

Complaints dealt with by the Director-General of Communications in December 2021

In December 2021, the Director-General of Communications (“DG Com”) dealt with 114 cases (135 complaints) under the delegated authority of the Communications Authority (“CA”), of which 11 cases (13 complaints) were classified as minor breaches and 83 cases (101 complaints) as unsubstantiated. The remaining 20 cases (21 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from January to December 2021 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in December 2021. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of December 2021.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from January to December 2021**

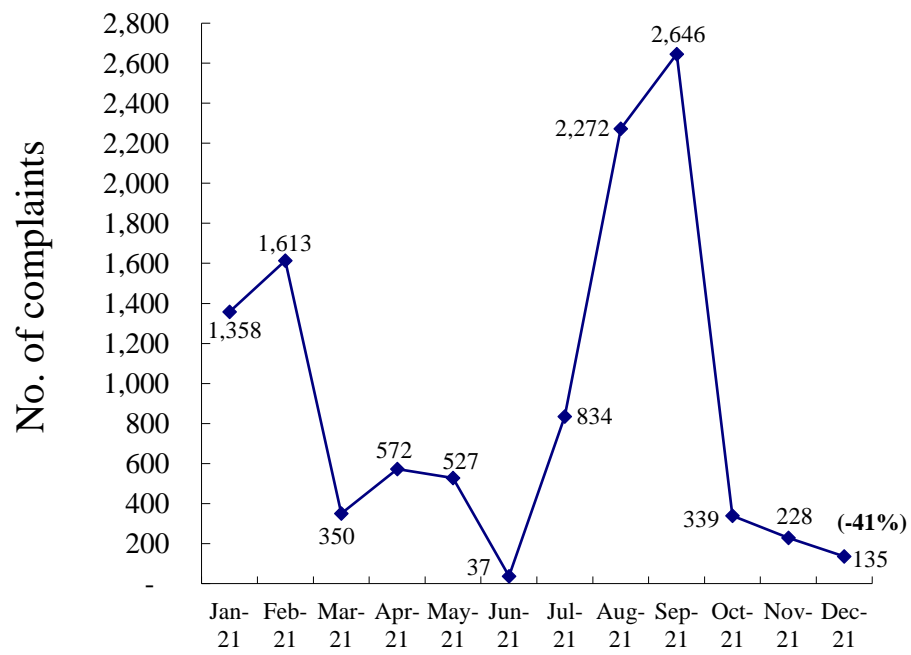


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in December 2021

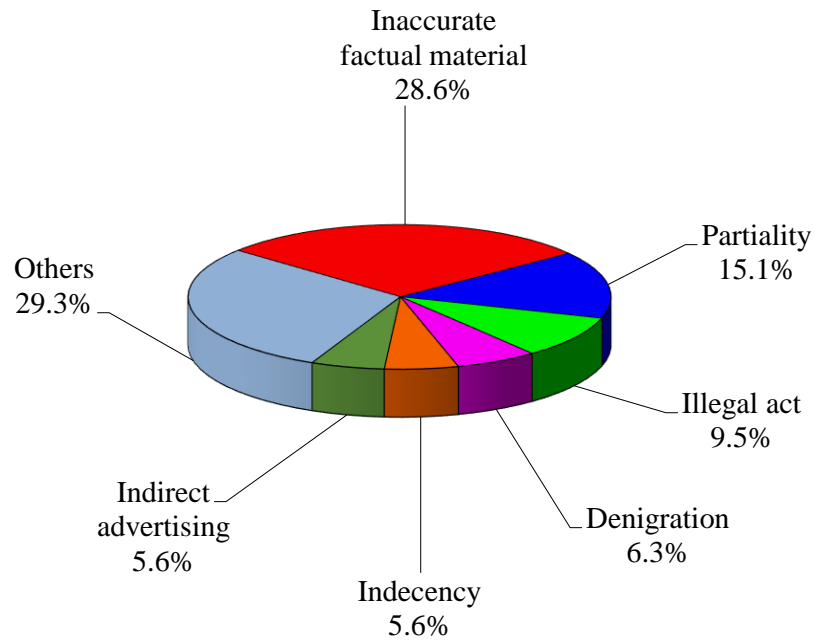


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in December 2021**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “News Report” (新聞報道)	TVB News	24.3.2020	Dangerous act
TV Programme “News at Seven-Thirty” (七點半新聞報道)	TVB Pearl	18.4.2020	Inaccuracy
TV Programme “Headliner” (頭條新聞)	RTHK TV 31	8.5.2020	Nature of programme not clearly identified at the start of the programme
TV Programme “News Report” (新聞報道)	TVB News	21.5.2020	Inaccuracy
TV Programme “Noon News” (午間新聞)	TVB Jade	13.10.2020	Inaccuracy
Radio Programme “LegCo Today” (今日立法會)	RTHK Radio 1	14.10.2020	Inaccuracy
TV Programme “Cable Finance”	HKCTV i-Cable Finance Info	27.10.2020	Inaccuracy

Title	Channel	Broadcast Date	Substance of Breach
(有線財經)	Channel		
TV Programmes “News Roundup” (晚間新聞) & “Overnight News” (深宵新聞報道)	TVB Jade & TVB News	18 & 19.11.2020	Inaccuracy
TV Programme “China Review 2020” (2020 兩岸 大事回顧)	TVB Jade	29.12.2020	Inaccuracy
TV Programme “Ultimate Song Chart Awards Presentation 2020” (2020 年度叱咤樂 壇流行榜頒獎典 禮)	HKTVE ViuTV	1.1.2021	Display of incorrect programme classification symbol and related programme information
TV Programmes “Noon News” (午 間新聞) & “News Report” (新聞報 道)	TVB Jade & TVB News	7.7.2021	Inaccuracy