

Complaints dealt with by the Director-General of Communications in April 2021

In April 2021, the Director-General of Communications (“DG Com”) dealt with 88 cases (572 complaints) under the delegated authority of the Communications Authority (“CA”), of which 4 cases (4 complaints) were classified as minor breaches and 76 cases (560 complaints) as unsubstantiated. The remaining 8 cases (8 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from May 2020 to April 2021 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in April 2021. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of April 2021.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from May 2020 to April 2021**

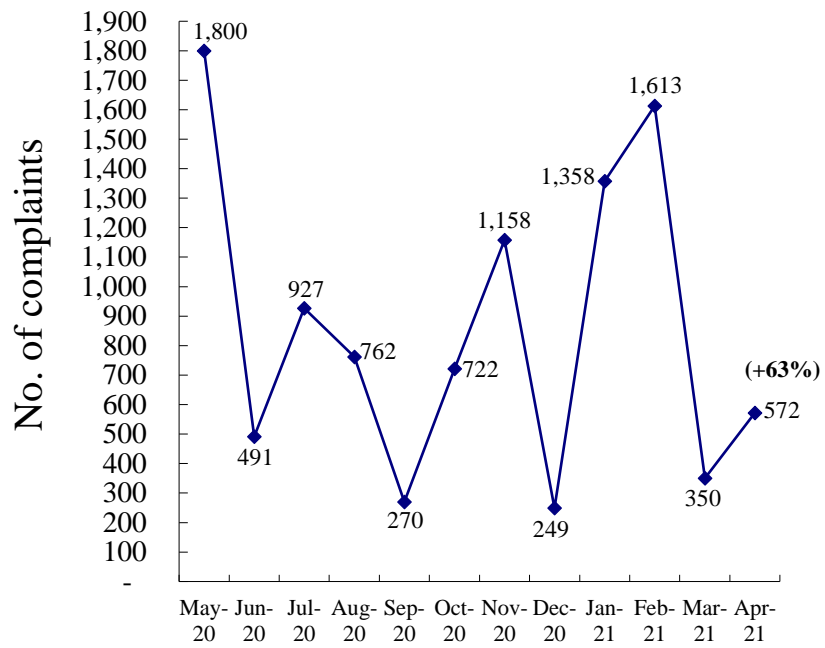


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in April 2021

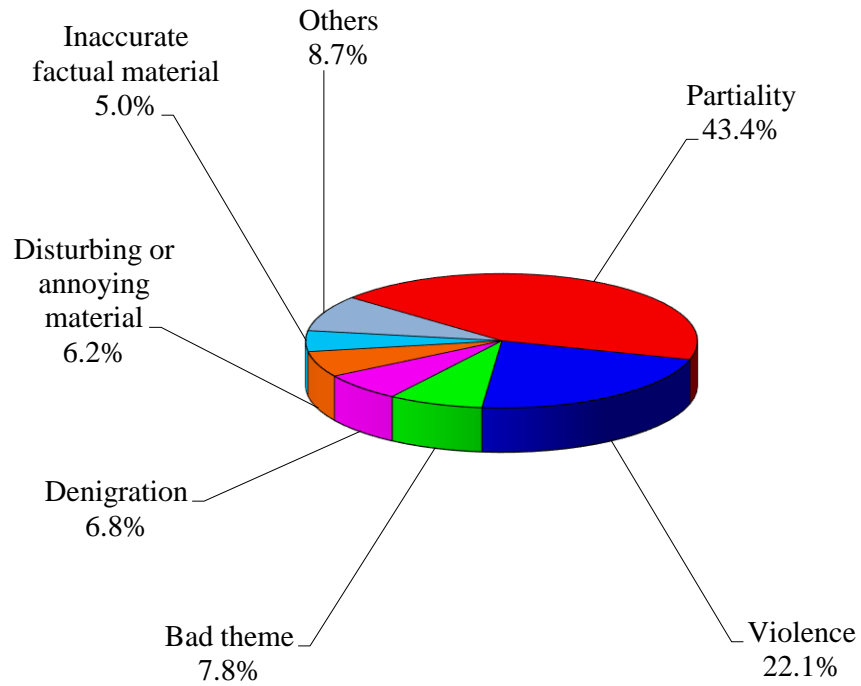


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in April 2021**

Title	Channel	Broadcast Date	Substance of Complaint
TV Programmes “One Hour News at 7:30” (無綫 7:30 一小時新聞) & “News Report” (新聞報道)	TVB News	6 & 7.9.2020	Inaccuracy
TV Programme “News at 6:30” (六點半新聞報道)	TVB Jade	13.10.2020	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	30.11.2020	Inaccuracy
TV Programme “One Hour News at 7:30” (無綫 7:30 一小時新聞)	TVB News	14.12.2020	Inaccuracy