

Complaints dealt with by the Director-General of Communications in November 2021

In November 2021, the Director-General of Communications (“DG Com”) dealt with 144 cases (228 complaints) under the delegated authority of the Communications Authority (“CA”), of which 15 cases (16 complaints) were classified as minor breaches and 105 cases (171 complaints) as unsubstantiated. The remaining 24 cases (41 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from December 2020 to November 2021 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in November 2021. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of November 2021.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from December 2020 to November 2021**

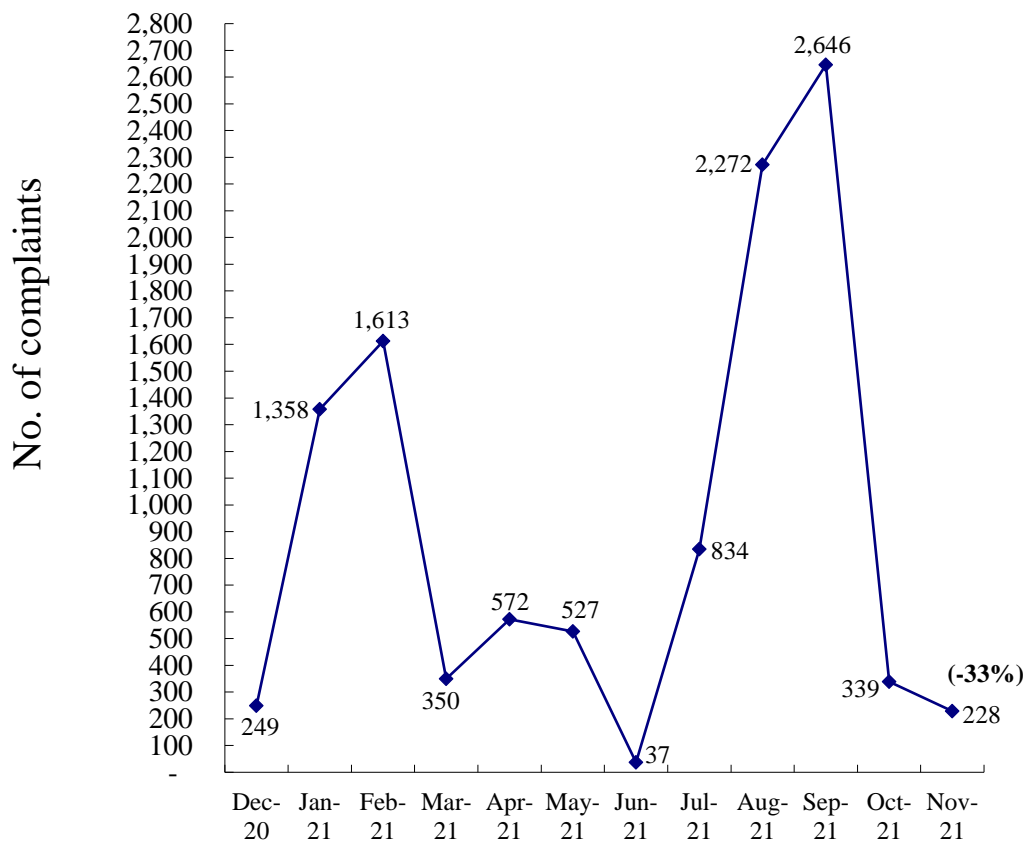


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in November 2021

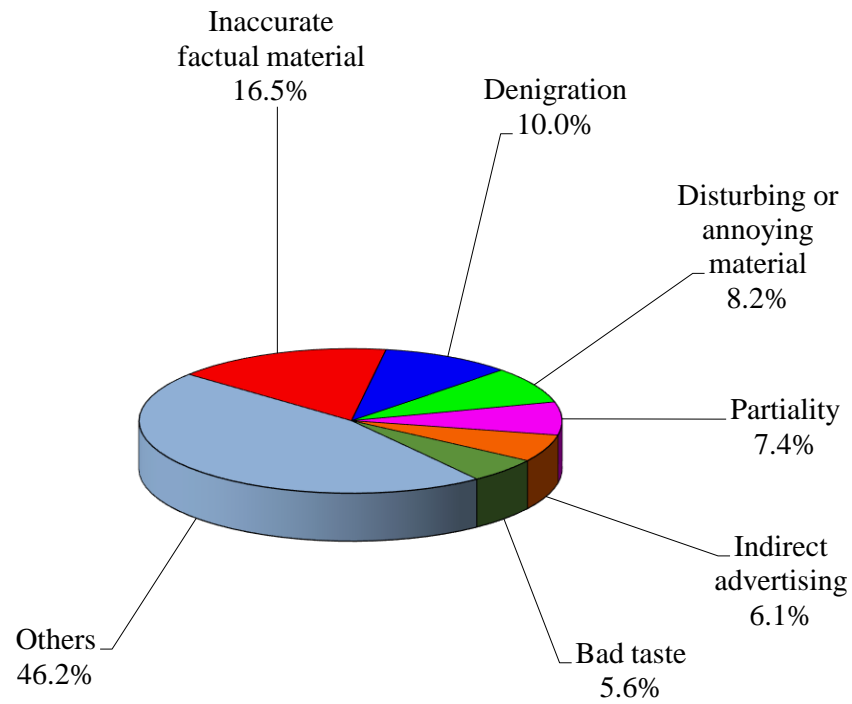


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in November 2021**

Title	Channel	Broadcast Date	Substance of Complaint
TV Programme “Sunday Report” (星期日檔案)	TVB Jade	8.3.2020	Shortfall in duration of documentary programmes which are wholly of Hong Kong origin
TV Programme “News Report” (新聞報道)	TVB News	7.4.2020	Inaccuracy
TV Programme “Sunday Report” (星期日檔案)	TVB Jade	19.4.2020	Shortfall in duration of documentary programmes which are wholly of Hong Kong origin
TV Programme “News Report” (新聞報道)	TVB News	11.7.2020	Inaccuracy
TV Programme “News at Seven-Thirty” (七點半新聞報道)	TVB Pearl	31.7.2020	Short disruption of subtitles
Radio Programme “On a Clear Day” (在晴朗的一天出發)	CR 2	14.9.2020	Inaccuracy

Title	Channel	Broadcast Date	Substance of Complaint
TV Programme “Trading Hour” (交易時段)	now Business News Channel	28.9.2020	Inaccuracy
TV Programme “One Hour News at 7:30” (無綫 7:30 一小時新聞)	TVB News	21.11.2020	Inaccuracy
TV Programme “Research Alerts” (大行報告)	HKCTV i-Cable Finance Info Channel	13.1.2021	Inaccuracy
TV Programme “Trading Hall Express” (交易所直播室)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable Finance Info Channel	22.1.2021	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	5.2.2021	Inaccuracy
TV Programmes “Good Morning Hong Kong” (香港早晨) & “News Report” (新聞報道)	TVB Jade & TVB News	11.2.2021	Inaccuracy
Radio Programme “Newscast 1200” (午間新聞天地)	RTHK Radio 1	25.3.2021	Inaccuracy
TV Programme “Main News” (主	Fantastic TV Hong Kong	26.4.2021	Inaccuracy

Title	Channel	Broadcast Date	Substance of Complaint
要新聞)	International Business Channel		
TV Programme “Global View” (世界觀)	TVB Jade & TVB News	17 & 18.8.2021	Inaccuracy