

Complaints dealt with by the Director-General of Communications in March 2024

In March 2024, the Director-General of Communications (“DG Com”) dealt with 126 cases (192 complaints) under the delegated authority of the Communications Authority (“CA”), of which 6 cases (6 complaints) were classified as minor breaches and 106 cases (169 complaints) as unsubstantiated. The remaining 14 cases (17 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from April 2023 to March 2024 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in March 2024. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of March 2024.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from April 2023 to March 2024**

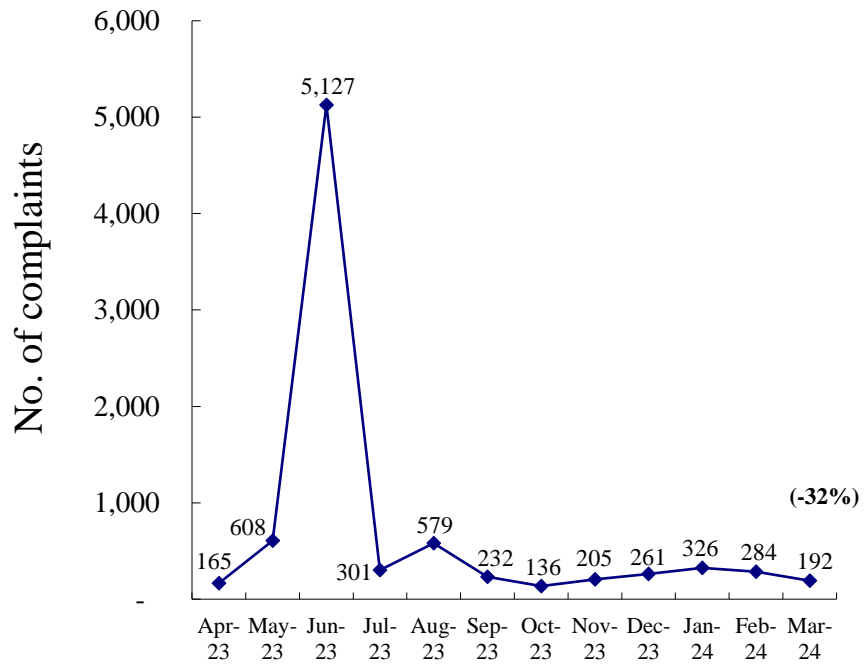


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in March 2024

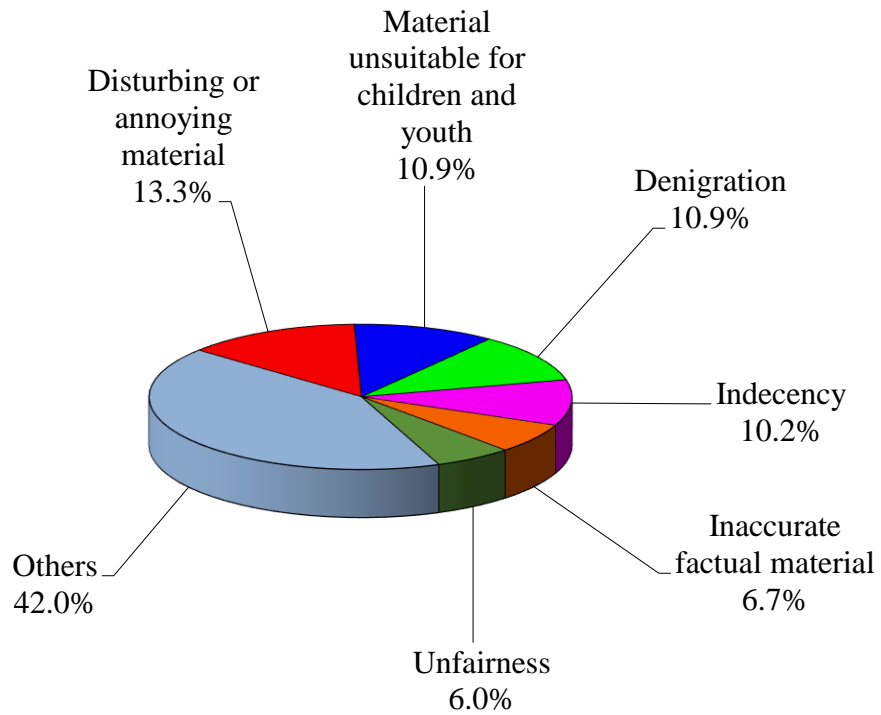


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in March 2024**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “News at 6:30” (六 點半新聞報道)	TVB Jade	9.3.2023	Inaccuracy
TV Programme “Noon News” (午 間新聞)	TVB Jade	1.7.2023	Misleading
TV Programme “News Report” (新 聞報道)	TVB News	20.7.2023	Inaccuracy
TV Programme “Where Do Do You Go” (去邊啊 Do 姐)	HOY TV	6-8, 11 & 12.9.2023	Non-compliance with sponsor identification requirement
Radio Programme “News Report” (新 聞報道)	Metro Info	21.10.2023	Inaccuracy
TV Programme “Noon News” (午 間新聞)	HOY Infotainment Channel	17.11.2023	Inaccuracy