

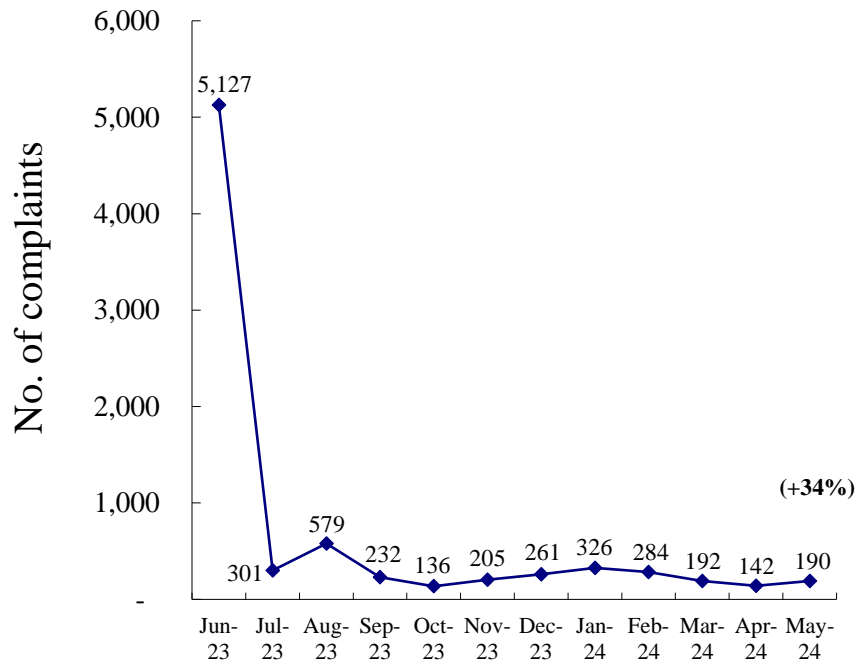
## **Complaints dealt with by the Director-General of Communications in May 2024**

In May 2024, the Director-General of Communications (“DG Com”) dealt with 89 cases (190 complaints) under the delegated authority of the Communications Authority (“CA”), of which 5 cases (6 complaints) were classified as minor breaches and 60 cases (158 complaints) as unsubstantiated. The remaining 24 cases (26 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from June 2023 to May 2024 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in May 2024. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of May 2024.

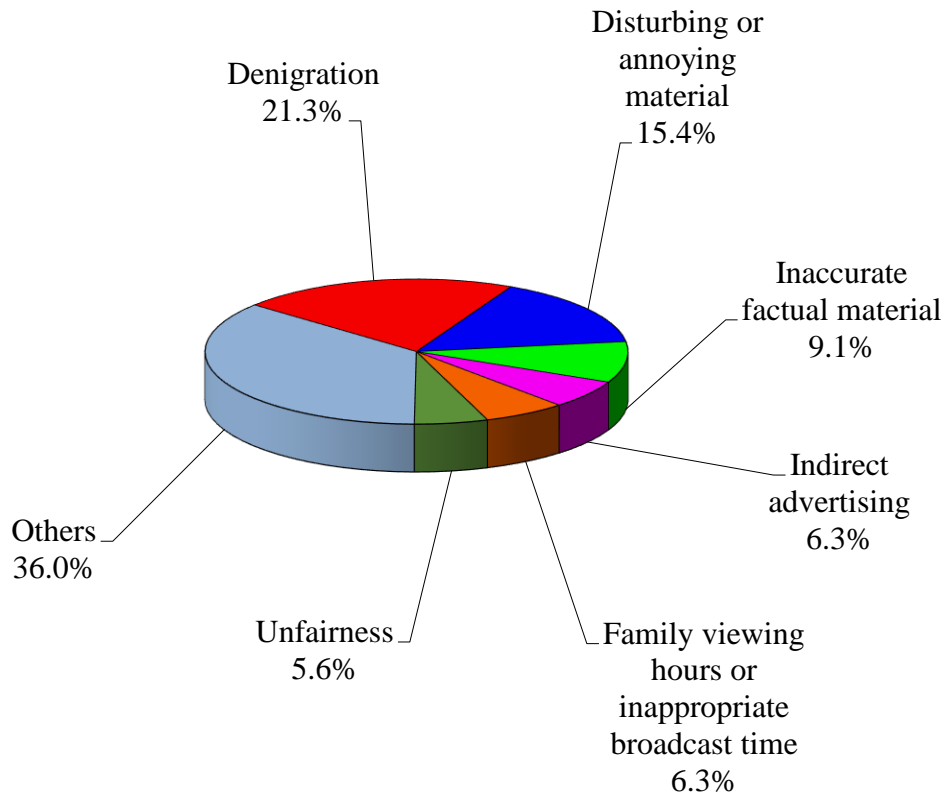
**Figure 1**

**Complaints dealt with by the  
Director-General of Communications  
from June 2023 to May 2024**



**Figure 2**

**Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in May 2024**



**Figure 3**

**List of Complaint Cases classified by the  
Director-General of Communications as Minor Breaches  
in May 2024**

<b>Title</b>	<b>Channel</b>	<b>Broadcast Date</b>	<b>Substance of Breach</b>
Radio Programme “Corporate Expo” (財雄勢大)	Metro Finance	27.5.2023	Inaccuracy
Radio Programme “Invest Power” (理財是力量)	Metro Finance	22.3.2024	Inaccuracy
TV Programme “Speaking Up” (有理說得清)	TVB Jade	25.3.2024	Inaccuracy
TV Programme “Main News” (7 點直播室)	HOY TV & HOY Infotainment	18.4.2024	Inaccuracy
TV Programme “Phoenix Focus” (鳳凰焦點新聞)	TVB Phoenix Hong Kong Channel	2.5.2024	Display of sponsorship identification in news programme