

Complaints dealt with by the Director-General of Communications in May 2021

In May 2021, the Director-General of Communications (“DG Com”) dealt with 76 cases (527 complaints) under the delegated authority of the Communications Authority (“CA”), of which 4 cases (4 complaints) were classified as minor breaches and 46 cases (492 complaints) as unsubstantiated. The remaining 26 cases (31 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from June 2020 to May 2021 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in May 2021. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of May 2021.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from June 2020 to May 2021**

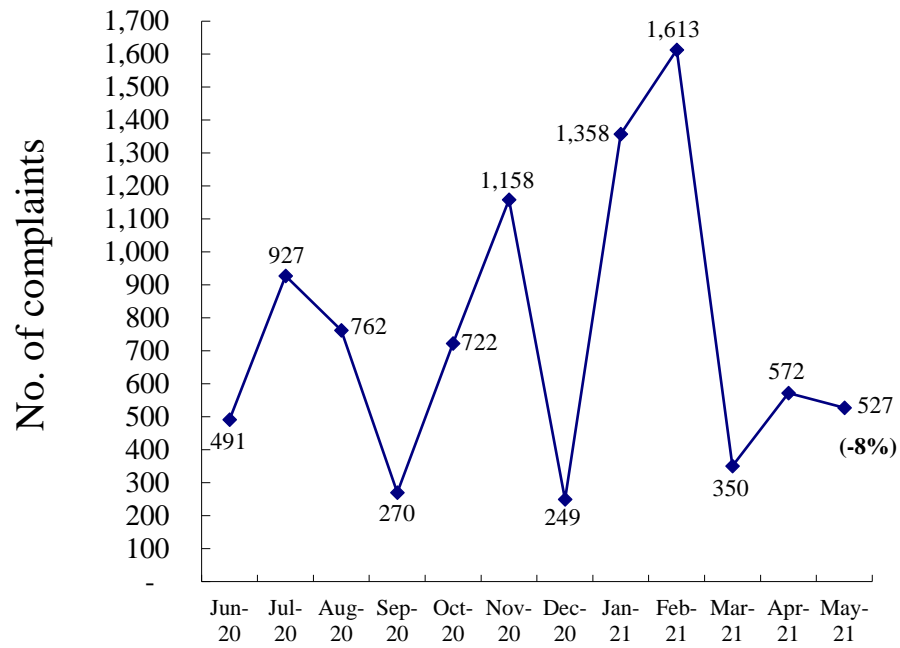


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in May 2021

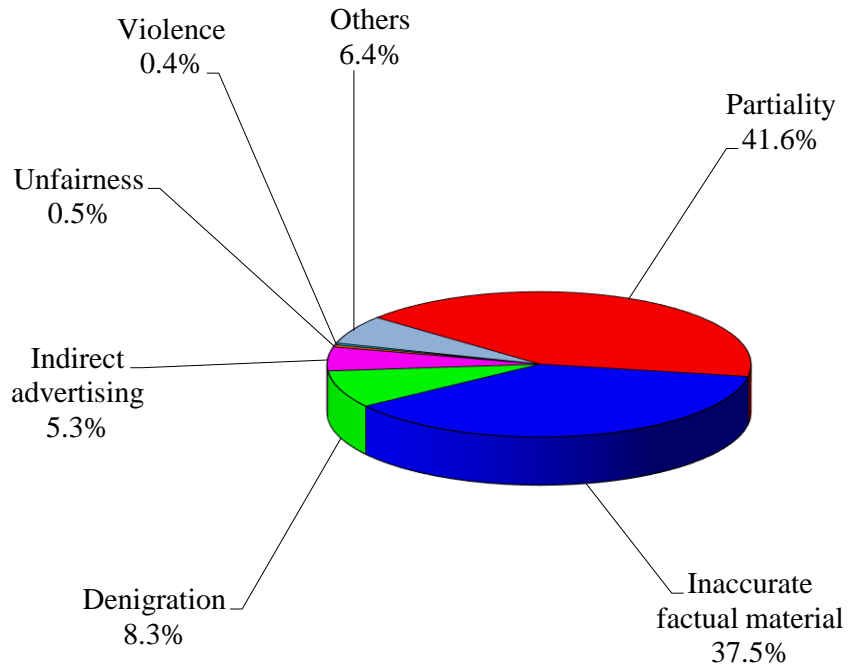


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in May 2021**

Title	Channel	Broadcast Date	Substance of Complaint
TV Programme “News at Seven-Thirty” (七 點半新聞報道)	TVB Pearl	2.7.2020	Inaccuracy
TV Programme “1800 News” (六 點新聞報道)	HKCTV i-Cable News Channel	27.7.2020	Inaccuracy
TV Programme “Cable News” (有 線新聞)	HKCTV i-Cable News Channel	5.1.2021	Inaccuracy
TV Programme “1900 News” (新 聞最前線)	Fantastic TV Hong Kong Open TV	17.1.2021	Brief omission of subtitles