

Complaints dealt with by the Director-General of Communications in March 2022

In March 2022, the Director-General of Communications (“DG Com”) dealt with 183 cases (260 complaints) under the delegated authority of the Communications Authority (“CA”), of which 19 cases (20 complaints) were classified as minor breaches and 116 cases (178 complaints) as unsubstantiated. The remaining 48 cases (62 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from April 2021 to March 2022 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in March 2022. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of March 2022.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from April 2021 to March 2022**

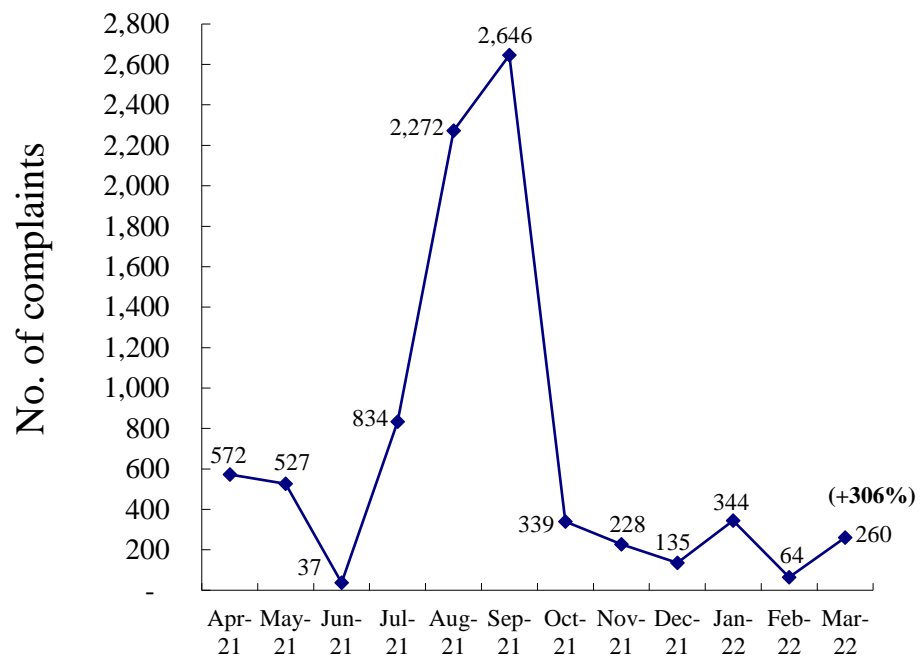


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in March 2022

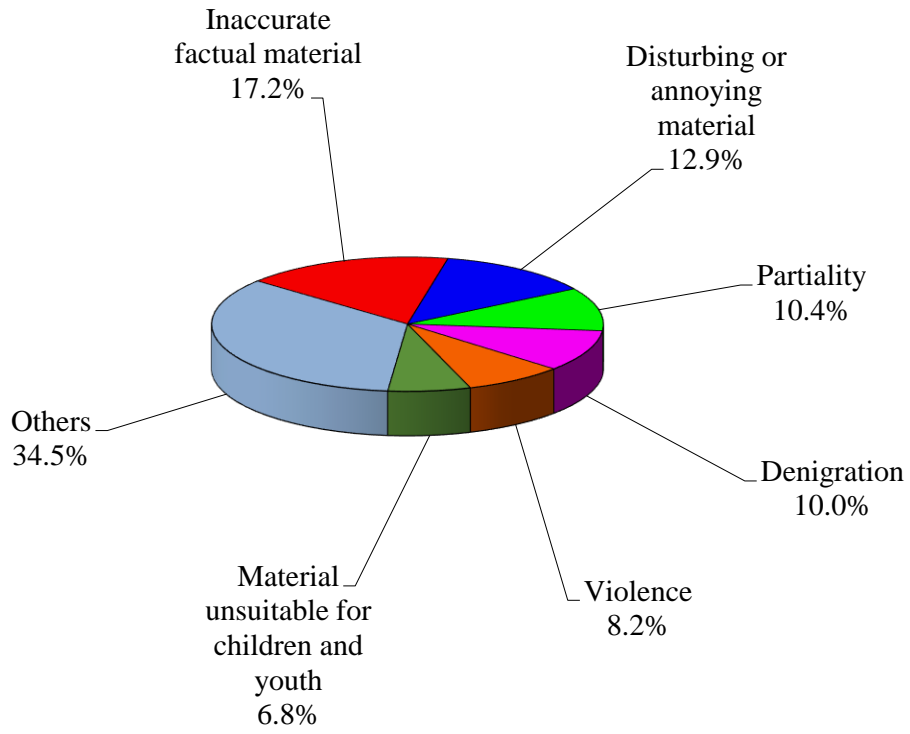


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in March 2022**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “News at 6:30” (六 點半新聞報道)	TVB Jade	23.9.2020	Misleading
TV Programme “1900 News” (新 聞最前線)	HKCTV i-Cable News Channel	20.10.2020	Inaccuracy
TV Programme “Cable News” (有 線新聞)	HKCTV i-Cable News Channel	22.10.2020	Inaccuracy
TV Programme “Cable Finance” (有線財經)	HKCTV i-Cable Finance Info Channel	23.10.2020	Inaccuracy
TV Programmes “News at 6:30” (六 點半新聞報道) & “News Report” (新 聞報道)	TVB Jade & TVB News	26.10.2020	Inaccuracy
TV Programme “Cable Finance” (有線財經)	HKCTV i-Cable Finance Info Channel	30.10.2020	Inaccuracy
TV Programme “East and West” (環看東西)	TVB Finance & Information	3.11.2020	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “News Report” (新聞報道)	TVB News	22.12.2020	Inaccuracy
TV Programme “SZ-HK-SH Connect” (深港滬通)	TVB Jade	23.12.2020	Inaccuracy
TV Programme “Through 2020” (走過 2020)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable Finance Info Channel	30.12.2020	Inaccuracy
TV Programme “Cable Finance” (有線財經)	HKCTV i-Cable Finance Info Channel	12.1.2021	Inaccuracy
TV Programme “One Hour News at 7:30” (無綫 7:30 一小時新聞)	TVB News	30.4.2021	Inaccuracy
TV Programmes “Main News” (主要新聞) & “Late News” (晚間新聞)	Fantastic TV Hong Kong International Business Channel	11.5.2021	Inaccuracy
TV Programme “Live News” (直播新聞)	HKCTV i-Cable Live News Channel	21.5.2021	Inaccuracy
TV Programme “Be a Better MIRROR” (調教)	HKTVE ViuTV	9 & 16.6.2021	No announcement on the inclusion of indirect advertising

Title	Channel	Broadcast Date	Substance of Breach
你 MIRROR)			in programme was made before the programme started
TV Programme “Cable News” (有線新聞)	HKCTV i-Cable News Channel	18.10.2021	Inaccuracy
TV Programme “Trading Hour” (交易時段)	now BNC	19.10.2021	Inaccuracy
TV Programme Promo for “Food Wars! Shokugeki no Soma” (「食戟之靈」電視節目宣傳片)	TVB J2	21.12.2021	No appropriate classification symbol carried in promotional material for classified programme
TV Programme “News Report” (新聞報道)	TVB News	12.1.2022	Inaccuracy