

Complaints dealt with by the Director-General of Communications in January 2024

In January 2024, the Director-General of Communications (“DG Com”) dealt with 248 cases (326 complaints) under the delegated authority of the Communications Authority (“CA”), of which 8 cases (11 complaints) were classified as minor breaches and 207 cases (281 complaints) as unsubstantiated. The remaining 33 cases (34 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from February 2023 to January 2024 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in January 2024. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of January 2024.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from February 2023 to January 2024**

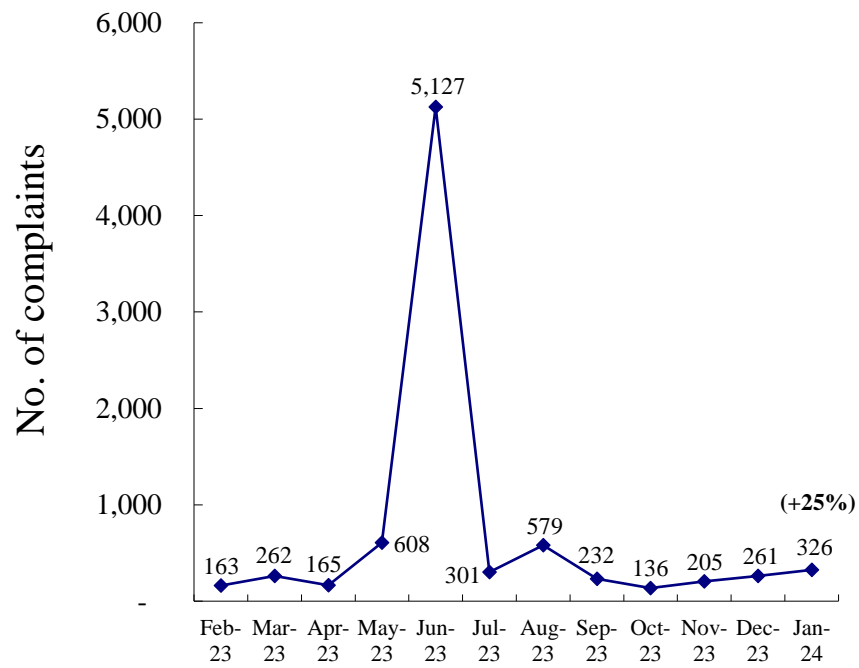


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in January 2024

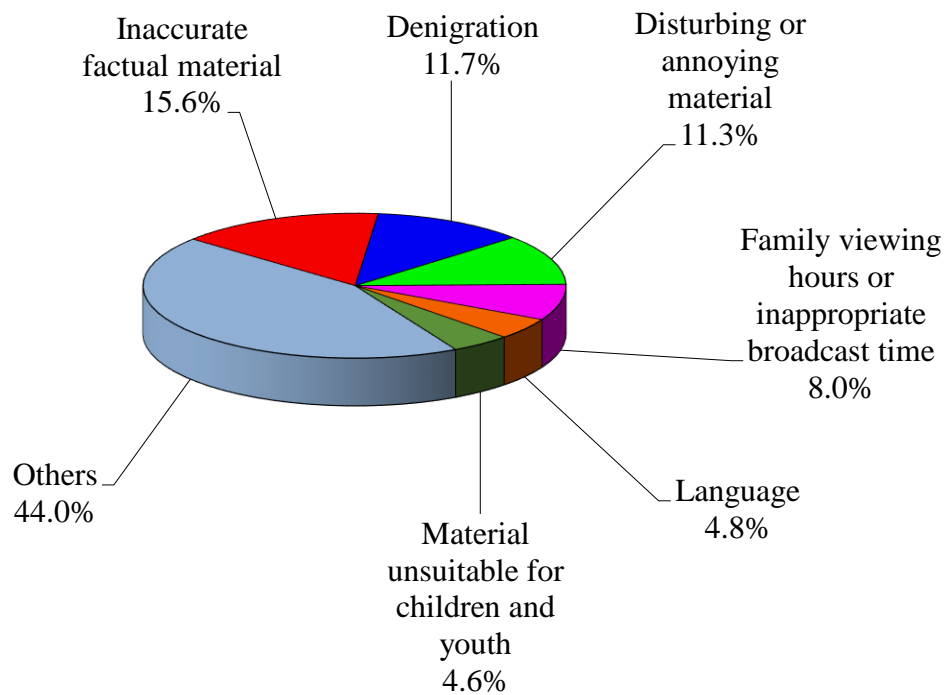


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in January 2024**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “News Report” (新聞報道)	TVB News	5.4.2022	Inaccuracy
TV Programme “A Closer Look” (時事多面睇)	TVB News	27.12.2022	Inaccuracy
Radio Programme “Stock Picks” (揀股問盤)	Metro Finance	2.8.2023	Inaccuracy
Radio Programme “Roadmap to Knowledge Economy” (財知大道)	Metro Info	29 & 30.8.2023	Inaccuracy
TV Programme “Where Do Do You Go” (去邊啊 Do 姐)	Fantastic TV HOY TV	5.9.2023	End sponsor credits preceded the rolling end credits of the programme
Radio Programme “Corporate Expo” (財雄勢大)	Metro Finance	16.9.2023	Inaccuracy
Radio Programme “News Report” (新聞報道)	Metro Info & Metro Finance	14.10.2023	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
聞報道)			
TV Programme “News Report” (新聞報道)	TVB News	24.11.2023	Inaccuracy