

Complaints dealt with by the Director-General of Communications in April 2022

In April 2022, the Director-General of Communications (“DG Com”) dealt with 116 cases (179 complaints) under the delegated authority of the Communications Authority (“CA”), of which 15 cases (16 complaints) were classified as minor breaches and 79 cases (104 complaints) as unsubstantiated. The remaining 22 cases (59 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from May 2021 to April 2022 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in April 2022. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of April 2022.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from May 2021 to April 2022**

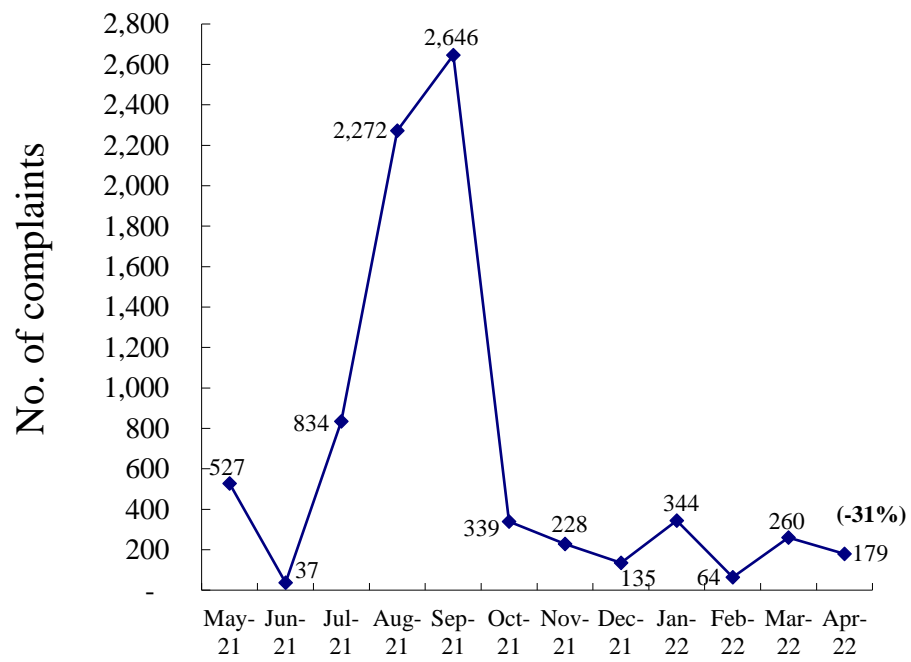


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in April 2022

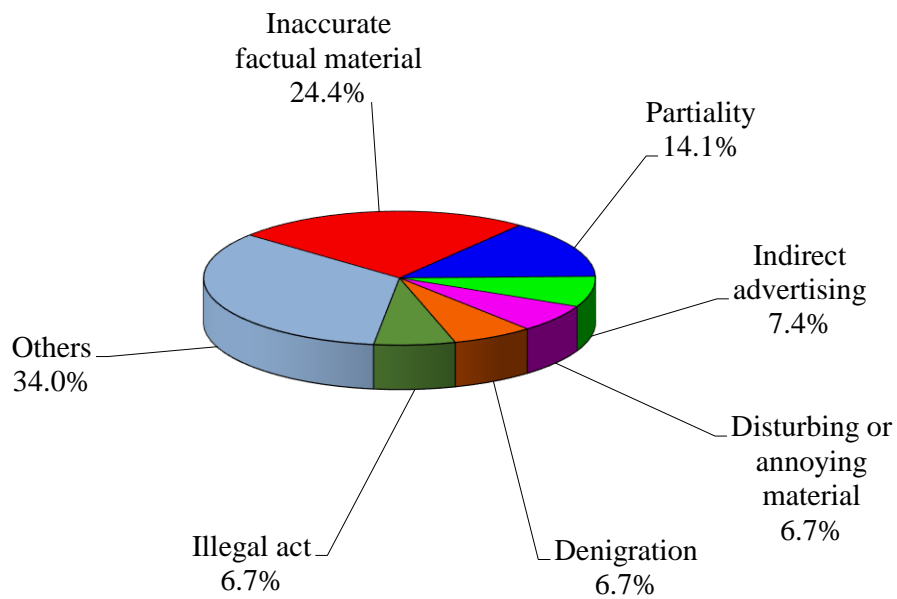


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in April 2022**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Market Ready” (開市埋位)	HKCTV i-Cable Finance Info Channel	19.10.2020	Inaccuracy
TV Programme “News at 6:30” (六 點半新聞報道)	TVB Jade	23.10.2020	Advertising and non-programme material not placed in a natural break occurring in the programme
TV Programme “News Report” (新 聞報道)	TVB News	4.11.2020	Inaccuracy
TV Programme “Cable Finance” (有線財經)	HKCTV i-Cable Finance Info Channel	6.11.2020	Inaccuracy
TV Programme “Trading Hall Express” (交易所 直播室)	HKCTV i-Cable Finance Info Channel	9.11.2020	Inaccuracy
TV Programme “Property Outlook” (樓盤傳真)	HKCTV i-Cable Finance Info Channel	19.12.2020	Inaccuracy
TV Programme “Wealth 360” (智	TVB Finance &	24.12.2020	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
富 360)	Information		
TV Programme “News Report” (新聞報道)	TVB News	27.12.2020	Inaccuracy
TV Programmes “News at 6:30” (六點半新聞報道) & “Noon News” (午間新聞)	TVB Jade & TVB News	31.12.2020	Inaccuracy
TV Programme “Financial News” (財經新聞)	TVB Finance & Information	11.1.2021	Inaccuracy
TV Programme “Morning Cable” (Cable 早晨)	HKCTV i-Cable Finance Info Channel	6.7.2021	Inaccuracy
TV Programme “Financial Express” (無綫財經快訊)	TVB News	4.8.2021	No announcement on programme change
TV Programme “Trading Hall Express” (交易所直播室)	HKCTV i-Cable Finance Info Channel	27.8.2021	No announcement on programme change
Radio Programme “News Report” (新聞報道)	RTHK Radio 1	5.9.2021	Inaccuracy
TV Programme “Global Rhythm	TVB Jade & TVB	23 & 30.9.2021	No aural advice on programme

Title	Channel	Broadcast Date	Substance of Breach
2021” (無間音樂)	J2		classification was given before the programme started