

Complaints dealt with by the Director-General of Communications in August 2022

In August 2022, the Director-General of Communications (“DG Com”) dealt with 159 cases (208 complaints) under the delegated authority of the Communications Authority (“CA”), of which 12 cases (14 complaints) were classified as minor breaches and 117 cases (153 complaints) as unsubstantiated. The remaining 30 cases (41 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from September 2021 to August 2022 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in August 2022. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of August 2022.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from September 2021 to August 2022**

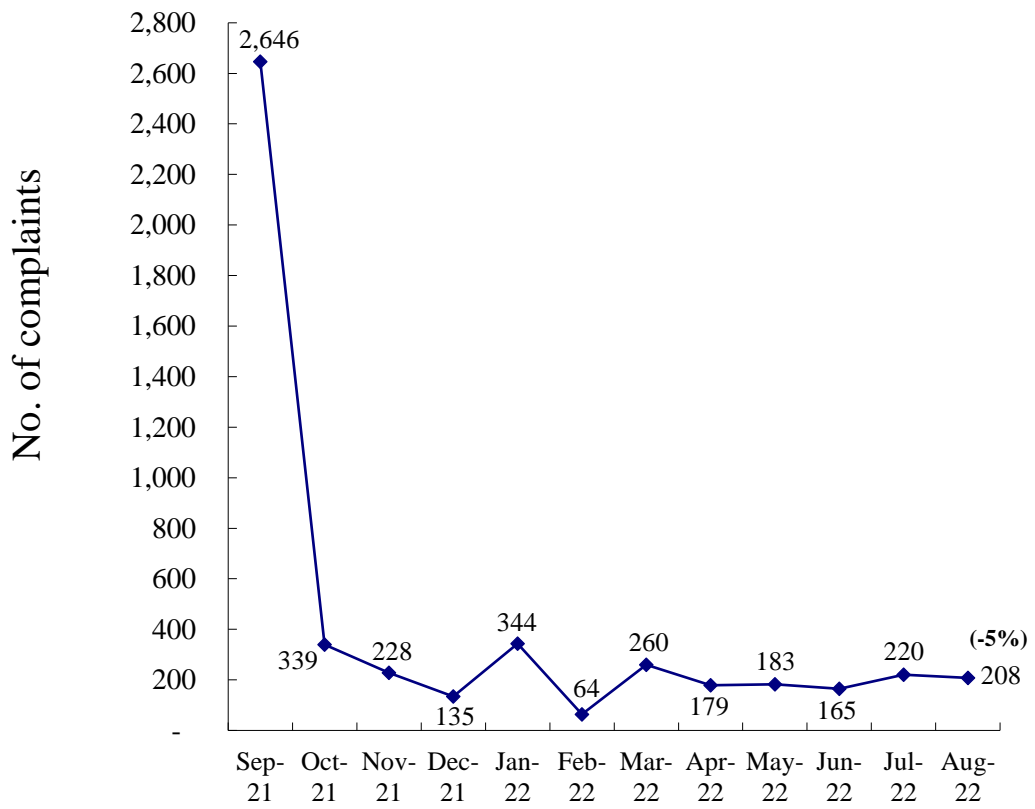


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in August 2022

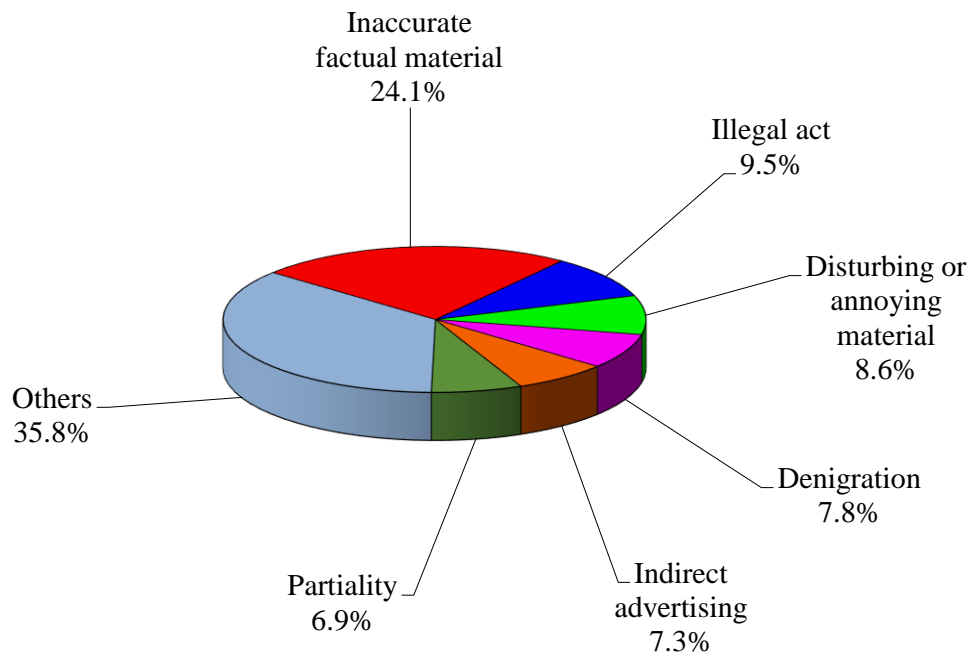


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in August 2022**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “News Report” (新聞報道)	TVB News	2.1.2021	Inaccuracy
TV Programme “Cable News” (有線新聞)	HKCTV i-Cable News Channel	23.1.2021	Inaccuracy
TV Programme “Noon News” (午間新聞)	TVB Jade	31.1.2021	Inaccuracy
TV Programme “Welcome to Our Treatment Room” (幫緊你醫緊你)	TVB J2	7.2.2021	Inaccuracy
TV Programme “Research Alerts” (大行報告)	HKCTV i-Cable Finance Info Channel	24.2.2021	Inaccuracy
TV Programme “Late News” (晚間 新聞)	TVB News	21.4.2021	Inaccuracy
TV Programme “News Report” (新聞 報道)	TVB News	29.4.2021	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
TV Programme Promo for “Fraudstars” (「欺 詐劇團」電視節目 宣傳片)	TVB Jade	17.6.2021	No appropriate classification symbol carried in promotional material for classified programme
TV Programme Promo for “Take Two” (「換命真相」 電視節目宣傳片)	TVB J2 & TVB Jade	17 & 26.10.2021	No appropriate classification symbol carried in promotional material for classified programme
TV Programme “News at 6:30” (六 點半新聞報道)	TVB Jade	1.2.2022	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	15.2.2022	Brief omission of subtitles
TV Programme “News Report” (新 聞報道)	TVB News	16.2.2022	Inaccuracy