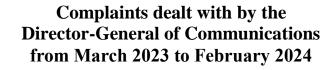
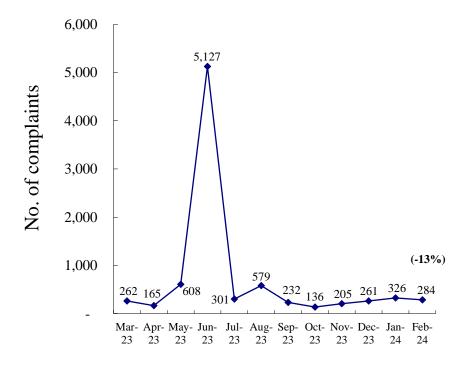
Complaints dealt with by the Director-General of Communications in February 2024

In February 2024, the Director-General of Communications ("DG Com") dealt with 225 cases (284 complaints) under the delegated authority of the Communications Authority ("CA"), of which 12 cases (12 complaints) were classified as minor breaches and 191 cases (250 complaints) as unsubstantiated. The remaining 22 cases (22 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from March 2023 to February 2024 are shown in <u>Figure 1</u>. <u>Figure 2</u> shows the nature of the unsubstantiated complaints classified by the DG Com in February 2024. <u>Figure 3</u> shows the nature of the complaints classified by the DG Com as minor breaches in the month of February 2024.





Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in February 2024

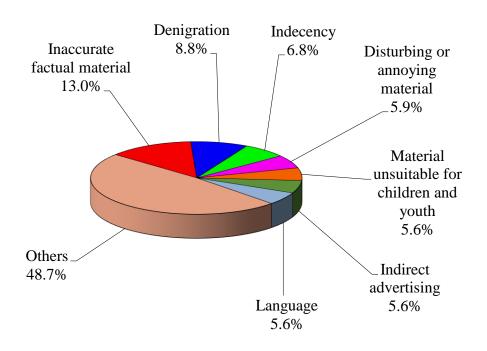


Figure 3

List of Complaint Cases classified by the Director-General of Communications as Minor Breaches in February 2024

Title	Channel	Broadcast Date	Substance of Breach
Radio Programme "Stock Picks" (揀 股問盤)	Metro Finance	3.8.2022	Inaccuracy
Radio Programme "The Summit" (光 明頂)	CR 1	7.9.2022	Inaccuracy
TV Programme "Global View" (世 界觀)	TVB Jade & TVB News	26.12.2022	Inaccuracy
Radio Programme "Roadmap to Knowledge Economy" (財知大 道	Metro Finance	2.3.2023	Inaccuracy
TV Programmes "Noon News" (午 間新聞), "News at 6:30" (六點半新 聞報道) & "News Report" (新聞報 道)	TVB Jade & TVB News	11.3.2023	Inaccuracy
Radio Programme "Stock Picks" (揀 股問盤)	Metro Finance	5.6.2023	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
TV Programme "Cable News" (有 線新聞)	HOY Infotainment Channel	25.10.2023	Inaccuracy
TV Programme "Anita Mui Special 1989" (巴西熱浪 嘉年華)	TVB Jade	31.12.2023	No reasonable steps taken to inform viewers of programme change
TV Programme "Trading Hall Express" (交易所 直播室)	HOY Infotainment Channel	11.1.2024	Inaccuracy
TV Programme "Global Newspapers" (環球 薈報)	now Business News Channel	11.1.2024	Inaccuracy
Radio Programme "News Report" (新 聞報道	Metro Finance	12.1.2024	Inaccuracy
Radio Programme "Stock Picks" (揀 股問盤)	Metro Finance	15.1.2024	Inaccuracy