

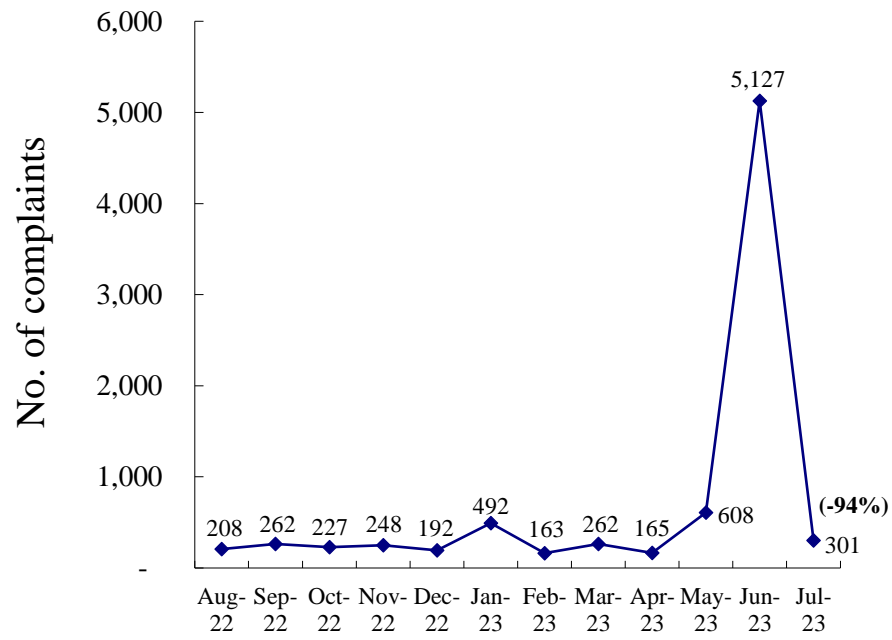
## **Complaints dealt with by the Director-General of Communications in July 2023**

In July 2023, the Director-General of Communications (“DG Com”) dealt with 138 cases (301 complaints) under the delegated authority of the Communications Authority (“CA”), of which 6 cases (8 complaints) were classified as minor breaches and 115 cases (273 complaints) as unsubstantiated. The remaining 17 cases (20 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from August 2022 to July 2023 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in July 2023. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of July 2023.

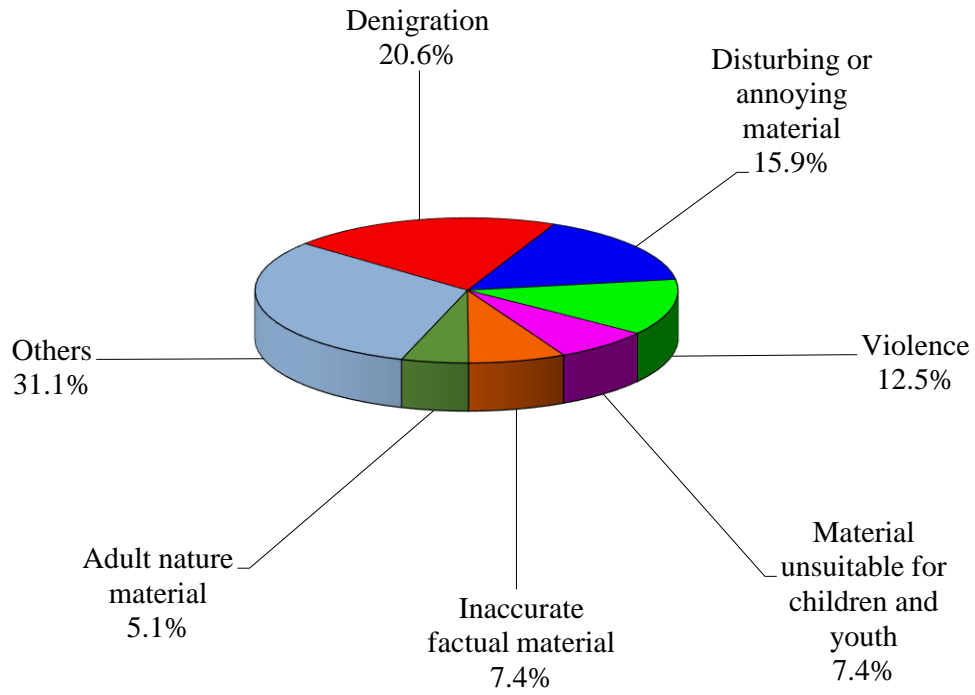
**Figure 1**

**Complaints dealt with by the  
Director-General of Communications  
from August 2022 to July 2023**



**Figure 2**

**Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in July 2023**



**Figure 3**

**List of Complaint Cases classified by the  
Director-General of Communications as Minor Breaches  
in July 2023**

<b>Title</b>	<b>Channel</b>	<b>Broadcast Date</b>	<b>Substance of Breach</b>
TV Programme “2300 News” (十 一點最前線)	Fantastic TV Hong Kong Open TV	1.3.2022	Brief omission of subtitles
TV Programme “Cable News” (有 線新聞)	Fantastic TV Hong Kong Open TV	6.4.2022	Brief omission of subtitles
Radio Programmes “News Report” (新 聞報道) & “18:00 News” (六點財經 新聞)	Metro Finance	3.8.2022	Inaccuracy
Radio Programme “Guangdong-HK Finance Weekly” (粵港財金縱橫)	Metro Finance	27.8.2022	Inaccuracy
Radio Programme “Stock Picks” (揀 股問盤)	Metro Finance	11.10.2022	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	24.11.2022	Inaccuracy