

Complaints dealt with by the Director-General of Communications in November 2022

In November 2022, the Director-General of Communications (“DG Com”) dealt with 160 cases (248 complaints) under the delegated authority of the Communications Authority (“CA”), of which 12 cases (14 complaints) were classified as minor breaches and 117 cases (192 complaints) as unsubstantiated. The remaining 31 cases (42 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from December 2021 to November 2022 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in November 2022. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of November 2022.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from December 2021 to November 2022**

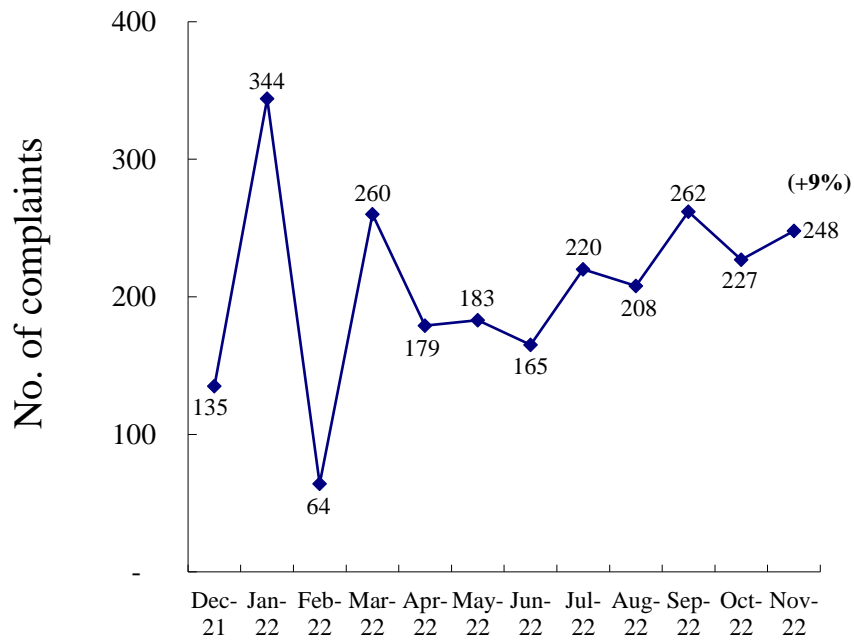


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in November 2022

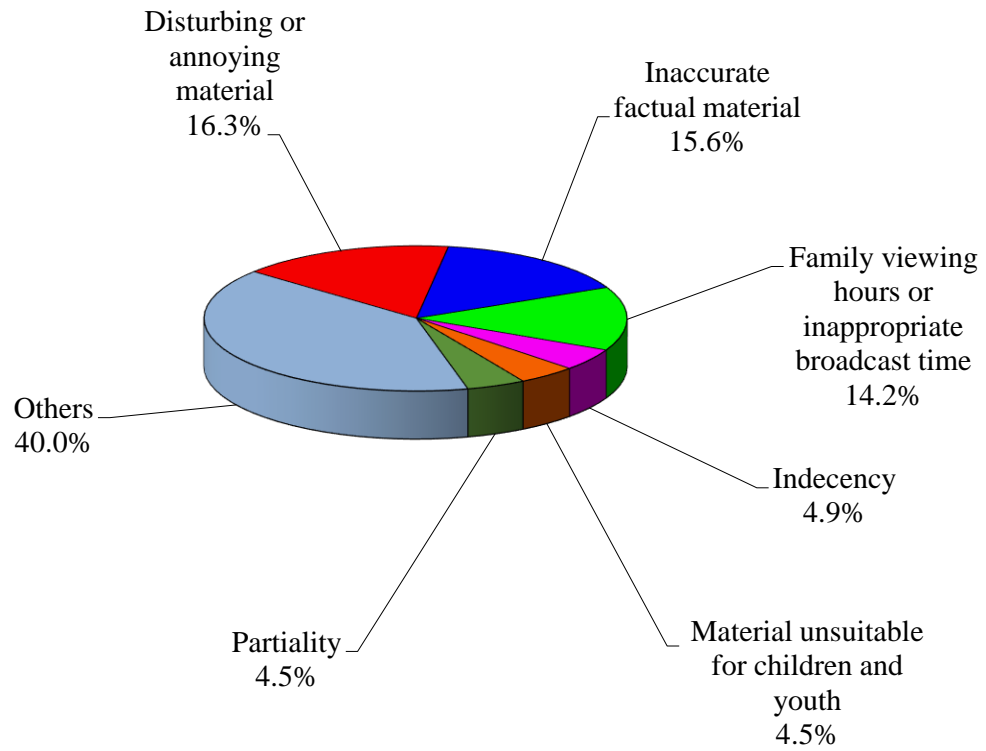


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in November 2022**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “News Headlines” (新聞提要)	TVB Jade	11.2.2021	Short disruption of subtitles
TV Programme “Property Today” (每日樓市)	Fantastic TV Hong Kong Open TV, HKCTV i-Cable Finance Info Channel & HKCTV i-Cable News Channel	15.3.2021	Inaccuracy
TV Programme “Trading Hall Express” (交易所 直播室)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable Finance Info Channel	26.3.2021	Inaccuracy
TV Programme “Global Snaps” (寰 宇掠影)	TVB News	10 & 11.4.2021	Inaccuracy
TV Programme “Global View” (世 界觀)	TVB News	28.4.2021	Inaccuracy
TV Programme “Trading Hour” (交 易時段)	now Business News Channel	30.4.2021	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Noon News” (午 間新聞)	TVB News	4.2.2022	Inaccuracy
TV Programme “News Roundup” (晚間新聞)	TVB Pearl	27.3.2022	Short disruption of subtitles
TV Programme “Noon News” (午 間新聞)	TVB Jade	11.4.2022	Short disruption of subtitles
TV Programme “Cable News” (有 線新聞)	HKCTV i-Cable News Channel	2.5.2022	Inaccuracy
Radio Programme “Summit” (光明 頂)	CR 1	25.7.2022	Inaccuracy
TV Programme “Wild Metropolis” (野性大都會)	TVB Finance & Information	19.8.2022	Inaccuracy