

Complaints dealt with by the Director-General of Communications in March 2023

In March 2023, the Director-General of Communications (“DG Com”) dealt with 210 cases (262 complaints) under the delegated authority of the Communications Authority (“CA”), of which 15 cases (21 complaints) were classified as minor breaches and 160 cases (203 complaints) as unsubstantiated. The remaining 35 cases (38 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from April 2022 to March 2023 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in March 2023. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of March 2023.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from April 2022 to March 2023**

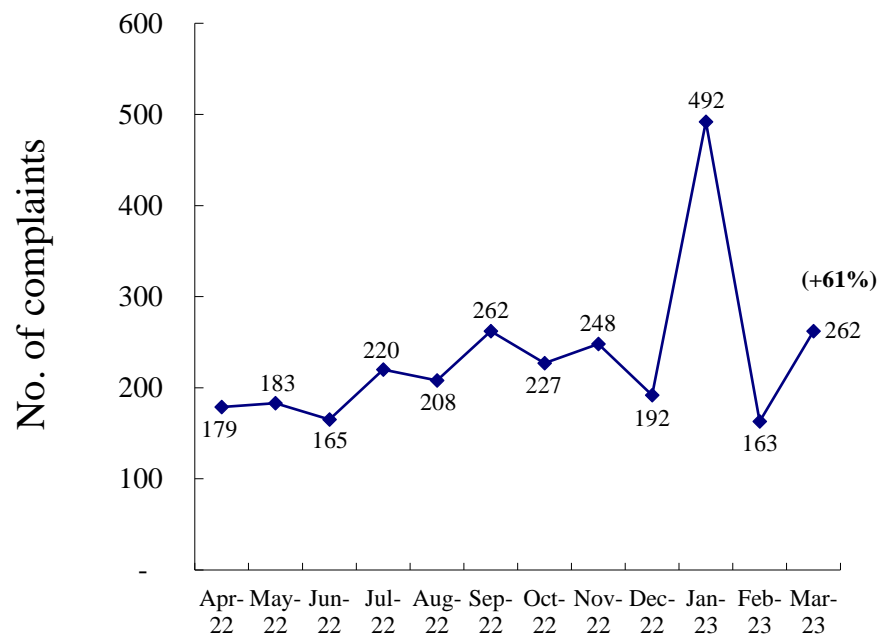


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in March 2023

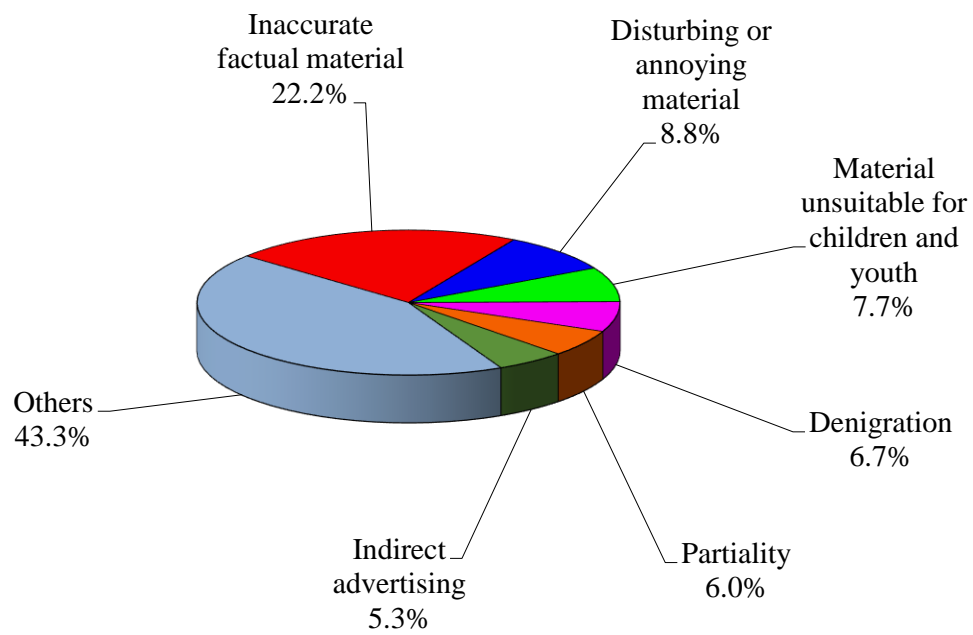


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in March 2023**

Title	Channel	Broadcast Date	Substance of Breach
Radio Programme “News Report” (新聞報道)	Metro Finance	20.3.2021	Inaccuracy
TV Programmes “1900 News” (開 在新聞最前線), “1800 News” (六 點新聞報道), “Cable News” (有 線新聞), “International News” (國際最前 線), “2300 News” (十一點最前線) & “2330 News” (十 一點半最前線)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable News Channel	14.6.2021	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	12.7.2021	Misleading
TV Programmes “News Report” (新聞報道) & “Noon News” (午 間新聞)	TVB News & TVB Jade	23.8.2021	Inaccuracy
TV Programmes “Noon News” (午 間新聞), “News at	TVB Jade, TVB News & TVB	23.8.2021	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
6:30” (六點半新聞報道), “News Report” (新聞報道), “One Hour News at 7:30” (無綫 7:30 一小時新聞) & “News Report with Sign Language” (手語新聞報道)	Pearl		
TV Programme “Noon News” (午間新聞)	TVB Jade	29.8.2021	Inaccuracy
TV Programme “China Beat” (有線中國組)	HKCTV i-Cable News Channel	27.12.2021	Inaccuracy
TV Programme “CMG 2022 Spring Festival Gala” (2022 壬寅年中央廣播電視总台春節聯歡晚會)	TVB Finance & Information	31.1.2022	Brief showing of the name of a liquor during family viewing hours
TV Programme “Weather Report” (天氣報告)	TVB Pearl	27.2.2022	Brief omission of subtitles
TV Programme “Cable News” (有線新聞)	HKCTV i-Cable News Channel	27.2.2022	Inaccuracy
TV Programme “FXnCs” (一期一)	Fantastic TV Hong Kong Open TV & HKCTV	21.4.2022	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
匯)	i-Cable Finance Info Channel		
Radio Programme “Uchusen” (宇宙船)	CR 2	21.6.2022	Inaccuracy
TV Programme “On the Record” (講清講楚)	TVB Jade	17.7.2022	Inaccuracy
TV Programme “Main News” (7 點 直播室)	Fantastic TV HOY Infotainment	25.11.2022	Inaccuracy
TV Programme “Noon News” (午 間新聞)	Fantastic TV HOY TV & HKCTV i-Cable News Channel	12.1.2023	Inaccuracy