

Complaints dealt with by the Director-General of Communications in June 2024

In June 2024, the Director-General of Communications (“DG Com”) dealt with 53 cases (55 complaints) under the delegated authority of the Communications Authority (“CA”), of which 3 cases (3 complaints) were classified as minor breaches and 38 cases (40 complaints) as unsubstantiated. The remaining 12 cases (12 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from July 2023 to June 2024 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in June 2024. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of June 2024.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from July 2023 to June 2024**

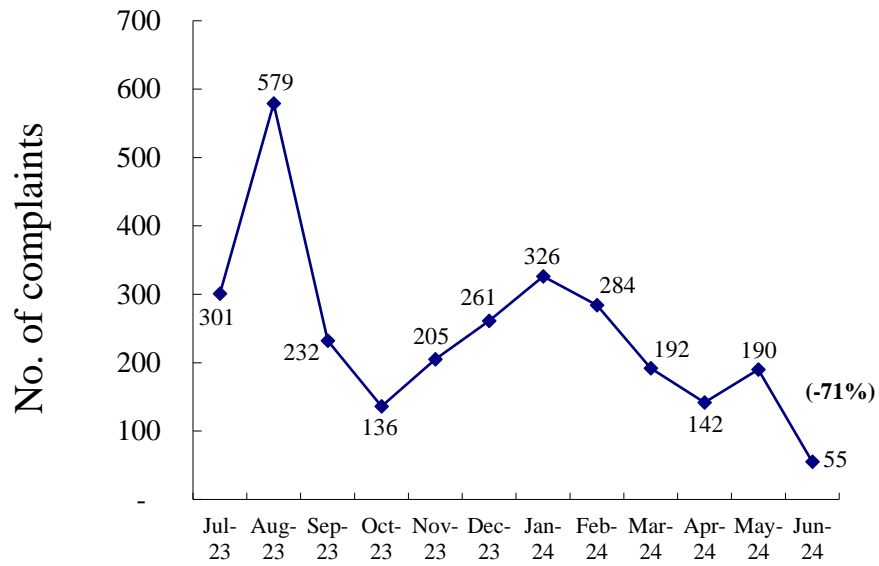


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in June 2024

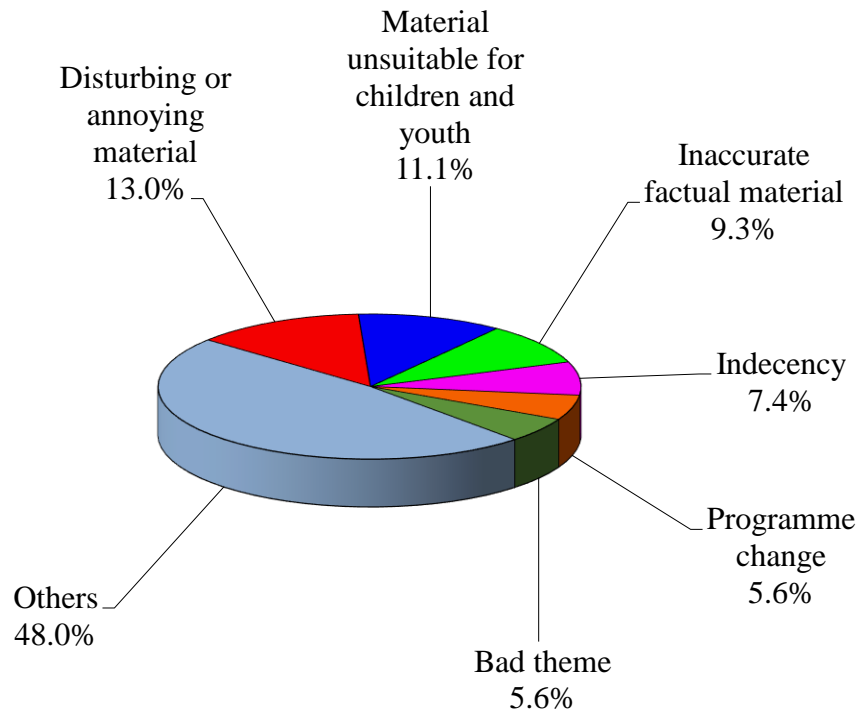


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in June 2024**

Title	Channel	Broadcast Date	Substance of Breach
Radio Programme “Roadmap To Knowledge Economy” (財知大 道)	Metro Finance	7.5.2024	Misleading
TV Programme “The World Connection” (全球 新聞報道)	TVB Phoenix Hong Kong Channel	13.5.2024	Inaccuracy
TV Programme “News at 6:30” (六 點半新聞報道)	TVB Jade	18.5.2024	Short disruption of subtitles