

Complaints dealt with by the Director-General of Communications in February 2023

In February 2023, the Director-General of Communications (“DG Com”) dealt with 134 cases (163 complaints) under the delegated authority of the Communications Authority (“CA”), of which 5 cases (5 complaints) were classified as minor breaches and 97 cases (116 complaints) as unsubstantiated. The remaining 32 cases (42 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from March 2022 to February 2023 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in February 2023. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of February 2023.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from March 2022 to February 2023**

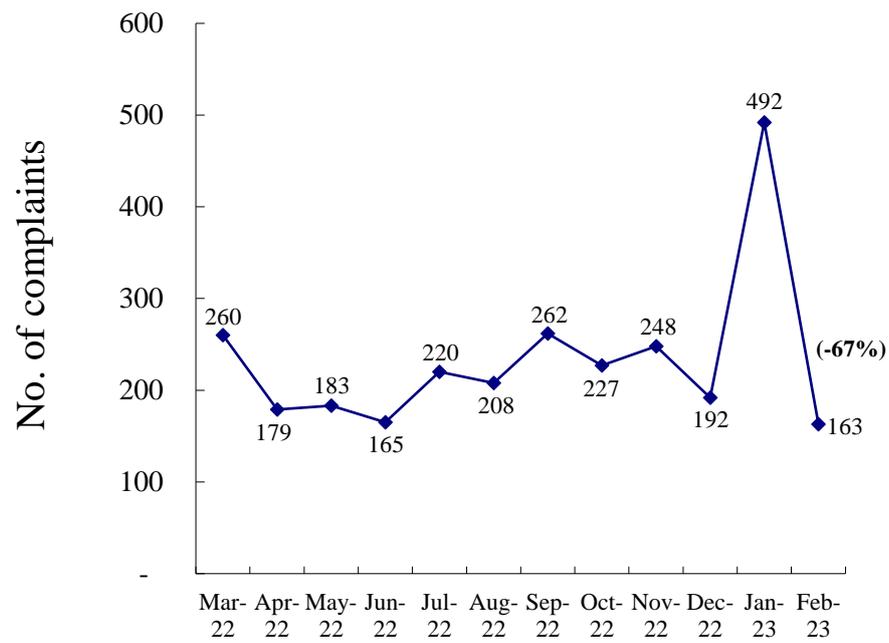


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in February 2023

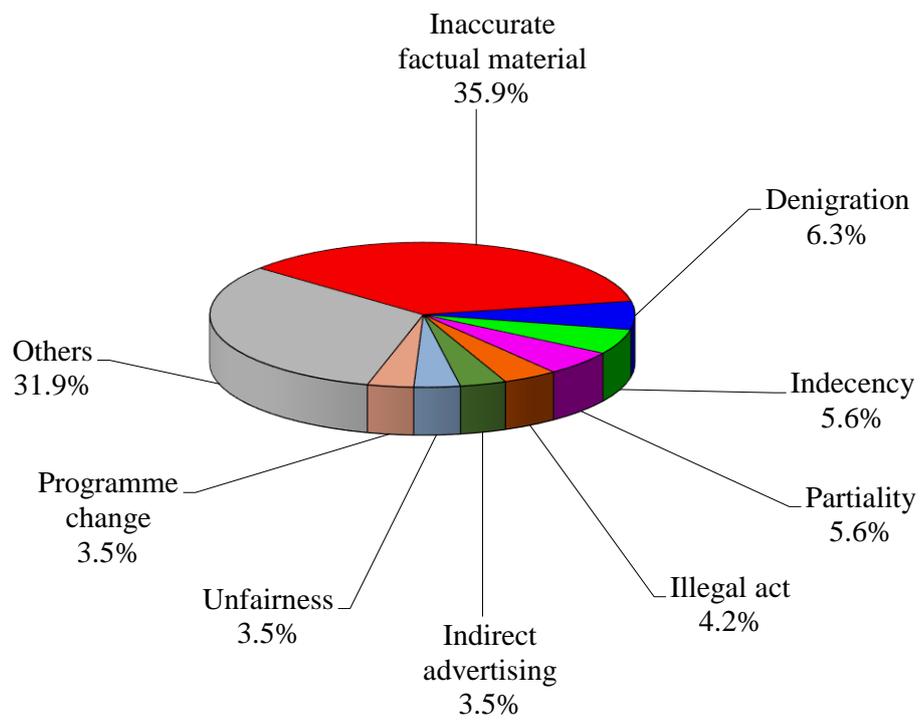


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in February 2023**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Noon News” (午 間新聞)	TVB Jade	24.1.2021	Privacy
Radio Programme “News Report” (新 聞報道)	RTHK Radio 1	28.8.2021	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	20.10.2021	Inaccuracy
TV Programme “Cable News” (有 線新聞)	HKCTV i-Cable News Channel	26.7.2022	Inaccuracy
TV Programme “Main News” (7 點 直播室)	Fantastic TV Hong Kong Open TV	13.9.2022	Short disruption of subtitles