Complaint dealt with by the Communications Authority ("CA") (released on 17 July 2023)

The CA has considered the following complaint case -

<u>Television Programme</u> "What A Wonderful World" (世界多美麗) broadcast by Fantastic Television Limited ("Fantastic TV")

Having considered the recommendation of the Broadcast Complaints Committee, the CA decided that a **strong advice** should be given to Fantastic TV on the complaint against the television programme "What A Wonderful World" (世界多美麗).

17 July 2023

Case – Television Programme "What A Wonderful World" (世界多美麗) broadcast from 6:00pm to 6:30pm, 21 February 2023 on the HOY TV Channel of Fantastic Television Limited (Fantastic TV)

A member of the public complained that the captioned programme, which was classified as "Parental Guidance Recommended" (PG), was broadcast during the family viewing hours (FVHs) (viz. 4:00pm – 8:30pm).

The Communications Authority (CA)'s Findings

In line with the established practice, the CA considered the complaint case and the representations of Fantastic TV in detail. The CA took into account the relevant aspects of the case, including the following -

Details of the Case

- (a) the programme under complaint was a travelogue about Thailand, classified as "PG" for adult elements and was broadcast from 6:00pm to 6:30pm (i.e. within the FVHs). Aural and visual advice on the "PG" classification was broadcast before the start of the programme;
- (b) the programme started with brief footage of some scenic spots in Thailand, and a few fleeting shots depicting Thailand's nightlife in which some street dancers dressed in bikini outfit were captured. It then featured a young couple taking part in different outdoor activities including zip lining, outdoor rock climbing and scuba diving; and
- (c) Fantastic TV submitted, among others, that the programme was wrongly scheduled for broadcast during the FVHs due to human error. It had increased its manpower in the programming team and taken measures to improve internal controls.

Relevant Provision in the Generic Code of Practice on Television Programme Standards (TV Programme Code)

(a) paragraph 5 of Chapter 2 – no programmes classified as "PG" should be included within FVHs.

The CA's Consideration

The CA, having regard to the relevant facts of the case, considered that overall, the programme did not contain anything unsuitable for viewing by children. However, the broadcast of a programme classified by the licensee as "PG" within the FVHs constituted a breach of paragraph 5 of Chapter 2 of the TV Programme Code.

Decision

In view of the above, the CA considered the complaint justified. Having taken into account the specific facts, the circumstances of the case and other relevant factors (including that the present case was a repeated breach of the same provision by Fantastic TV within a short span of time), the CA decided that Fantastic TV should be **strongly advised** to observe more closely the relevant provision of the TV Programme Code.