

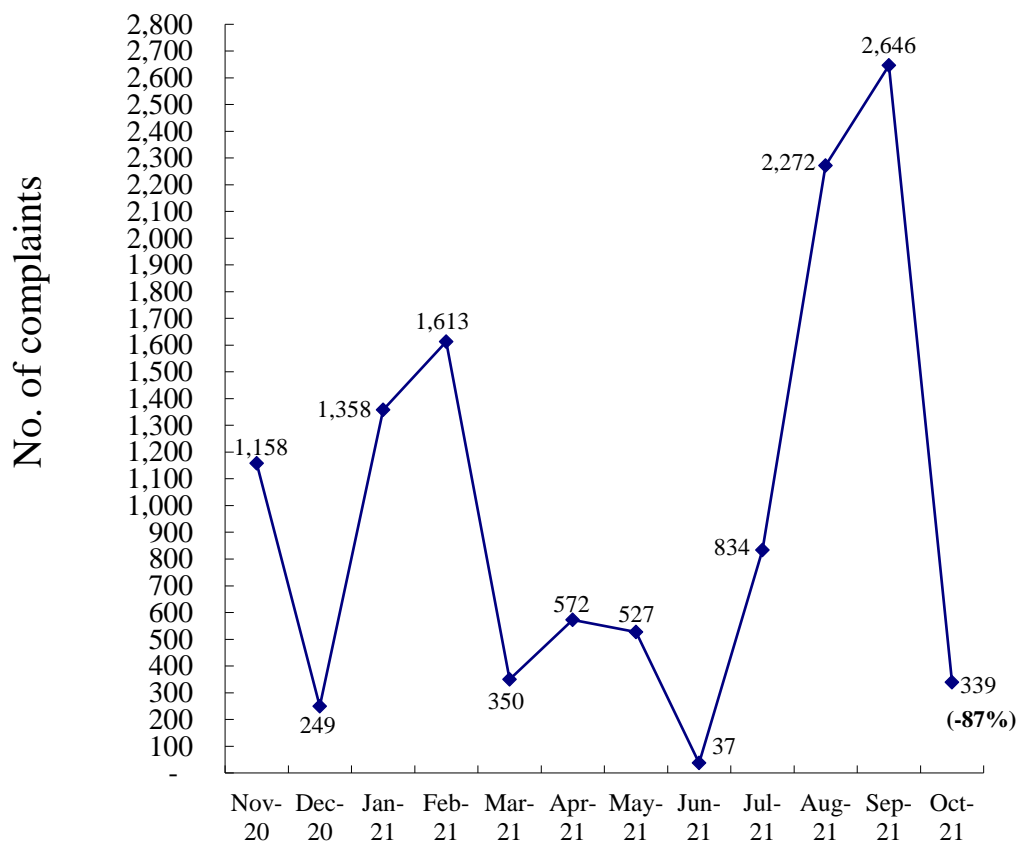
## **Complaints dealt with by the Director-General of Communications in October 2021**

In October 2021, the Director-General of Communications (“DG Com”) dealt with 143 cases (339 complaints) under the delegated authority of the Communications Authority (“CA”), of which 6 cases (7 complaints) were classified as minor breaches and 109 cases (300 complaints) as unsubstantiated. The remaining 28 cases (32 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from November 2020 to October 2021 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in October 2021. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of October 2021.

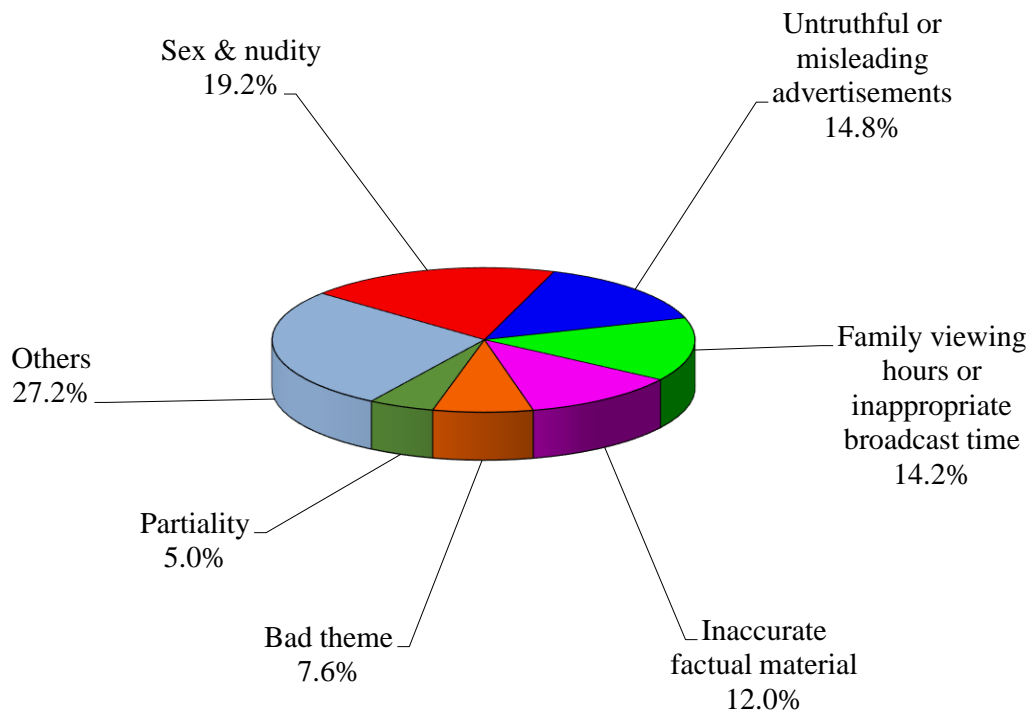
**Figure 1**

**Complaints dealt with by the  
Director-General of Communications  
from November 2020 to October 2021**



**Figure 2**

**Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in October 2021**



**Figure 3**

**List of Complaint Cases classified by the  
Director-General of Communications as Minor Breaches  
in October 2021**

<b>Title</b>	<b>Channel</b>	<b>Broadcast Date</b>	<b>Substance of Complaint</b>
TV Programme “Vital Lifeline” (最 強生命線)	TVB Finance & Information	24.2 & 1.3.2020	Inaccuracy
TV Programme “Captain of Destiny” (張保仔)	TVB Jade	23.3.2020	Programme classified as “PG” broadcast within family view hours
TV Programmes “Noon News” (午 間新聞) & “News Report” (新聞報 道)	TVB News	12.4.2020	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	30.6.2020	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	20.7.2020	Inaccuracy
TV Programme “Noon News” (午 間新聞)	TVB Jade	17.8.2021	Inaccuracy