

Complaints dealt with by the Director-General of Communications in July 2021

In July 2021, the Director-General of Communications (“DG Com”) dealt with 147 cases (834 complaints) under the delegated authority of the Communications Authority (“CA”), of which 4 cases (5 complaints) were classified as minor breaches and 89 cases (764 complaints) as unsubstantiated. The remaining 54 cases (65 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from August 2020 to July 2021 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in July 2021. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of July 2021.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from August 2020 to July 2021**

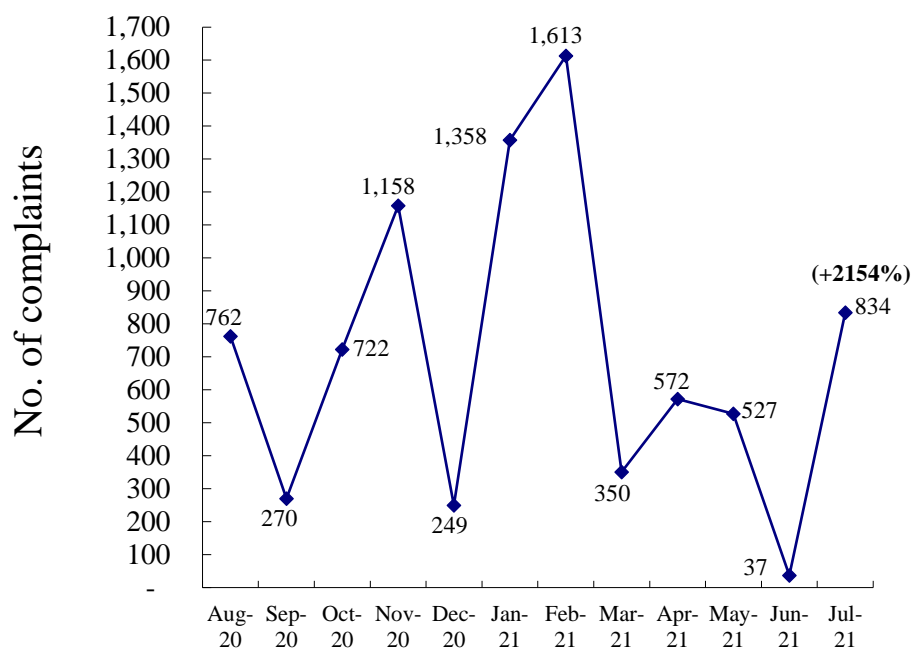


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in July 2021

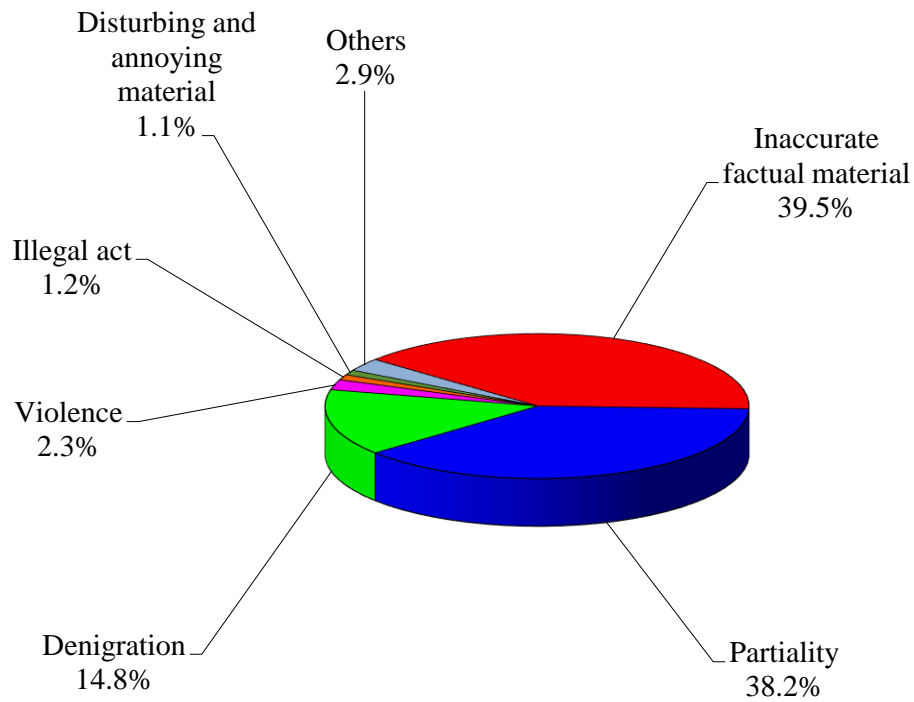


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in July 2021**

Title	Channel	Broadcast Date	Substance of Complaint
TV Programmes “News at 6:30” (六 點半新聞報道), “News Roundup” (晚間新聞) & “News Report” (新 聞報道)	TVB Jade & TVB News	19.7.2020	Inaccuracy
TV Programme “News at Seven-Thirty” (七 點半新聞報道)	TVB Pearl	24.7.2020	Inaccuracy
TV API for “No Fakes Pledge Scheme 2020” of the Intellectual Property Department (知識 產權署「正版正貨 承諾計劃 2020」政 府電視宣傳片)	Fantastic TV Hong Kong Open TV	4.1.2021	Non-designated Language
TV Programme “1900 News” (開 在新聞最前線)	Fantastic TV Hong Kong Open TV & HKCTV i-Cable News Channel	22.3.2021	Inaccuracy