

Complaints dealt with by the Director-General of Communications in October 2023

In October 2023, the Director-General of Communications (“DG Com”) dealt with 96 cases (136 complaints) under the delegated authority of the Communications Authority (“CA”), of which 5 cases (8 complaints) were classified as minor breaches and 67 cases (96 complaints) as unsubstantiated. The remaining 24 cases (32 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from November 2022 to October 2023 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in October 2023. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of October 2023.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from November 2022 to October 2023**

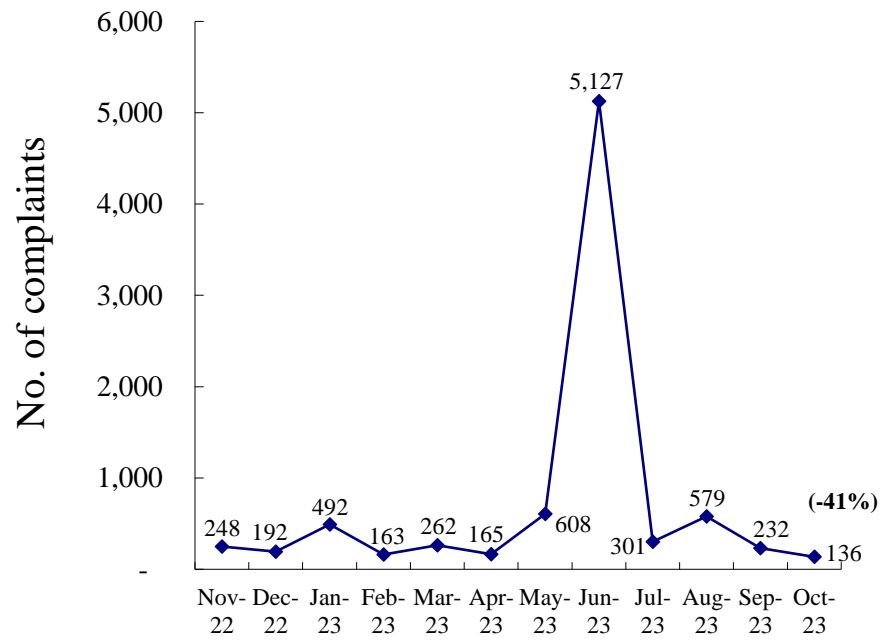


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in October 2023

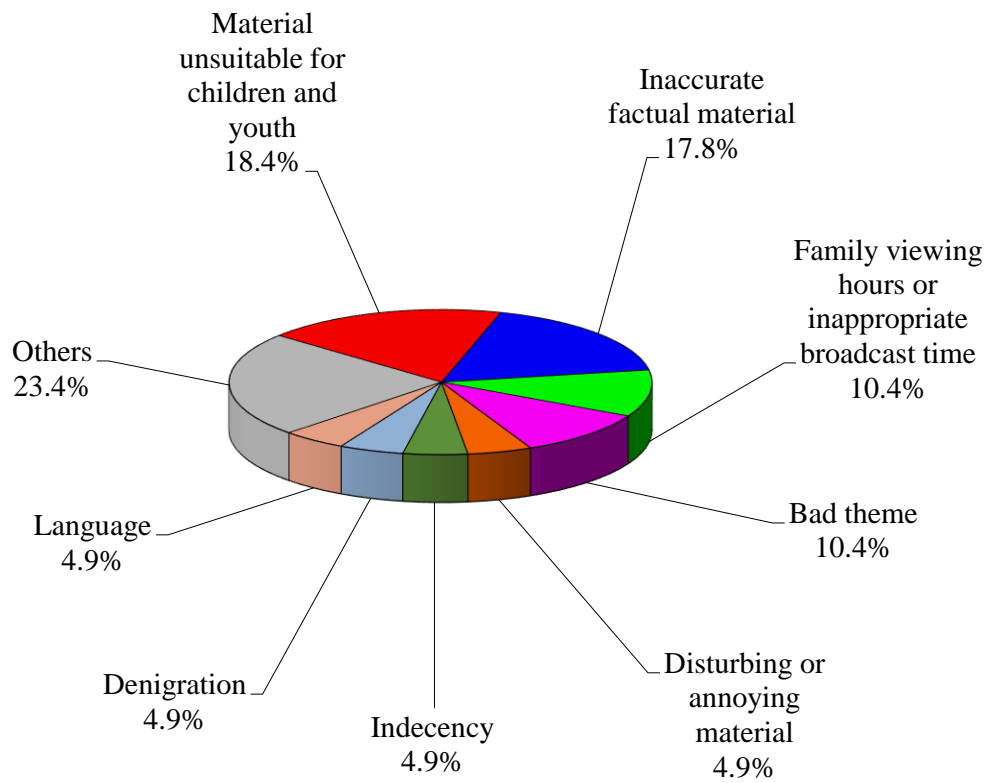


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in October 2023**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Speaking Up” (有理說得清)	TVB Jade	2.1.2023	Nature of personal view programme not identified at the start of the programme
Radio Programme “News Bulletin” (午間新聞專輯)	CR 1	7.8.2023	Inaccuracy
TV Programme “Global Newspapers” (環球薈報)	HKTVE ViuTV & now News	14.8.2023	Inaccuracy
TV Programme “i-Cable Main News” (7 點直播室)	Fantastic TV HOY Infotainment	7.9.2023	Inaccuracy
Radio Programme “Roadmap To Knowledge Economy” (財知大道)	Metro Info	20.9.2023	Inaccuracy