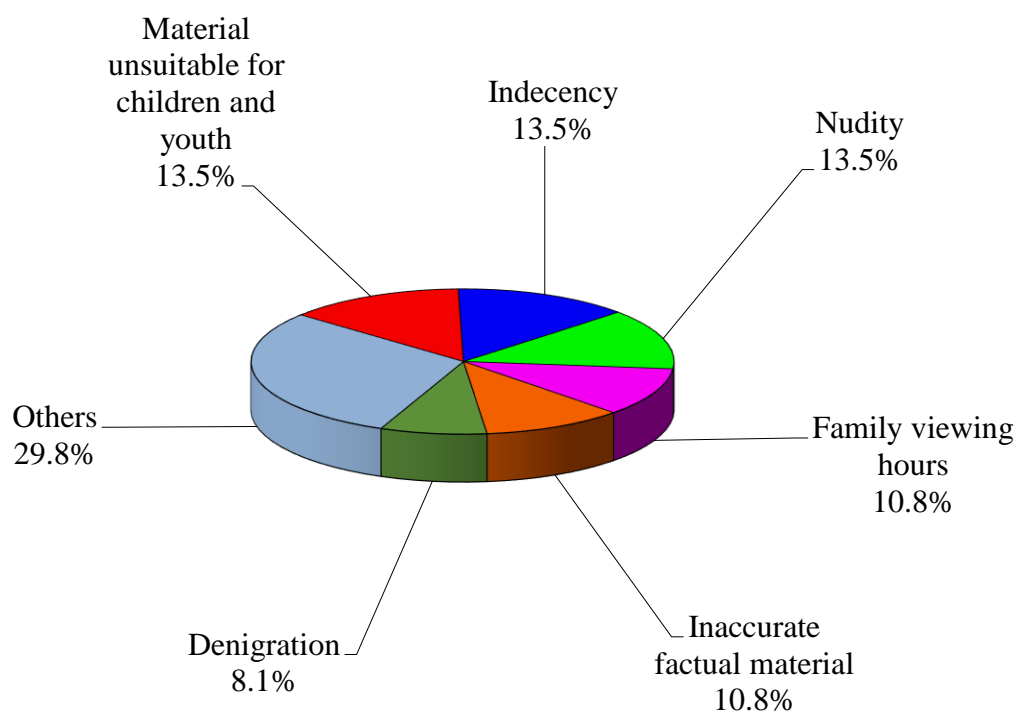


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in March 2025**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Midlife, Sing & Shine! 3” (中年好 聲音 3)	TVB Jade	26.1.2025	End sponsor credits preceded the end credits of the programme
TV Programme “Cable News” (有線新聞)	HOY Infotainment	14.2.2025	Inaccuracy