Complaints dealt with by the Director-General of Communications in May 2023

In May 2023, the Director-General of Communications ("DG Com") dealt with 163 cases (608 complaints) under the delegated authority of the Communications Authority ("CA"), of which 4 cases (4 complaints) were classified as minor breaches and 146 cases (589 complaints) as unsubstantiated. The remaining 13 cases (15 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from June 2022 to May 2023 are shown in <u>Figure 1</u>. <u>Figure 2</u> shows the nature of the unsubstantiated complaints classified by the DG Com in May 2023. <u>Figure 3</u> shows the nature of the complaints classified by the DG Com as minor breaches in the month of May 2023.

Complaints dealt with by the Director-General of Communications from June 2022 to May 2023

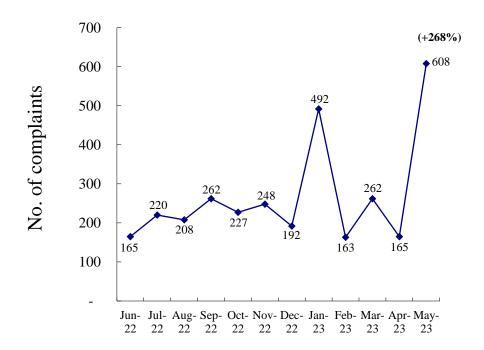
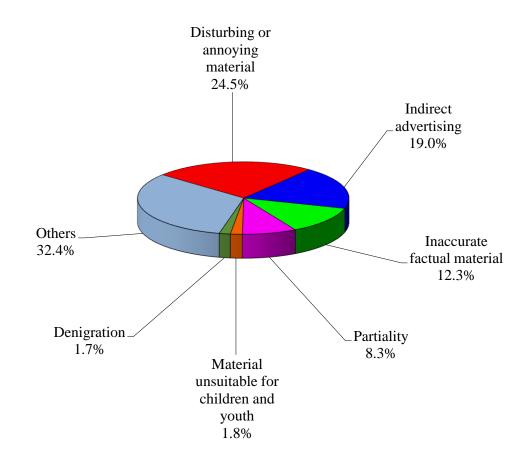


Figure 2

Nature of the Unsubstantiated Complaints classified by the

Director-General of Communications in May 2023



List of Complaint Cases classified by the Director-General of Communications as Minor Breaches in May 2023

Title	Channel	Broadcast Date	Substance of Breach
TV Programme "News Report" (新 聞報道)	TVB News	20.11.2020	Inaccuracy
TV Programme "Overnight News" (深宵新聞報道)	TVB News	6.3.2022	Inaccuracy
TV Programme "News Report" (新 聞報道)	TVB News	2.5.2022	Inaccuracy
TV Programme "News Roundup" (晚間新聞)	TVB Jade	9.3.2023	Inaccuracy