

Complaints dealt with by the Director-General of Communications in June 2023

In June 2023, the Director-General of Communications (“DG Com”) dealt with 189 cases (5 127 complaints) under the delegated authority of the Communications Authority (“CA”), of which 9 cases (10 complaints) were classified as minor breaches and 156 cases (5 091 complaints) as unsubstantiated. The remaining 24 cases (26 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from July 2022 to June 2023 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in June 2023. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of June 2023.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from July 2022 to June 2023**

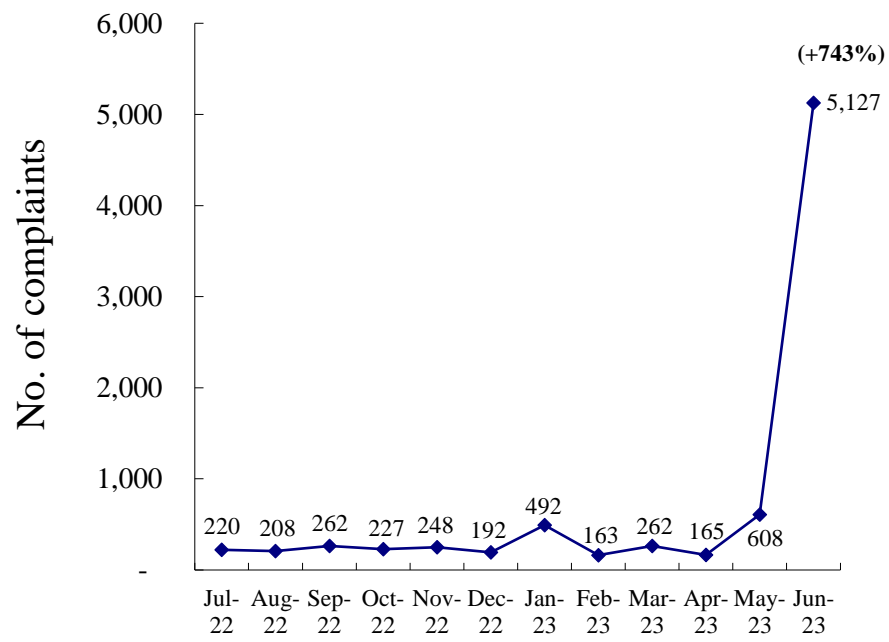


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in June 2023

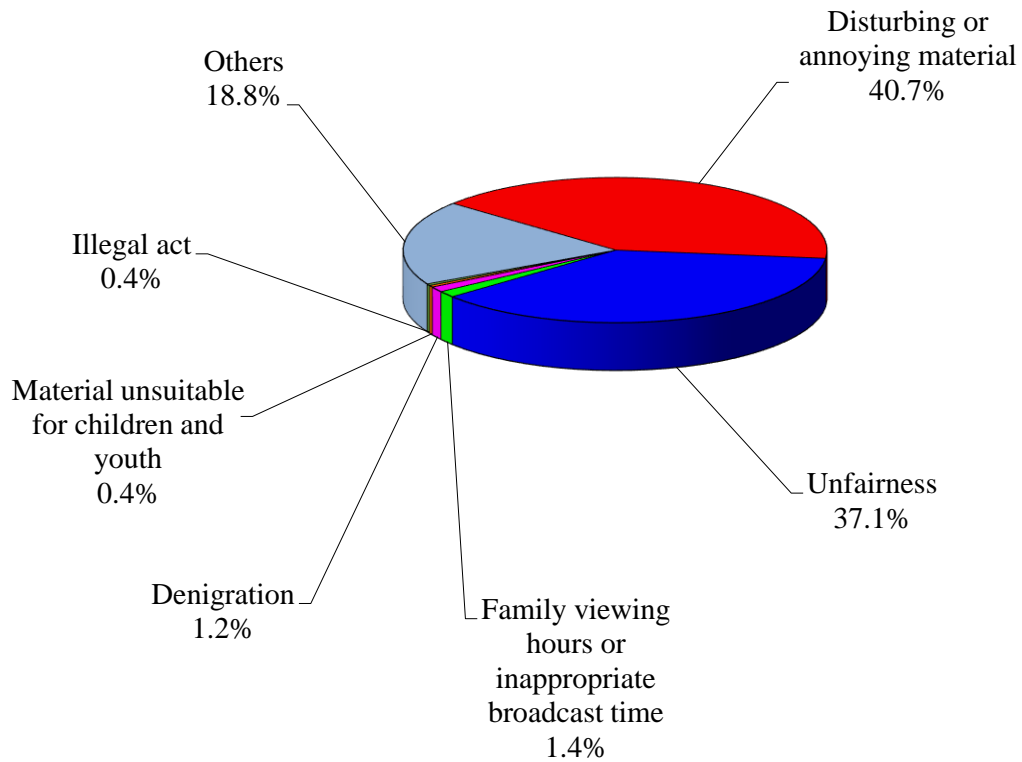


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in June 2023**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Hands Up”	TVB Jade	25.8.2021	No reasonable steps taken to inform viewers of programme change
TV Programmes “Good Morning Hong Kong” (香港早晨) & “Noon News” (午間新聞) & “News Report” (新聞報道)	TVB Jade & TVB News	8.7.2022	Inaccuracy
TV Programme “Noon News” (午間新聞)	TVB Jade	8.7.2022	Inaccuracy
Radio Programme “News Report” (新聞報道)	Metro Finance	2.8.2022	Inaccuracy
Radio Programme “Weather Report” (天氣報告)	CR 1	16.9.2022	Inaccuracy
Radio Programme “Stock Picks” (揀股問盤)	Metro Finance	24.10.2022	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
TV Programme Promo for “Divergence” (「三岔口」宣傳片)	HKTVE ViuTV	1.11.2022	No appropriate classification symbol carried in promotional material for classified programme
Radio Programme “Traffic News” (交通消息)	RTHK Radio 2	2.11.2022	Inaccuracy
TV Programme “Good Morning Hong Kong” (香港早晨)	TVB News	24.1.2023	Inaccuracy