

Complaints dealt with by the Director-General of Communications in January 2022

In January 2022, the Director-General of Communications (“DG Com”) dealt with 128 cases (344 complaints) under the delegated authority of the Communications Authority (“CA”), of which 19 cases (22 complaints) were classified as minor breaches and 88 cases (281 complaints) as unsubstantiated. The remaining 21 cases (41 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from February 2021 to January 2022 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in January 2022. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of January 2022.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from February 2021 to January 2022**

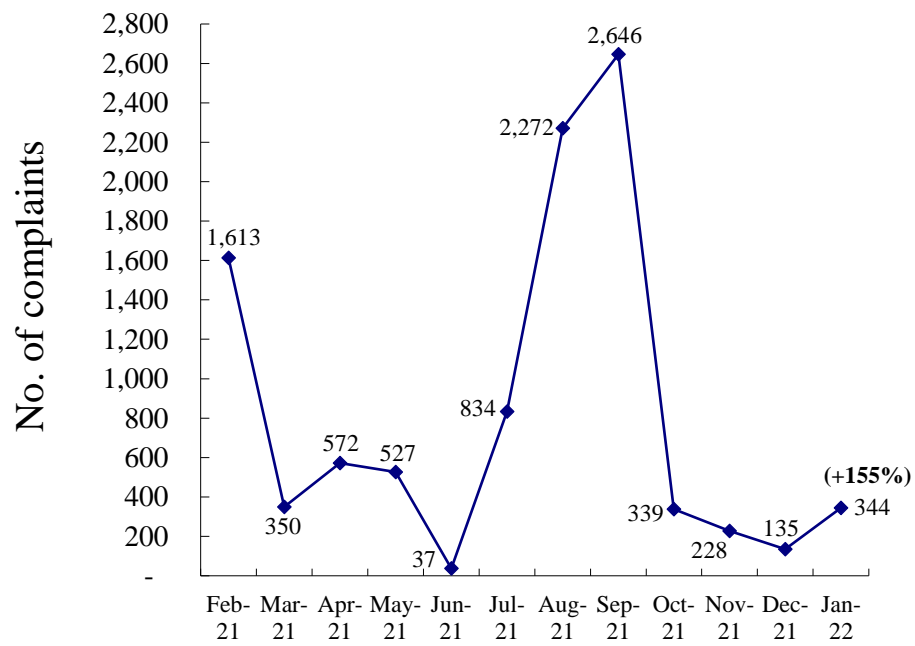


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in January 2022

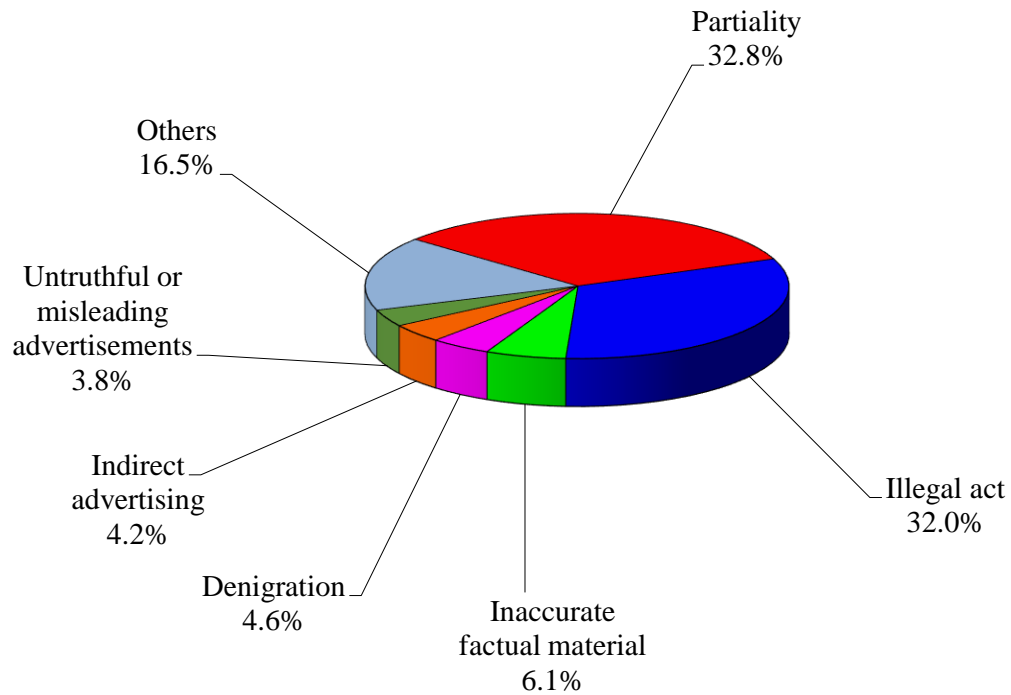


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in January 2022**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Headliner” (頭條新聞)	RTHK TV 31	15.5.2020	Nature of programme not clearly identified at the start of the programme
Radio Programme “Stock PM” (即市搏擊)	Metro Finance	16.10.2020	Inaccuracy
Radio Programme “Newscast 1200” (午間新聞天地)	RTHK Radio 1	25.12.2020	Inaccuracy
TV Programme “Cable News” (有線新聞)	HKCTV i-Cable News Channel	10.1.2021	Inaccuracy
Radio Programme “Weather Report” (天氣報告)	CR 1	20.1.2021	Inaccuracy
TV Programmes “News at 6:30” (六點半新聞報道) & “News Report” (新聞報道)	TVB Jade & TVB News	20.2.2021	Inaccuracy
TV Programme “Cable Finance”	HKCTV i-Cable Finance Info	8.3.2021	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
(有線財經)	Channel		
TV Programme “Warrant Perspective” (窩輪攻略)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable Finance Info Channel	28.4.2021	Inaccuracy
TV Programme “Noon News” (午間新聞)	TVB Jade	3.5.2021	Inaccuracy
TV Programme “1900 News” (開在新聞最前線)	Fantastic TV Hong Kong Open TV	12.5.2021	Brief omission of subtitles
TV Programme “1900 News” (開在新聞最前線)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable News Channel	14.5.2021	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	6.6.2021	Inaccuracy
TV Programme “Cable News” (有線新聞)	HKCTV i-Cable News Channel	26.6.2021	Inaccuracy
TV Programme “Cable Finance” (有線財經)	HKCTV i-Cable Finance Info Channel	30.6.2021	Inaccuracy
TV Programme “Come and Check	TVB J2	4.8.2021	No reasonable steps taken to inform

Title	Channel	Broadcast Date	Substance of Breach
In” (來去 Check In)			viewers of programme change
TV Programme “News at Seven-Thirty (七點半新聞報道)	TVB Pearl	5.8.2021	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	7.8.2021	Inaccuracy
TV Programme “Good Morning Hong Kong” (香港早晨)	TVB Jade	15.9.2021	Inaccuracy
TV Programme “Noon News” (午間新聞)	TVB Jade	5.11.2021	Inaccuracy