

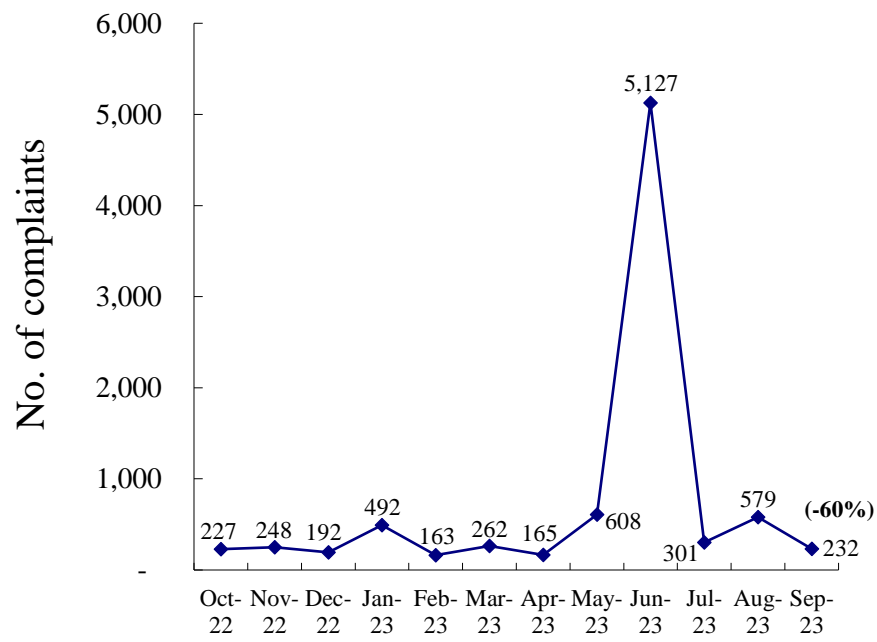
## **Complaints dealt with by the Director-General of Communications in September 2023**

In September 2023, the Director-General of Communications (“DG Com”) dealt with 174 cases (232 complaints) under the delegated authority of the Communications Authority (“CA”), of which 11 cases (15 complaints) were classified as minor breaches and 123 cases (167 complaints) as unsubstantiated. The remaining 40 cases (50 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from October 2022 to September 2023 are shown in [Figure 1](#). [Figure 2](#) shows the nature of the unsubstantiated complaints classified by the DG Com in September 2023. [Figure 3](#) shows the nature of the complaints classified by the DG Com as minor breaches in the month of September 2023.

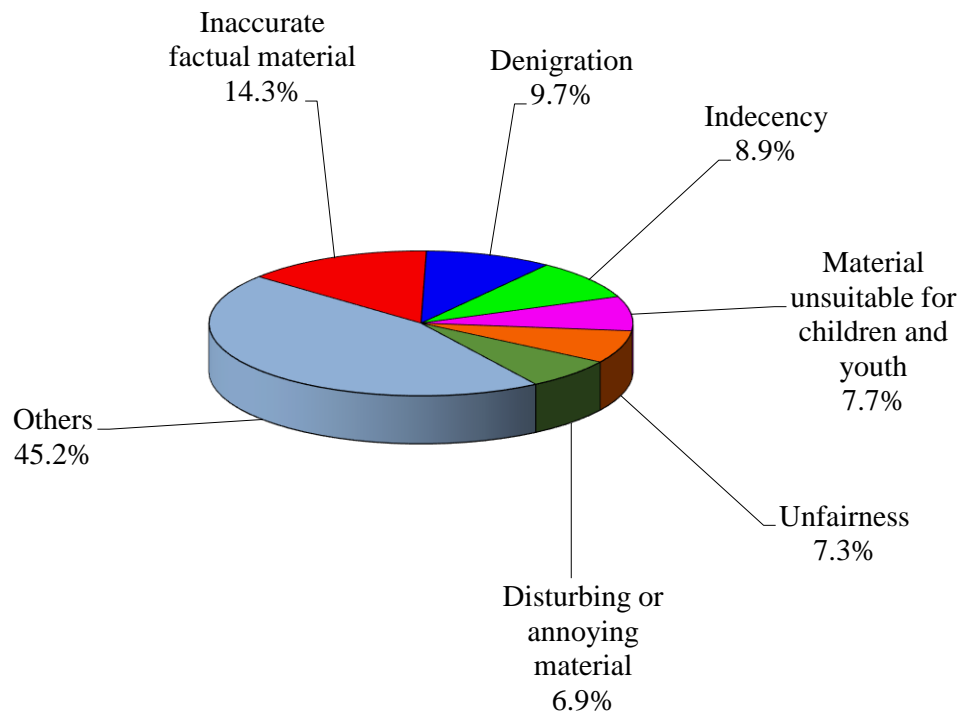
**Figure 1**

**Complaints dealt with by the  
Director-General of Communications  
from October 2022 to September 2023**



**Figure 2**

**Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in September 2023**



**Figure 3**

**List of Complaint Cases classified by the  
Director-General of Communications as Minor Breaches  
in September 2023**

<b>Title</b>	<b>Channel</b>	<b>Broadcast Date</b>	<b>Substance of Breach</b>
TV Programme “Lo And Behold” (愛·回家之開心 速遞 )	TVB Jade	1.11.2021	Direct encouragement of use of sponsored product
TV Programme “News Report” (新 聞報道)	TVB News	1.2.2022	Inaccuracy
TV Programme “One Hour News at 7:30” (無綫 7:30 一 小時新聞)	TVB News	2.4.2022	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	8.7.2022	Inaccuracy
TV Programme “Weather Report” (天氣報告)	TVB Jade	9.7.2022	Inaccuracy
Radio Programme “News at 10pm” (晚間新聞天地)	RTHK Radio 1	28.11.2022	Inaccuracy
Radio Programme “News Report” (新 聞報道)	Metro Info & Metro Finance	21.12.2022	Inaccuracy

<b>Title</b>	<b>Channel</b>	<b>Broadcast Date</b>	<b>Substance of Breach</b>
TV Programme “Cable News” (有線新聞)	Fantastic TV HOY Infotainment	17.6.2023	Inaccuracy
TV Programme “Cable Finance” (有線財經)	Fantastic TV HOY TV	20.6.2023	Inaccuracy
Radio Programme “News Report” (新聞報道)	RTHK Radio 1	25.6.2023	Inaccuracy
TV Programme “Trading Hall Express” (交易所 直播室)	Fantastic TV HOY TV	26.7.2023	Inaccuracy