

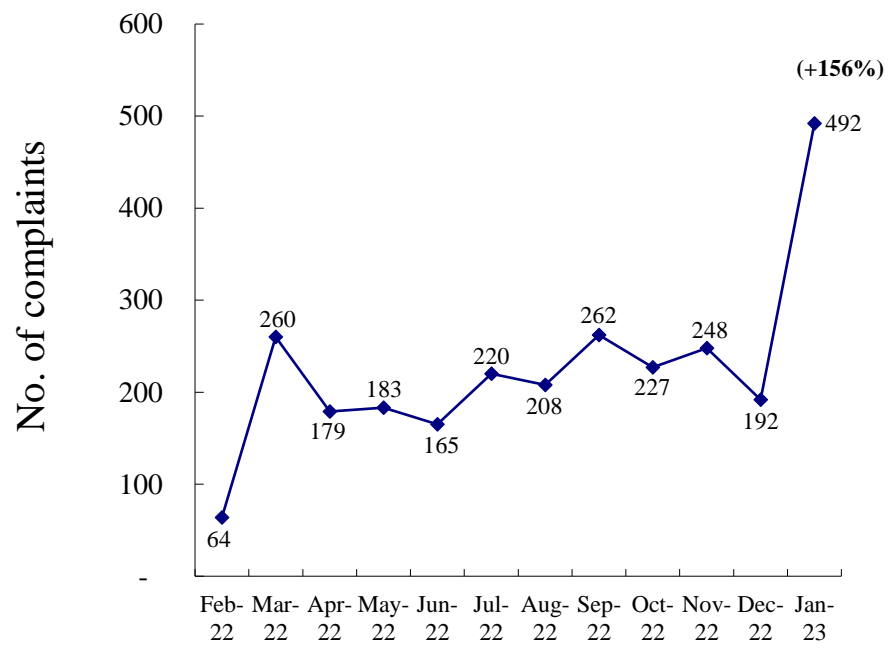
## **Complaints dealt with by the Director-General of Communications in January 2023**

In January 2023, the Director-General of Communications (“DG Com”) dealt with 215 cases (492 complaints) under the delegated authority of the Communications Authority (“CA”), of which 10 cases (11 complaints) were classified as minor breaches and 181 cases (408 complaints) as unsubstantiated. The remaining 24 cases (73 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from February 2022 to January 2023 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in January 2023. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of January 2023.

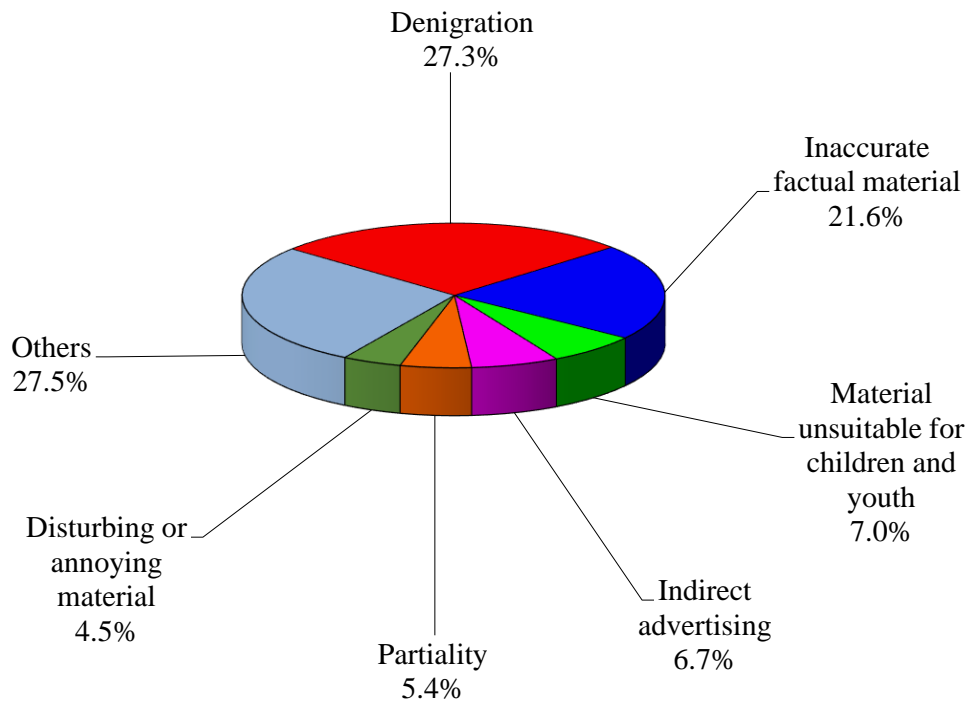
**Figure 1**

**Complaints dealt with by the  
Director-General of Communications  
from February 2022 to January 2023**



**Figure 2**

**Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in January 2023**



**Figure 3**

**List of Complaint Cases classified by the  
Director-General of Communications as Minor Breaches  
in January 2023**

| <b>Title</b>                                   | <b>Channel</b>  | <b>Broadcast Date</b> | <b>Substance of Breach</b>  |
|--|---|-----------------------|-----------------------------|
| TV Programme<br>“Main News” (主要新聞)             | Fantastic TV<br>Hong Kong<br>International<br>Business Channel          | 13.5.2021             | Inaccuracy                  |
| TV Programme<br>“News Cast at 6”<br>(6點新聞報道)   | HKTVE ViuTV   | 26.7.2021             | Brief omission of subtitles |
| TV Programme<br>“News Report” (新聞報道)           | TVB News  | 25.8.2021             | Inaccuracy                  |
| TV Programme “31<br>See The World”<br>(31 看世界) | RTHK TV 31  | 24.11.2021            | Language                    |
| TV Programme<br>“Noon News” (午間新聞)             | HKCTV i-Cable<br>News Channel   | 19.6.2022             | Inaccuracy                  |
| TV Programme<br>“Late News” (晚間<br>直播室)        | Fantastic TV<br>Hong Kong Open<br>TV & HKCTV<br>i-Cable News<br>Channel | 30.6.2022             | Inaccuracy                  |
| TV Programme<br>“now Noon News”<br>(now 午間新聞)  | now News  | 7.7.2022              | Inaccuracy                  |

| <b>Title</b>   | <b>Channel</b> | <b>Broadcast Date</b> | <b>Substance of Breach</b> |
|--|----------------|-----------------------|----------------------------|
| TV Programme<br>“Noon News” (午<br>間新聞)                 | TVB News       | 11.7.2022             | Inaccuracy                 |
| TV Programme<br>“Good Morning<br>Hong Kong” (香港<br>早晨) | TVB Jade       | 26.7.2022             | Inaccuracy                 |
| TV Programme<br>“News Report” (新<br>聞報道)               | RTHK Radio 1   | 9.8.2022              | Inaccuracy                 |