

Complaints dealt with by the Director-General of Communications in August 2023

In August 2023, the Director-General of Communications (“DG Com”) dealt with 167 cases (579 complaints) under the delegated authority of the Communications Authority (“CA”), of which 14 cases (20 complaints) were classified as minor breaches and 131 cases (525 complaints) as unsubstantiated. The remaining 22 cases (34 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from September 2022 to August 2023 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in August 2023. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of August 2023.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from September 2022 to August 2023**

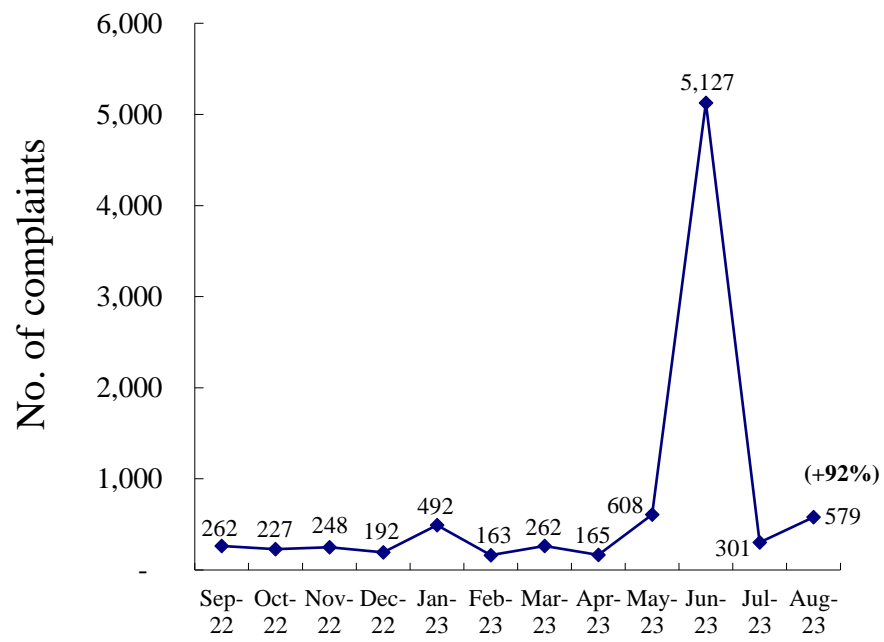


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in August 2023

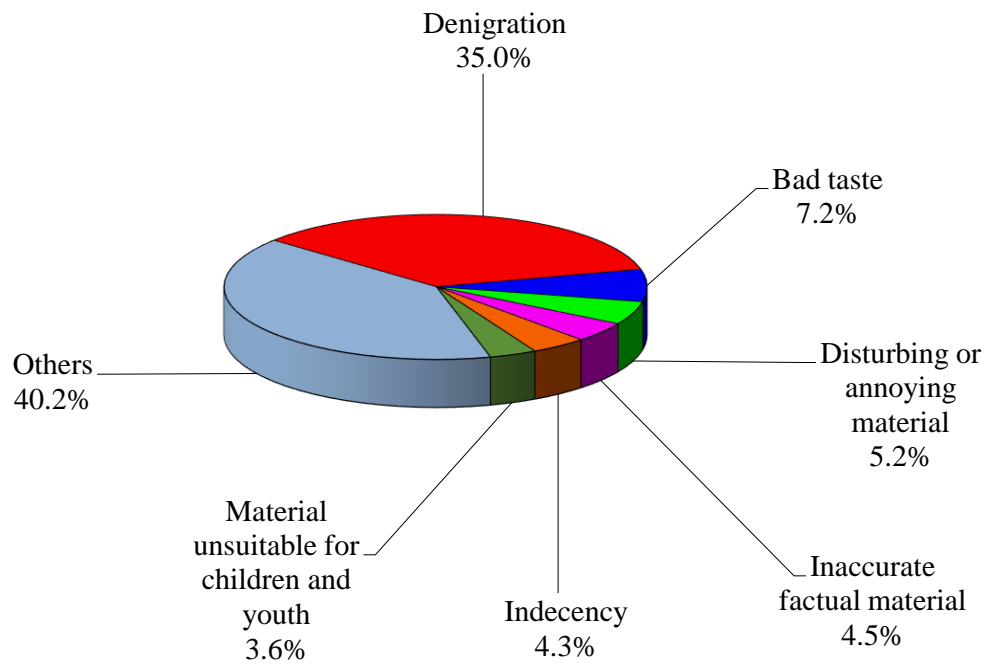


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in August 2023**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Noon News” (午 間新聞)	TVB Jade	27.12.2021	Brief omission of subtitles
TV Programme “News Report” (新 聞報道)	TVB News	6.1.2022	Inaccuracy
TV Programmes “Noon News” (午 間新聞) & “News Report” (新聞報 道)	TVB Jade & TVB News	17.1.2022	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	20.1.2022	Non-programme material
Radio Programme “Clearday Breakfast” (晴朗早 晨全餐)	CR 1	28.1.2022	Inaccuracy
TV Programme “Good Morning Hong Kong” (香港 早晨)	TVB Jade & TVB News	29.1.2022	Inaccuracy
TV Programme “Noon News” (午	TVB News	3.2.2022	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
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TV Programme “Noon News” (午 間新聞)	TVB Jade	27.2.2022	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	2.3.2022	Inaccuracy
TV Programme “Finance at 10” (十 點無綫財經)	TVB Finance & Information	9.3.2022	Misleading
Radio Programme “Roadmap To Knowledge Economy” (財知大 道)	Metro Info	7.12.2022	Inaccuracy
Radio Programme “News Report” (新 聞報道)	Metro Info & Metro Finance	20.12.2022	Inaccuracy
TV Programme “News Headlines” (新聞提要)	TVB Jade	16.3.2023	Inaccuracy
TV Programme “Old News” (日日 有頭條)	Fantastic TV HOY Infotainment	17.3.2023	Inaccuracy