

Complaints dealt with by the Director-General of Communications in November 2023

In November 2023, the Director-General of Communications (“DG Com”) dealt with 157 cases (205 complaints) under the delegated authority of the Communications Authority (“CA”), of which 8 cases (18 complaints) were classified as minor breaches and 112 cases (146 complaints) as unsubstantiated. The remaining 37 cases (41 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from December 2022 to November 2023 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in November 2023. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of November 2023.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from December 2022 to November 2023**

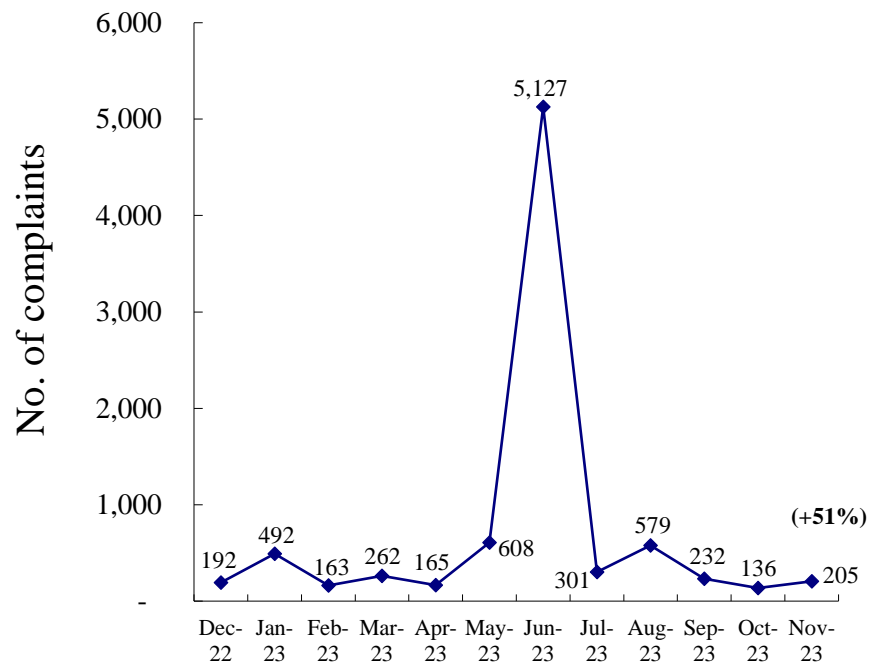


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in November 2023

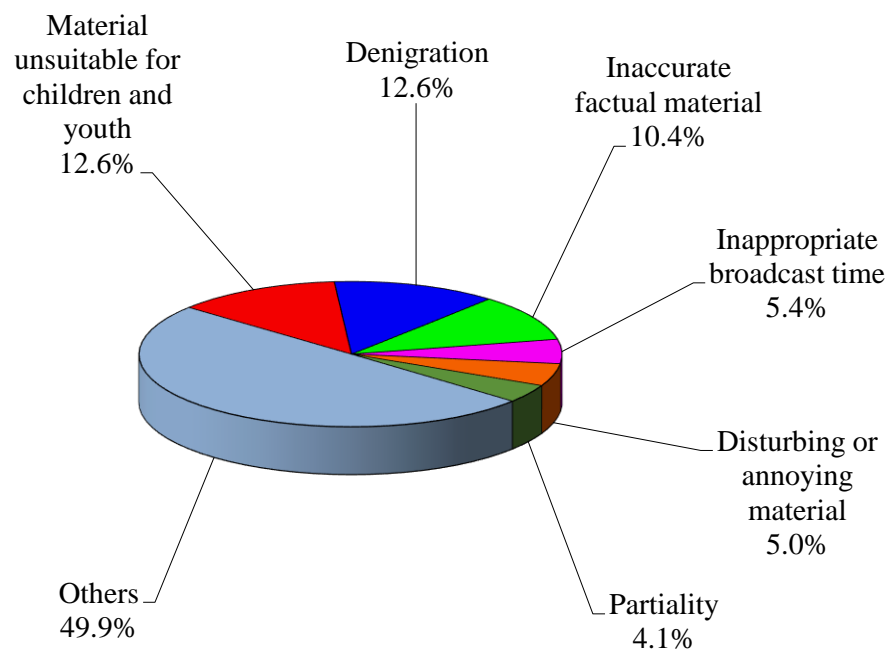


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in November 2023**

Title	Channel	Broadcast Date	Substance of Breach
TV Programmes “Overnight News” (深宵新聞報道), “Good Morning Hong Kong” (香港 早晨), “News Report” (新聞報 道) & “Noon News” (午間新聞)	TVB News	19.7.2022	Inaccuracy
TV Programmes “News Cast at 6” (6點新聞報道) & “now News” (now 新聞報道)	HKTVE ViuTV & now News	29.12.2022	Inaccuracy
TV Programme “Warrant Perspective” (窩輪 攻略)	Fantastic TV HOY Infotainment Channel	11.5.2023	Inaccuracy
Radio Programme “Corporate Expo” (財雄勢大)	Metro Finance	17.6.2023	Inaccuracy
Radio Programme “News Report” (新 聞報道)	Metro Finance & Metro Info	29.8.2023	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
Radio Programme “News Report” (新聞報道)	Metro Finance	29.8.2023	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	2.9.2023	Inaccuracy
Radio Programme “股價速報”	Metro Finance	5.10.2023	Inaccuracy