

Complaints dealt with by the Director-General of Communications in August 2021

In August 2021, the Director-General of Communications (“DG Com”) dealt with 242 cases (2 272 complaints) under the delegated authority of the Communications Authority (“CA”), of which 5 cases (6 complaints) were classified as minor breaches and 117 cases (2 102 complaints) as unsubstantiated. The remaining 120 cases (164 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from September 2020 to August 2021 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in August 2021. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of August 2021.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from September 2020 to August 2021**

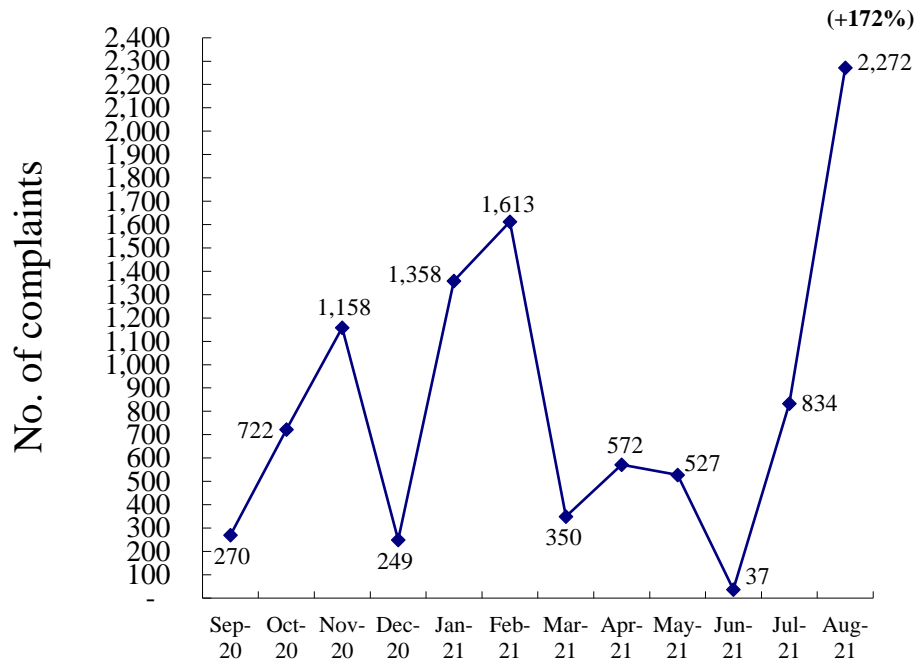


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in August 2021

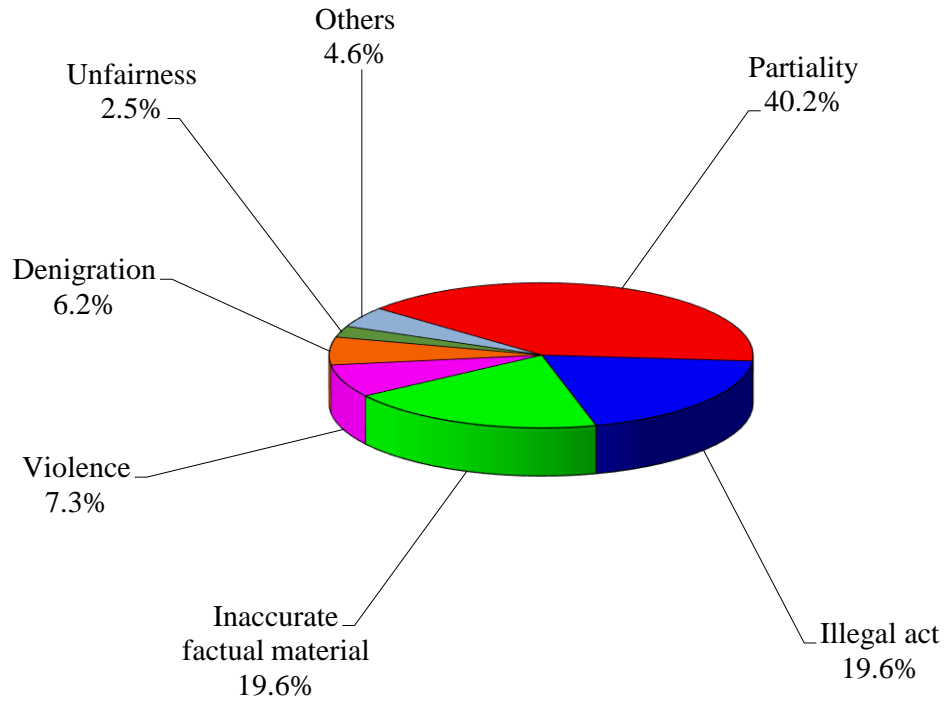


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in August 2021**

Title	Channel	Broadcast Date	Substance of Complaint
TV Programme “News at Seven-Thirty” (七 點半新聞報道)	TVB Pearl	18.5.2020	Inaccuracy
Radio Programme “Newscast 1200” (午間新聞天地)	RTHK Radio 1	13.8.2020	Inaccuracy
TV Programme “Home Thoughts” (講樓論市)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable Finance Info Channel	28.10.2020	Inaccuracy
TV Programme “Late News” (深宵 新聞)	HKTVE ViuTV	30.10.2020	Inaccuracy
Radio Programme “Hong Kong Today” (晨早新聞 天地)	RTHK Radio 1	14.2.2021	Inaccuracy