

Complaints dealt with by the Director-General of Communications in September 2022

In September 2022, the Director-General of Communications (“DG Com”) dealt with 131 cases (262 complaints) under the delegated authority of the Communications Authority (“CA”), of which 10 cases (13 complaints) were classified as minor breaches and 97 cases (222 complaints) as unsubstantiated. The remaining 24 cases (27 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from October 2021 to September 2022 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in September 2022. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of September 2022.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from October 2021 to September 2022**

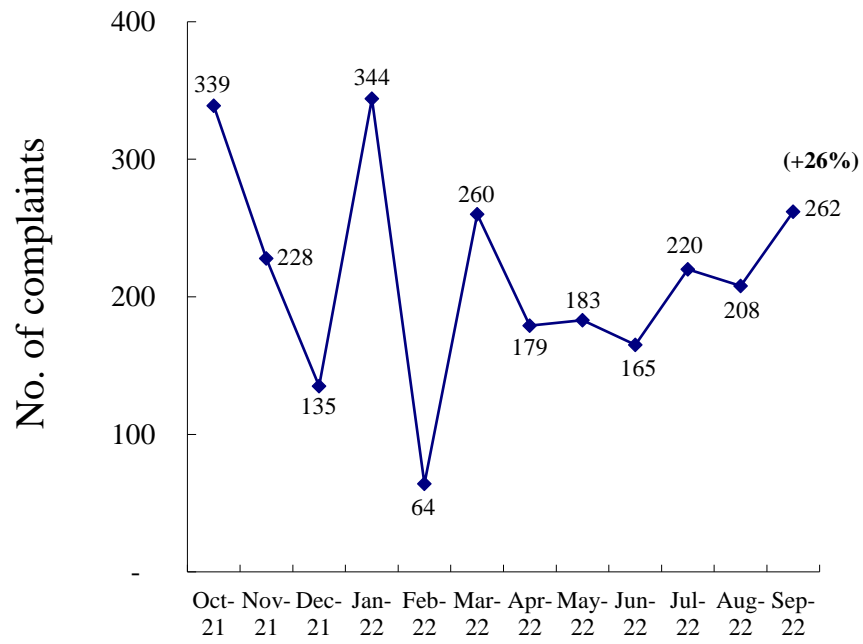


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in September 2022

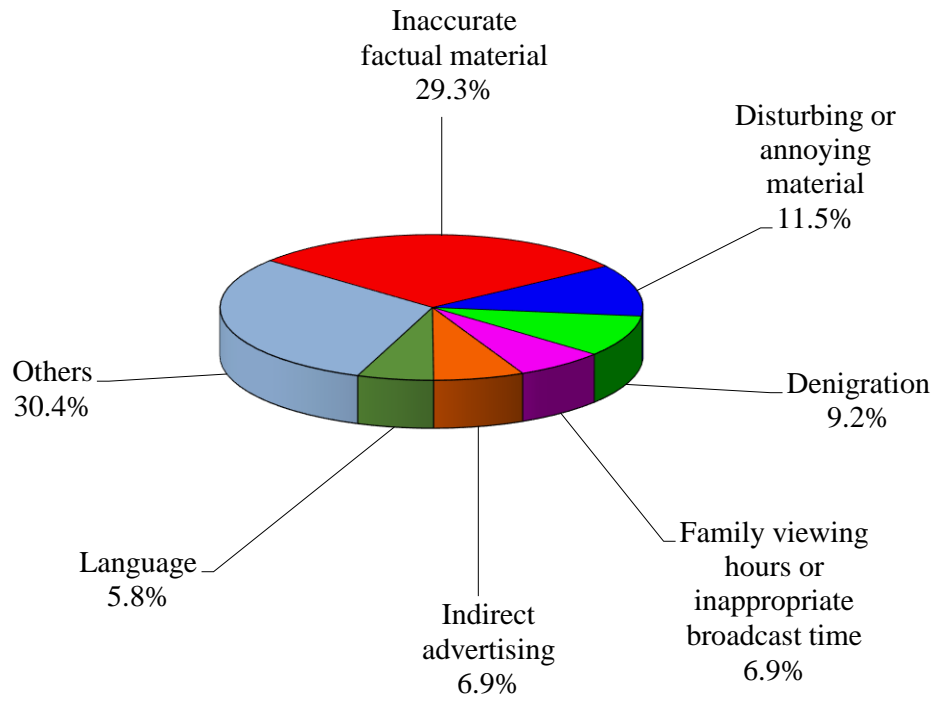


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in September 2022**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Cable Finance” (有線財經)	HKCTV i-Cable Finance Info Channel	3.2.2021	Inaccuracy
TV Programme “Trading Hall Express” (交易所 直播室)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable Finance Info Channel	5.2.2021	Inaccuracy
TV Programme “China Beat” (有線 中國組)	HKCTV i-Cable News Channel	30.3.2021	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	8.9.2021	Inaccuracy
TV Programme “News at 6:30” (六 點半新聞報道)	TVB Jade	21.9.2021	Short disruption and brief omission of subtitles
TV Programme “News Report” (新 聞報道)	TVB News	6.10.2021	Inaccuracy
Radio Programme “News Report” (新 聞報道)	Metro Finance & Metro Info	2.11.2021	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Show Flat” (示位 Show)	now Business News Channel	4.11.2021	Inaccuracy
Radio Programme “News Report” (新聞報道)	RTHK Radio 1	12.11.2021	Inaccuracy
TV Programme “2330 News” (十一點半最前線)	Fantastic TV Hong Kong Open TV	8.12.2021	Inaccuracy