

Complaints dealt with by the Director-General of Communications in June 2021

In June 2021, the Director-General of Communications (“DG Com”) dealt with 35 cases (37 complaints) under the delegated authority of the Communications Authority (“CA”), of which 7 cases (8 complaints) were classified as unsubstantiated. The remaining 28 cases (29 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from July 2020 to June 2021 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in June 2021.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from July 2020 to June 2021**

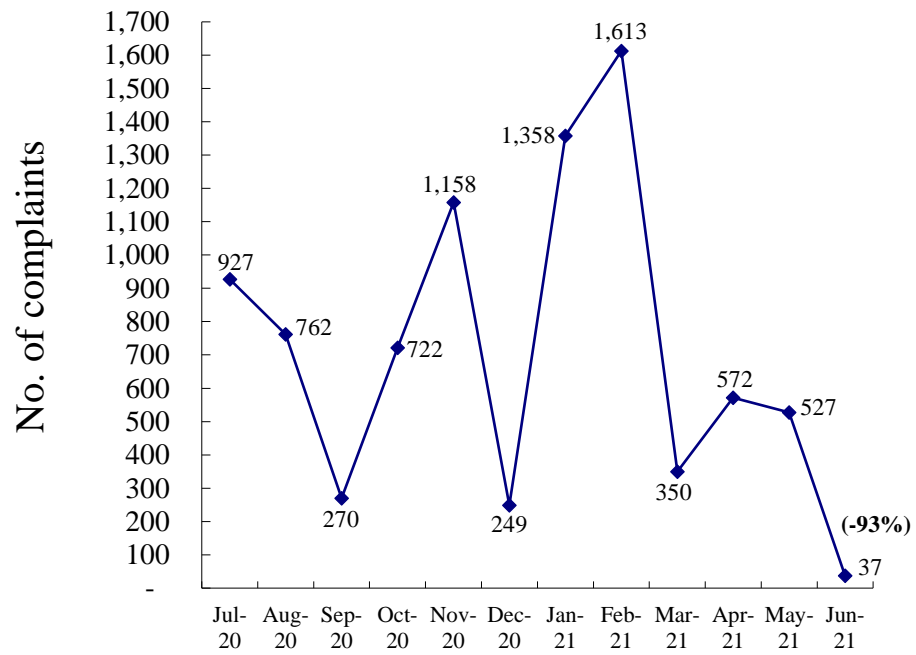


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in June 2021

