

Complaints dealt with by the Director-General of Communications in July 2022

In July 2022, the Director-General of Communications (“DG Com”) dealt with 166 cases (220 complaints) under the delegated authority of the Communications Authority (“CA”), of which 15 cases (16 complaints) were classified as minor breaches and 113 cases (159 complaints) as unsubstantiated. The remaining 38 cases (45 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from August 2021 to July 2022 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in July 2022. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of July 2022.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from August 2021 to July 2022**

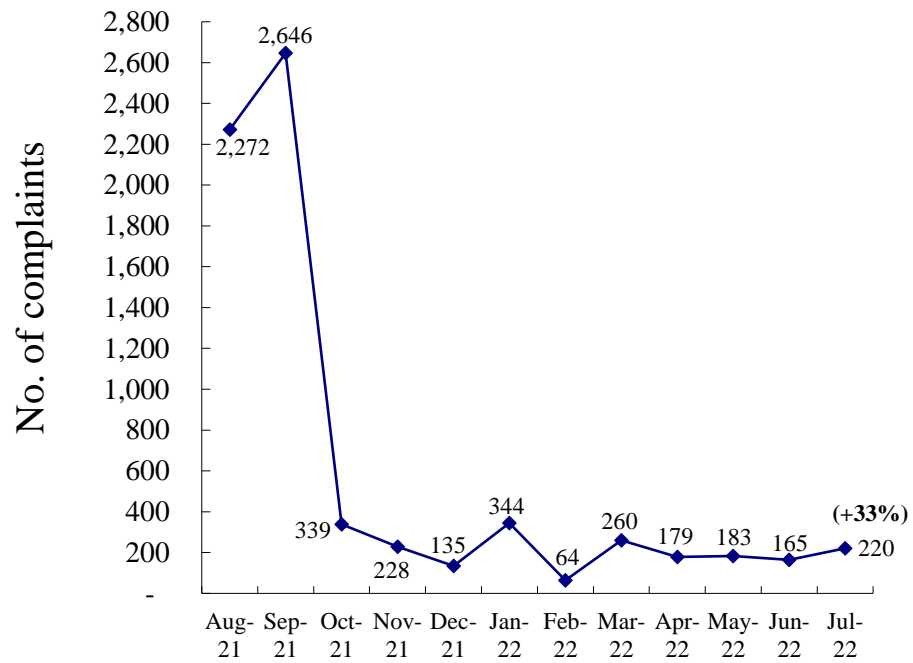


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in July 2022

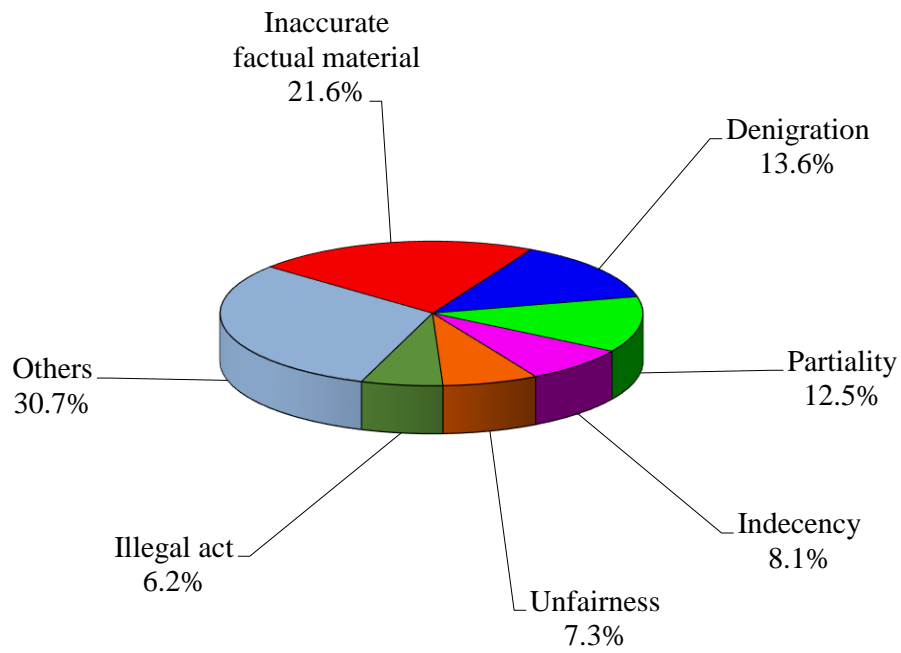


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in July 2022**

| Title | Channel | Broadcast Date | Substance of Breach |
|---|--|-----------------------|----------------------------|
| TV Programmes “Good Morning Hong Kong” (香港 早晨) & “News Report” (新聞報 道) | TVB Jade & TVB News | 11.8.2020 | Inaccuracy |
| TV Programme “Cable Finance” (有線財經) | HKCTV i-Cable Finance Info Channel | 7.9.2020 | Inaccuracy |
| TV Programme “News Report” (新 聞報道) | TVB News | 16.12.2020 | Inaccuracy |
| TV Programmes “Noon News” (午 間新聞) & “News Report” (新聞報 道) | TVB Jade & TVB News | 26.1.2021 | Inaccuracy |
| TV Programme “News Report” (新 聞報道) | TVB News | 29.1.2021 | Inaccuracy |
| TV Programmes “News at 6:30” (六 點半新聞報道), “News Roundup” (晚間新聞), “News | TVB Jade & TVB News | 30 & 31.1.2021 | Inaccuracy |

| Title | Channel | Broadcast Date | Substance of Breach |
|---|---|-----------------------|-------------------------------|
| Report” (新聞報道), “One Hour News at 7:30” (無綫 7:30 一小時新聞) & “Overnight News” (深宵新聞報道) | | | |
| TV Programme “Cable News” (有線新聞) | HKCTV i-Cable News Channel | 2.2.2021 | Inaccuracy |
| TV Programme “NBA Action” (NBA 動態) | HKTVE ViuTVsix | 13.2.2021 | No subtitles |
| TV Programme “Trading Hall Express” (交易所直播室) | Fantastic TV Hong Kong Open TV & HKCTV i-Cable Finance Info Channel | 17.2.2021 | Inaccuracy |
| TV Programme “Research Alerts” (大行報告) | HKCTV i-Cable Finance Info Channel | 4.3.2021 | Inaccuracy |
| TV Programme “Noon News” (午間新聞) | TVB Jade | 30.10.2021 | Short disruption of subtitles |
| TV Programme “Overnight News” (深宵新聞報道) | TVB News | 24.12.2021 | Language |
| TV Programme “Now Noon News” | now News | 22.1.2022 | Inaccuracy |

| Title | Channel | Broadcast Date | Substance of Breach |
|---|------------------------------|--------------------------|----------------------------|
| (Now 午間新聞) | | | |
| Radio Programme “News Report” (新聞報道) | Metro Info | 23.1.2022 & 13.2.2022 | Inaccuracy |
| TV Programme “A Day A Property” (日日有樓睇) | TVB Finance & Information | 26.1.2022 | Inaccuracy |