

Complaints dealt with by the Director-General of Communications in April 2023

In April 2023, the Director-General of Communications (“DG Com”) dealt with 114 cases (165 complaints) under the delegated authority of the Communications Authority (“CA”), of which 2 cases (2 complaints) were classified as minor breaches and 81 cases (131 complaints) as unsubstantiated. The remaining 31 cases (32 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from May 2022 to April 2023 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in April 2023. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of April 2023.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from May 2022 to April 2023**

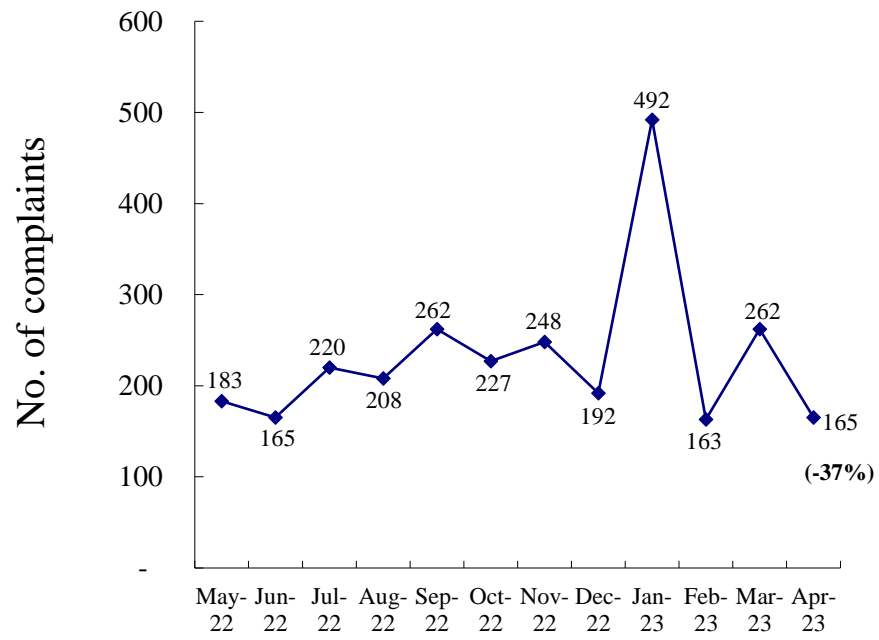


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in April 2023

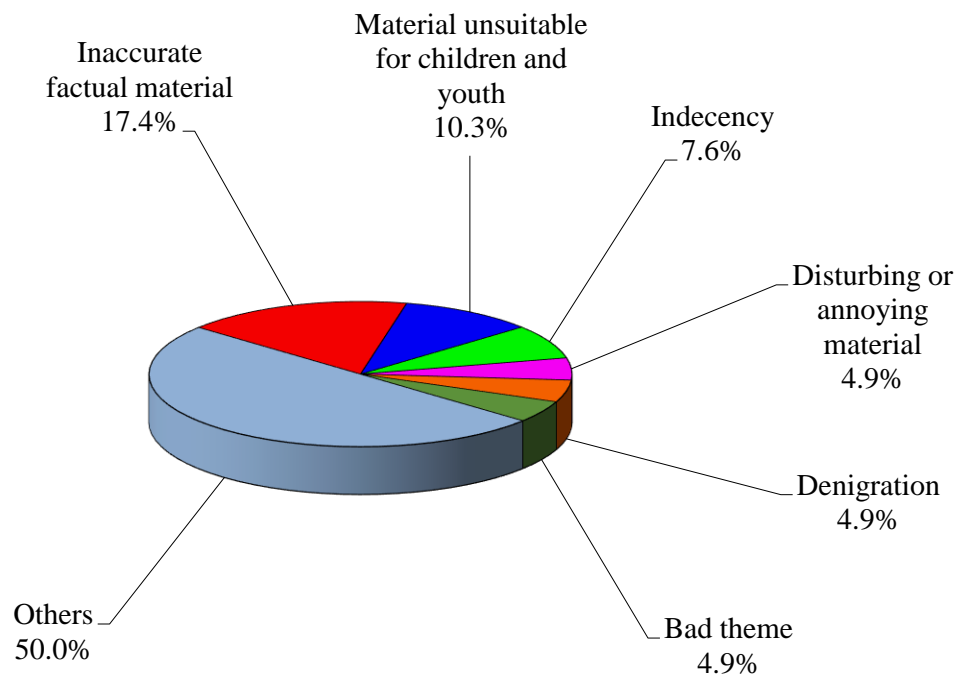


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in April 2023**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Heroine Muk Lan Fa” (桃花影落別 曾江女黑俠木蘭 花)	TVB Jade	1.5.2022	No aural advice on programme classification given
TV Programme “1900 News” (開 在新聞最前線)	Fantastic TV Hong Kong Open TV	10.5.2022	Brief omission of subtitles