

Complaints dealt with by the Director-General of Communications in February 2022

In February 2022, the Director-General of Communications (“DG Com”) dealt with 58 cases (64 complaints) under the delegated authority of the Communications Authority (“CA”), of which 9 cases (10 complaints) were classified as minor breaches and 35 cases (38 complaints) as unsubstantiated. The remaining 14 cases (16 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from March 2021 to February 2022 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in February 2022. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of February 2022.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from March 2021 to February 2022**

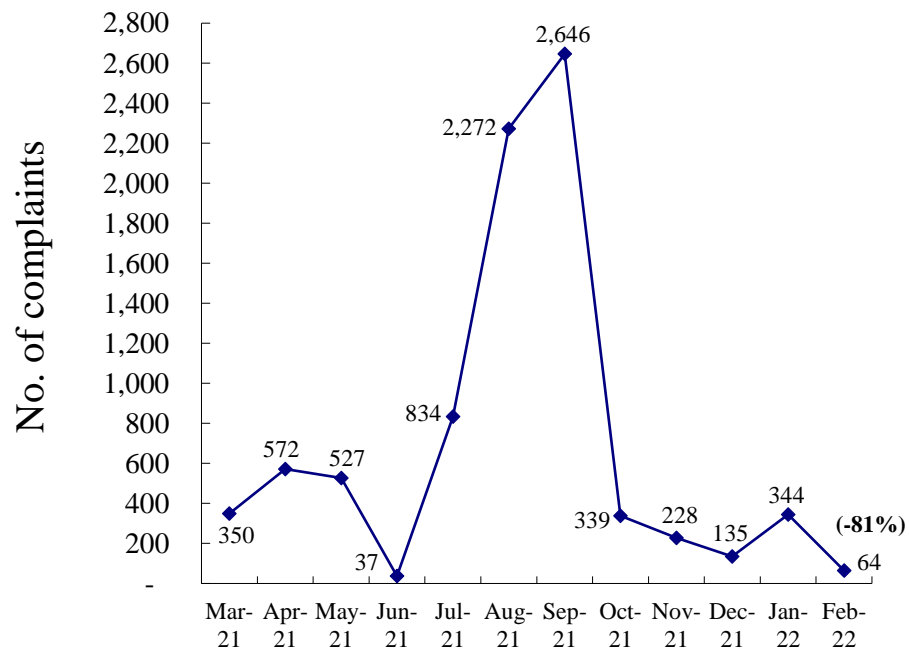


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in February 2022

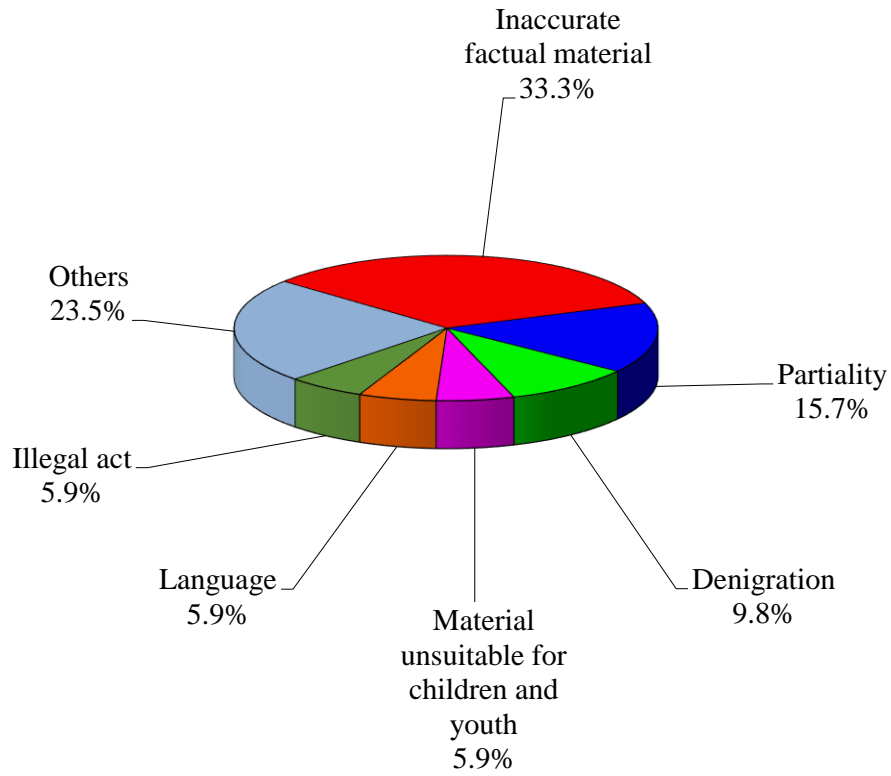


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in February 2022**

Title	Channel	Broadcast Date	Substance of Breach
TV Programmes “One Hour News at 7:30” (無綫 7:30 一小時新聞) & “News Report” (新聞報道)	TVB News	13.7.2020	No reasonable steps taken to inform viewers of programme change
TV Programme “Cable News” (有線新聞)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable News Channel	8.1.2021	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	26.2.2021	Inaccuracy
TV Programme “Weather Report” (天氣報告)	TVB Jade	3.5.2021	Inaccuracy
Radio Programme “Newscast 1200” (午間新聞天地)	RTHK Radio 1	10.5.2021	Inaccuracy
TV Programmes “Main News” (主要新聞) & “Late News” (晚間新聞)	Fantastic TV Hong Kong International Business Channel	18.6.2021	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Main News” (主要新聞)	Fantastic TV Hong Kong International Business Channel	27.6.2021	Inaccuracy
Radio Programme “News Report” (新聞報道)	RTHK Radio 1	5.9.2021	Inaccuracy
TV Programme “Global Snap” (寰宇掠影)	TVB News	10.10.2021	Inaccuracy