

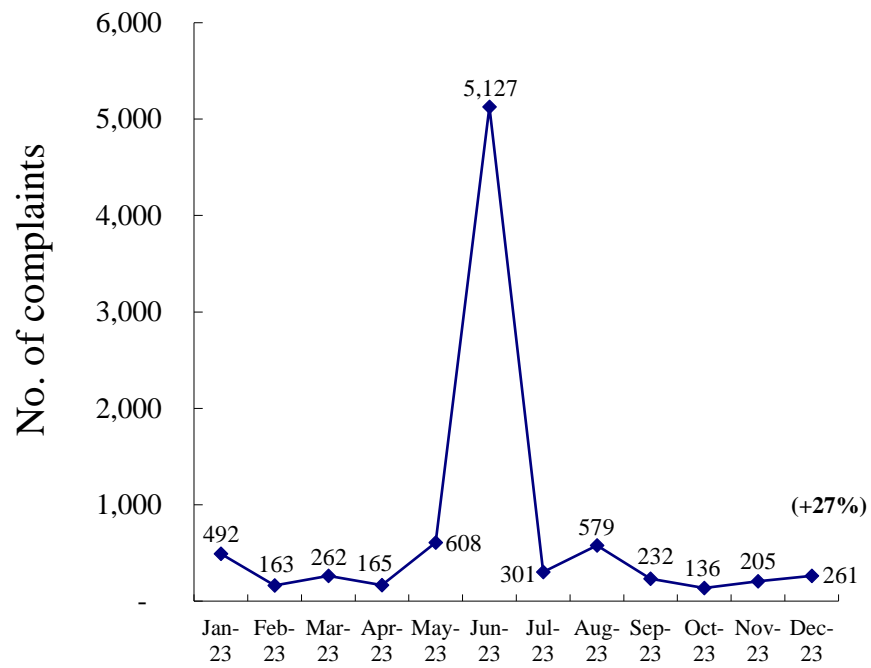
## **Complaints dealt with by the Director-General of Communications in December 2023**

In December 2023, the Director-General of Communications (“DG Com”) dealt with 121 cases (261 complaints) under the delegated authority of the Communications Authority (“CA”), of which 14 cases (17 complaints) were classified as minor breaches and 79 cases (215 complaints) as unsubstantiated. The remaining 28 cases (29 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from January to December 2023 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in December 2023. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of December 2023.

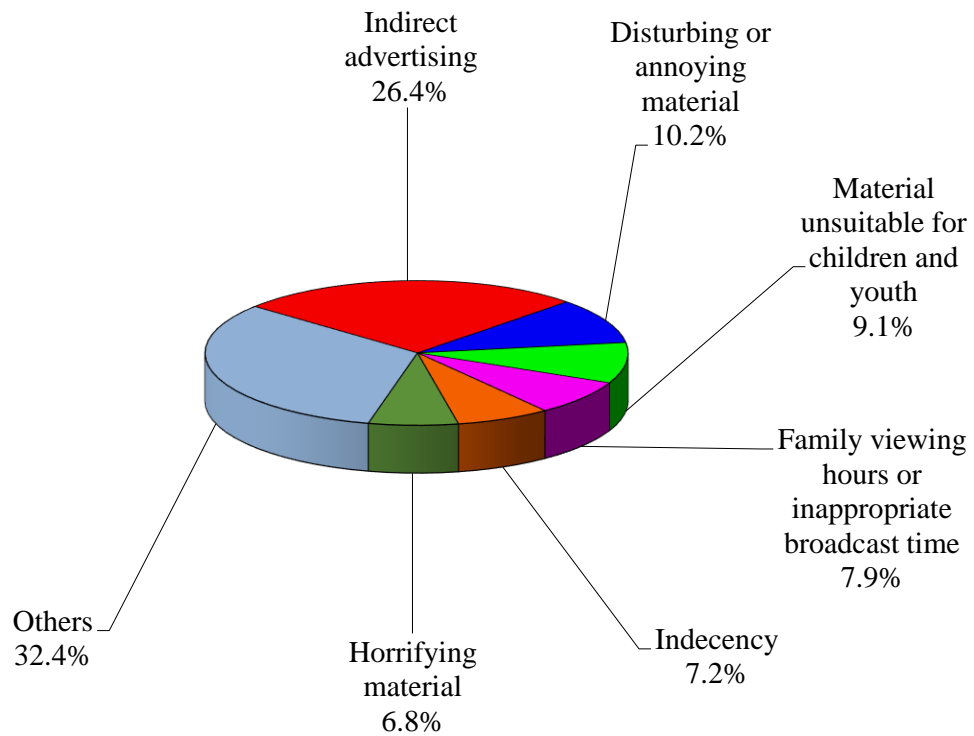
**Figure 1**

**Complaints dealt with by the  
Director-General of Communications  
from January to December 2023**



**Figure 2**

**Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in December 2023**



**Figure 3**

**List of Complaint Cases classified by the  
Director-General of Communications as Minor Breaches  
in December 2023**

| <b>Title</b>  | <b>Channel</b>                       | <b>Broadcast Date</b> | <b>Substance of Breach</b>   |
|---|--------------------------------------|-----------------------|--|
| TV Programme<br>“Cooking in<br>Pandemic” (疫境<br>中的餐桌)     | Fantastic TV<br>Hong Kong Open<br>TV | 6.4.2022              | End sponsor credits<br>preceded the rolling<br>end credits of the<br>programme   |
| TV Programme<br>“News Report” (午<br>間新聞)                  | TVB News                             | 11.4.2022             | Inaccuracy   |
| TV Programme<br>“CASA 2022” (空<br>間改造王)                   | Fantastic TV<br>Hong Kong Open<br>TV | 17.4.2022             | No prior<br>announcement<br>made to inform<br>viewers of the<br>inclusion of indirect<br>advertising in the<br>programme; product<br>sponsor not<br>identified in the end<br>credits of the<br>programme |
| TV Programme<br>“Make it a Better<br>Place” (香港空間<br>改造王) | Fantastic TV<br>Hong Kong Open<br>TV | 24.7.2022             | No prior<br>announcement<br>made to inform<br>viewers of the<br>inclusion of indirect<br>advertising in the<br>programme   |

| <b>Title</b>                             | <b>Channel</b>                                 | <b>Broadcast Date</b> | <b>Substance of Breach</b>                               |
|--|--|-----------------------|--|
| Radio Programme<br>“Uchusen” (宇宙船)       | CR 2   | 19.8.2022             | Language   |
| TV Programme “A Close Look” (時事多面睇)      | TVB News                                       | 30 & 31.8.2022        | Inaccuracy   |
| Radio Programme<br>“News Report” (新聞報道)  | Metro Info                                     | 21.11.2022            | Inaccuracy   |
| TV Programme<br>“News Report” (新聞報道)     | TVB News                                       | 5.4.2023              | Inaccuracy   |
| Radio Programme<br>“Happy Party” (開心大派對) | Metro Info                                     | 13.5.2023             | No clear distinction between advertisement and programme |
| TV Programme<br>“Main News” (7 點直播室)     | Fantastic TV<br>HOY<br>Infotainment<br>Channel | 19.5.2023             | Inaccuracy   |
| Radio Programme<br>“Traffic News” (交通消息) | Metro Finance                                  | 9.8.2023              | Inaccuracy   |
| TV Programme<br>“News at 6:30” (六點半新聞報道) | TVB Jade                                       | 23.8.2023             | Inaccuracy   |

| <b>Title</b>                             | <b>Channel</b> | <b>Broadcast Date</b> | <b>Substance of Breach</b> |
|--|----------------|-----------------------|----------------------------|
| TV Programme<br>“Hong Kong Today” (新聞天地) | RTHK TV 31     | 8.9.2023              | Inaccuracy                 |
| Radio Programme<br>“News Report” (新聞報道)  | Metro Info     | 12.10.2023            | Inaccuracy                 |