

Complaints dealt with by the Director-General of Communications in May 2022

In May 2022, the Director-General of Communications (“DG Com”) dealt with 122 cases (183 complaints) under the delegated authority of the Communications Authority (“CA”), of which 7 cases (8 complaints) were classified as minor breaches and 101 cases (161 complaints) as unsubstantiated. The remaining 14 cases (14 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from June 2021 to May 2022 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in May 2022. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of May 2022.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from June 2021 to May 2022**

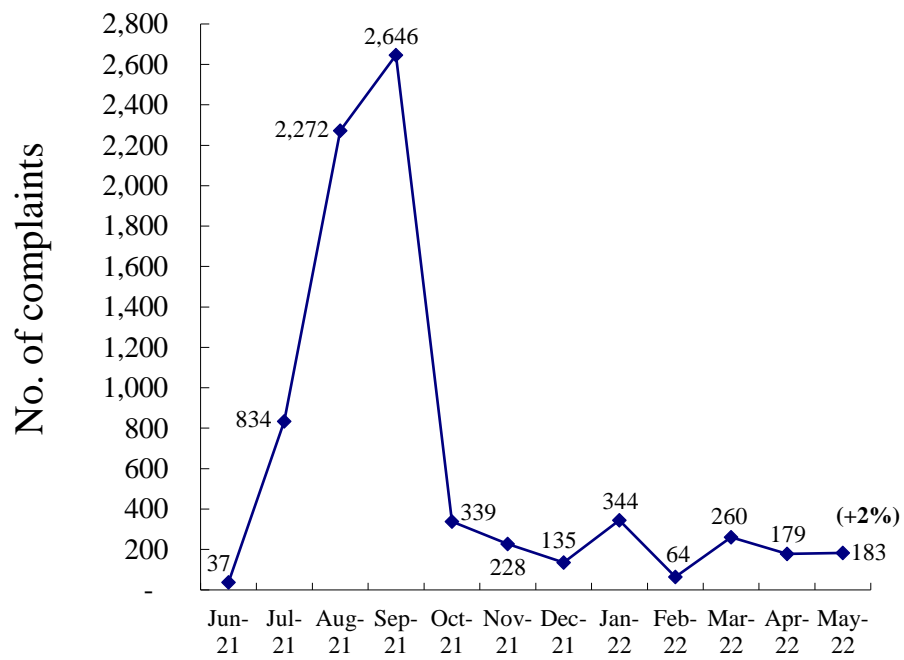


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in May 2022

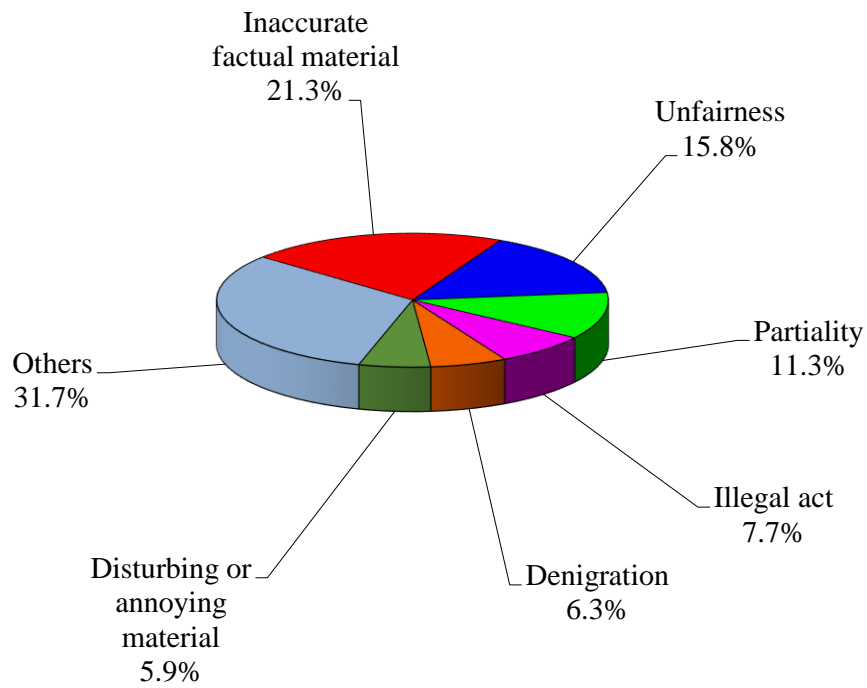


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in May 2022**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “News at 6:30” (六 點半新聞報道)	TVB Jade	6.8.2020	Inaccuracy
Superimposition of Rainstorm Warning Signal	HKTVE ViuTV	21.9.2020	Display of outdated rainstorm warning signal
TV Programme “Noon News” (午 間新聞)	TVB Jade & TVB News	30.10.2020	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	7.11.2020	Inaccuracy
TV Programme “Money Facetime” (財經 Facetime)	Fantastic TV Hong Kong Open TV	23.11.2020	No Chinese subtitles for programme broadcast in non-designated language
TV Programme “Trading Hall Express” (交易所 直播室)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable Finance Info Channel	27.1.2021	Inaccuracy
Various News Programmes (多個)	TVB News	3 & 4.2.2022	Inaccuracy

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