

Complaints dealt with by the Director-General of Communications in March 2021

In March 2021, the Director-General of Communications (“DG Com”) dealt with 39 cases (350 complaints) under the delegated authority of the Communications Authority (“CA”), of which 6 cases (6 complaints) were classified as minor breaches and 32 cases (343 complaints) as unsubstantiated. The remaining 1 case (1 complaint) was found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from April 2020 to March 2021 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in March 2021. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of March 2021.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from April 2020 to March 2021**

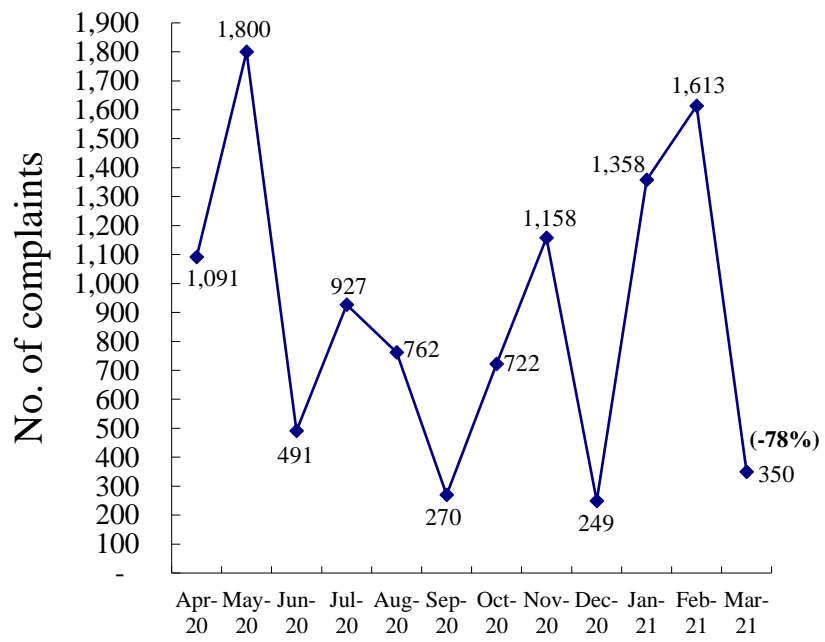


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in March 2021

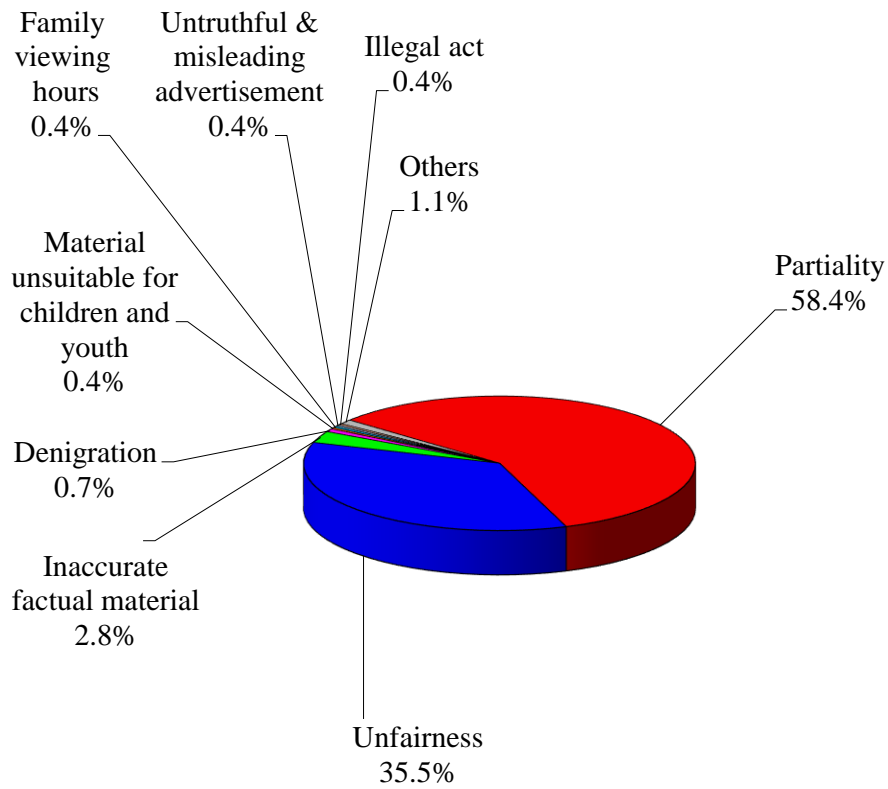


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in March 2021**

Title	Channel	Broadcast Date	Substance of Complaint
TV Programme “News Report” (新聞報道)	TVB News	2.1.2020	Inaccuracy
TV Programme “Good Morning Hong Kong” (香港早晨)	TVB Jade & TVB News	1.6.2020	Inaccuracy
TV Programmes “News at 6:30” (六點半新聞報道) & “News Report” (新聞報道)	TVB Jade & TVB News	7.7.2020	Inaccuracy
Radio Programme “News Report” (新聞報道)	RTHK Radio 1	14.8.2020	Inaccuracy
TV Programme “2300 News” (十一點最前線)	HKCTV i-Cable News Channel	29.9.2020	Inaccuracy
TV Programme “News Report” (新聞報道)	TVB News	9.12.2020	Inaccuracy